



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 197390

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Service Report

<p>Health Facility : <u>DH</u></p> <p>Address : <u>DH KOLLAM</u> <u>KOLLAM</u></p> <p>Ph : <u>9447181879</u></p>	<p>Call Registration Date : <u>11-06-2024</u></p> <p>Caller ID : <u>116507</u></p> <p>Date of Visit : <u>12-06-2024</u></p> <p>Asset No. : <u>0250517</u></p> <p>EQPT Name : <u>Pharmacy Refrigerator</u></p> <p>Manufacture <u>Godrej</u> Model : <u>Gold Gold</u></p> <p>S. No. <u>HW00264164</u> Dept. <u>Pay ward</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not cooling, Compressor not getting ON.

Action Taken : Checked the Refrigerator found that not cooling, Compressor not getting ON. Informed the Refrigerator Technician to service the unit.

Completed Date : 12.06.2024 Time : 10.00am Spare Required

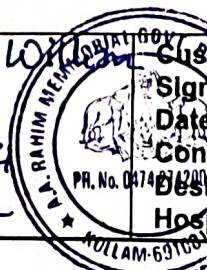
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Wilfest Sunil William</u>	<u>12.06.2024</u>	<u>09.30am</u>	<u>10.00am</u>

Customer Remark Completed Pending

Service Engineer Name : Wilfest Sunil William
 Signature : [Signature]
 Date : 12.06.2024
 Contact Number : 9778526652



SUPERINTENDENT
 Signature : [Signature]
 Date : 12-06-2024
 Contact Number : 9447181879
 Designation : SND
 Hospital Seal :



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Service Report

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Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>DH</u></p> <p>Address <u>DH, kollam</u></p> <p>..... <u>kollam</u></p> <p>Ph : <u>9447181879</u></p>	<p>Call Registration Date : <u>11-06-2024</u></p> <p>Caller ID : <u>116507</u></p> <p>Date of Visit : <u>12-06-2024</u></p> <p>Asset No. : <u>0250517</u></p> <p>EQPT Name : <u>Pharmacy Refrigerator</u></p> <p>Manufacture <u>Godrej</u> Model : <u>GoldGold</u></p> <p>S. No. <u>H.W.00264169</u> Dept. <u>Pay ward</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not cooling, compressor not getting on.

Action Taken : checked the Refrigerator and Found that not cooling compressor not getting on. Refrigerator technician attended and informed compressor, Freon defective, thereafter gas charging, Filter, capillary needs to change. Enquired quotation with Vendor.

Completed Date : 18-06-2024 Time : ... 01:50pm Spare Required

Spare Replaced Requested

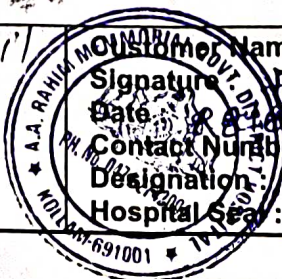
Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Wilbert Sunil</u>	<u>18-06-2024</u>	<u>12:50pm</u>	<u>1:50pm</u>

Customer Remark Completed Pending

Service Engineer Name : Wilbert Sunil
Signature : [Signature]
Date : 18-06-2024
Contact Number : 9778526650

Customer Name : Nissythomas
Signature : [Signature]
Date : 18-06-2024
Contact Number : 9447181879
Designation : Senior Nurse
Hospital : Govt. Dist. Hospital, Kottayam




SUPERINTENDENT
A.A. RAHIM MOHAMED
Govt. Dist. Hospital, Kottayam

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Kollam
2	Name of Hospital	DH KOLLAM
3	Name of Equipment with Make, Model and Serial Number	Pharmacy Refrigerator Make : Godrej Model : Cold Gold SI no: NA
4	Equipment ID & Barcode	Barcode : 0250517 / Ticket id : 116507
5	Date of purchase / Year of manufacture /Installation Date	30-07-2014
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	11-06-2024
9	Action taken	Checked the machine found that Compressor, Freezer defective Need to replace these spares for further checking and working condition of the equipment. , Enquire spare with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not Recommending
12	Cost of spares (specify parts and cost)	Compressor = 4350 Gas charging, Filter, Capillary = 2200 Freezer= 1500 Transportation = 2000 TOTAL = 10,050/-


13	Asset Value	7990/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	125.78 %
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report & Quotation attached
16	Reasons for recommending the equipment as BER	Checked and found Compressor, Freezer, filter & capillary defective thereafter gas charging, need to change. Machine installed on 30-07-2014 equipment outlived 9 years 10 month. Repairing cost of equipment is 125.78 %. As per tender clause 5.3.14.1 both criteria met so recommend equipment for condemnation
17	Name & Signature of CYRIX Authority	Wilfret Sunil 

*Not mandatory #Based on the period of life and value as per the BER guidelines


* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Repairing cost is high and recommended for Beyond economic repair.

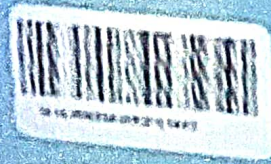

10/07/24
Signature of JC BM (NHM)
ABMO
NHM

Date

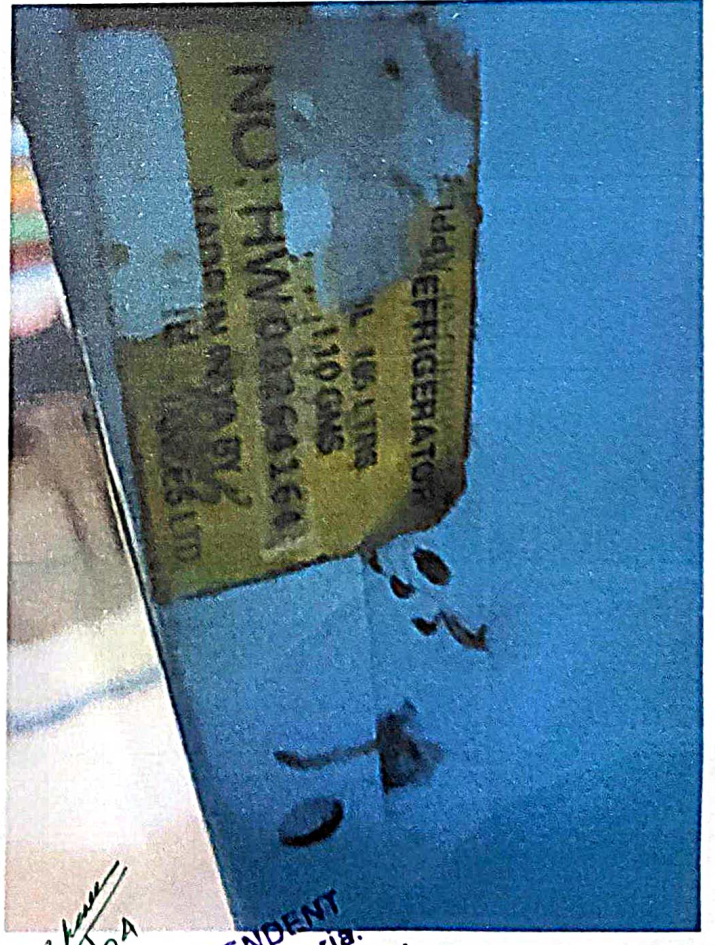



Signature of
Superintendent
Medical Officer
A.A. Rahim Memorial
Govt. Dist. Hospital, Kollam

BIO-MEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMEP)
CYRIX
 TOLL FREE NO. 1800 - 875-7500
 BAR CODE - (9354-890815225)
 8250517



AA RAHIM MEMORIAL GOVT DISTRICT HOSPITAL
 PH. No. 0474 2782604
 KOLLAM-691001



S. Sankaran
 19/7/24
 SUPERINTENDENT
 A.A. Rahim Memorial
 Govt. Dist. Hospital, Kollam



PERFECT AIR CONDITIONER

Chemmathoor near private bus stand
punalur, contact number: 9562185059
. Kollam, Kerala, 691305

QUOTATION

Quotation No. : 750
Quotation Date : 05/07/2024
Expiry Date : 04/08/2024

BILL TO

Cyrix Health Care

S.NO.	ITEMS/SERVICES	QTY.	RATE	AMOUNT
1	COMPRESSOR CHANGE	1 PCS	4,350	4,350
2	GAS CHARGING & FILTER CHANGE & CAPILLARY CHANGE	1 PCS	2,200	2,200
3	FREEZER CHANGE	1 PCS	1,500	1,500
4	TRANSPORTATION	1 PCS	2,000	2,000

SUBTOTAL	4	₹ 10,050
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NOTES

Janatha pay ward DH KOLLAM godrej
refrigerator single door

TAXABLE AMOUNT ₹ 10,050

TOTAL AMOUNT ₹ 10,050

BANK DETAILS

Name: ANIJA A J
IFSC Code: SBIN0070779
Account No: 67261447806
Bank: State Bank of India ,PSBADOOR

Total Amount (in words)
Ten Thousand Fifty Rupees



Authorised Signature for
PERFECT AIR CONDITIONER



Signature
A.A. Rahim Memorial
SUPERINTENDENT
Govt. Dist. Hospital, Kollam