



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 229075

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>PHC</u></p> <p>Address <u>PHC Erour</u></p> <p style="padding-left: 40px;"><u>Emakulam</u></p> <p>Ph : <u>9995880118</u></p>	<p>Call Registration Date : <u>25/06/2024</u></p> <p>Caller ID : <u>119220</u></p> <p>Date of Visit : <u>26/06/2024</u></p> <p>Asset No. : <u>0741298</u></p> <p>EQPT Name : <u>ECG Machine</u></p> <p>Manufacture <u>ECG MAC</u> Model : <u>EM-301</u></p> <p>S. No. <u>EM301201893000</u> Dept. <u>observation Room</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : ECG Noise and No battery backup

Action Taken : checked and found main board , arm board, battery and ECG cable defective. Need to replace these spares for further checking and working condition of the equipment. Enquired the spare with aem.

Completed Date 26/06/2024 Time : 1:00PM

Spare Replaced Requested

No.	Description	Qty.	Part Number	PR Number
1.	<u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Libin Sabu</u>	<u>26/06/2024</u>	<u>10:00AM</u>	<u>1:00PM</u>

Customer Remark Completed Pending



Service Engineer Name : Libin Sabu
Signature : Libin
Date : 26/06/2024
Contact Number : 9562970090

Customer Name : MANOMATHOMAS
Signature : Manomas
Date : 26/06/24
Contact Number : 9995880118
Designation : Nursing officer
Hospital Seal :

മെഡിക്കൽ ഓഫീസർ ഇൻ ചാർജ്
 കുടുംബാരോഗ്യ കേന്ദ്രം, എറൂർ
 എറണാകുളം ജില്ല, പിൻ കോഡ് - 682 038

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ERNAKULAM
2	Name of Hospital	PHC EROOR ERNAKULAM
3	Name of Equipment with Make, Model and Serial Number	Equipment : ECG Machine Make :ECG MAC Medical Electronics Co.Ltd Model :Em 301 SN : EM3012018030202
4	Equipment ID & Barcode	119220 & 0741298
5	Date of purchase / Year of manufacture /Installation Date	10-04-2018
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	25-06-2024 (Toll free)
9	Action taken	Checked and found main board, arm board, battery and ecg cable defective. Enquired the spare with oem.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	Main board – Rs. 6500 Arm board - Rs. 9700 Battery - Rs. 4400 Ecg cable - Rs .4500 Total – Rs.28112/-



Abijith A <abijithacyrix@gmail.com>

REGARDING QUOTATION - 119220 - 0741298 - PHC EROOR - ECG MACHINE

2 messages

Anjitha T L <purchasecyrix2@gmail.com> Mon, Jul 22, 2024 at 10:10 AM
To: Padmanaban s <padmanaban.s@kiranxray.com>
Cc: "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>

Dear,

Kindly share the price and stock availability of the below spares.

Ecg machine Make-Trivitron Model- Ecg Mac Em301

- 1) Main board
- 2) Arm board
- 3) Battery
- 4) Ecg cable

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Thanks & Regards

Anjitha T L
Sr. Purchase Executive
PH:- 9947719111
purchasecyrix2@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd
| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India
KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

PADMANABAN S <padmanaban.s@kiranxray.com> Tue, Jul 23, 2024 at 1:43 PM
To: Anjitha T L <purchasecyrix2@gmail.com>
Cc: "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>

Dear Anjitha,

Given below the Pricing as required

Item Description	Unit Price	GST
Main board	6500	12%

Arm board	9700	12%
Battery	4400	18%
Ecg cable	4500	12%

S Padmanaban
Deputy General Manager – Service (ICU Business)

M : +91 87545 80897

Trivitron Healthcare D-117, TTC Industrial Area, Nerul,

Navi Mumbai 400 706, India.



WE ARE
GREAT PLACE TO WORK - CERTIFIED™
Building and sustaining high-trust, high-performance culture™

www.trivitron.com

Customer Care +91 98400 80008

From: Anjitha T L [mailto:purchasecyrix2@gmail.com]
Sent: 22 July 2024 10:11
To: PADMANABAN S <padmanaban.s@kiranxray.com>
Cc: Cyrix Purchase Mgr. <purchasemgr@cyrix.in>; Assistant Manager Purchase <ampurchase@cyrix.in>; Abijith A <abijithacyrix@gmail.com>; Afsal Yunuze <zm1.klbemp@cyrix.in>
Subject: REGARDING QUOTATION - 119220 - 0741298 - PHC EROOR - ECG MACHINE

Dear,

Kindly share the price and stock availability of the below spares.

Ecg machine Make-Trivitron Model- Ecg Mac Em301

1. Main board
2. Arm board
3. Battery

64

Eco machine

Receipt	Issue	Bala	Receipt
10/11/16 1 Received From store. R		1	R

Jahya
stefane



മെഡിക്കൽ ഓഫീസർ ഇ.പി. ചാർജ്
 കുടുംബാരോഗ്യ കേന്ദ്രം, എറണാകുളം
 എറണാകുളം ജില്ല, പിൻ കോഡ് - 682 306



Suby
Stacy
 കുടുംബാരോഗ്യ കേന്ദ്രം ഇൻ ചാർജ്
 കുടുംബാരോഗ്യ കേന്ദ്രം, എറണാകുളം
 ഫോൺ നമ്പർ: പിൻ കോഡ് - 682 306

KIRIA J MEDICAL SERVICES

Under Scheme

Order No. 12/04/11R / 12/04/11R

Purchase order/KMCL/ 12/04/11R / 12/04/11R

Installed on 12/04/11R / 12/04/11R

Warranty C.A.M.C. SMC. Dym 24/hrs/yr

For Hospital / Service / Institution

Customer: XXXXXXXXXXXXXXXXXXXX

Toll Free: 1800 425 0004

Fax: 0471-4015222

CYRIX MEDICAL EQUIPMENT GROUP
 responsible partner

TOLL FREE NO: 1800 - 425-11

845 COOK - (800-4-600615225)
 0741230

CYRIX HEALTH CARE PVT LTD
 BEMP SERVICE PROVIDER
 PREVENTIVE MAINTENANCE SERVICE

PMS DONE ON: 12/10/23

NEXT PMS DUE: 16/11/24

PERFORMED BY: _____

Multi-channel ECG

Model: ECG 12

Power supply: 220V

Input power: 100VA

CE 0123

SAFETY SYMBOLS

Power supply: 220V

Input power: 100VA

CE 0123

SAFETY SYMBOLS

KMSCL KIP1

TOLL FREE NO: 1800-270-0690

(8004) 8907579 - 70070873



കുടുംബാരോഗ്യ കേന്ദ്രം, എറണാകുളം ജില്ല, പിൻ കോഡ്-682 306