



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. : 191403**

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>CHC Sachivalthamam</u></p> <p>Address <u>Sachivalthamam</u> <u>Ko Haryam</u></p> <p>Ph : <u>9447206545</u></p>	<p>Call Registration Date : <u>13/7/2024</u></p> <p>Caller ID : <u>122925</u></p> <p>Date of Visit : <u>15/7/2024</u></p> <p>Asset No. : <u>0530897</u></p> <p>EQPT Name : <u>Semi auto biochemistry</u></p> <p>Manufacture <u>Robonik</u> Model : <u>Puckett touch</u></p> <p>S. No. <u>AT0270713RBK</u> Dept. <u>Laboratory</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Keypad not working

**Action Taken :** Checked & reconnected the keypad connection to primary board. Need to replace the keypad of primary board to check the working condition of the equipment.

Completed  Date : 15/7/2024 Time : 12:05pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Sreyas Sreeb</u>	<u>15/7/2024</u>	<u>10:20am</u>	<u>12:05pm</u>

Customer Remark \_\_\_\_\_ Completed  Pending

<p>Service Engineer Name : <u>Sreyas Sreeb</u></p> <p>Signature : </p> <p>Date : <u>15/7/2024</u></p> <p>Contact Number : <u>9902854774</u></p>	<p>Customer Name : <u>Community Health Centre</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>15/7/24</u></p> <p>Contact Number : <u>9447206545</u></p> <p>Designation : <u>SLT</u></p> <p>Hospital Seal : </p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOTTAYAM
2	Name of Hospital	CHC SACHIVOTHAMAPURAM
3	Name of Equipment with Make, Model and Serial Number	Equipment : Biochemistry Analyzer Make :Robonik Model: PrietestTouch SN:AT0270713RBK ✓
4	Equipment ID & Barcode	122925 & 0530897 ✓
5	Date of purchase / Year of manufacture /Installation Date	13/08/2013
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	13/07/2024(Toll free)
9	Action taken	Checked and found out the problem with primary board and keypad .Enquired the spare with vendor
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	EOL letter attached

13	Asset Value	Rs . 81270/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	EOL letter attached
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and end of life letter attached
16	Reasons for recommending the equipment as BER	Checked and found out the problem with primary board and keypad defective . Machine installed in 13/08/2013 and covered up to 10+ years. Oem declared end of life for this machine So recommending the machine for condemnation as per the tender clause 5.3.14.2
17	Name & Signature of CYRIX Authority	SREEJU SURESH

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Asset Value - 81270/-  
 Installation Date - 13/8/2013.  
 cost of spare - End of life ~~BER~~ report  
 from OEM submitted -  
 Life period - 10-year 11 months - As per the  
 RBER guidelines recommended as RBER

Signature of JC BM (NHM)

CONSULTANT BIOMEDICAL ENGINEER  
 NATIONAL HEALTH MISSION  
 KOTTAYAM

Date

Seal

Signature of  
 Superintendent / Medical Officer (i/c)

Medical Officer - in-charge  
 Community Health Centre  
 Sachivothamapuram  
 Kottayam Dist. Pin- 686 532





**Date : 17.07.2024**

Dear Valued Customer,



Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0270713RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0270713RBK** as **End of Life (EOL) Notified.** (During from installation is 10 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory



profetest

profetest

FEED PRINT WASH YES NO ESC

ENTER

UNITY HEALTH CENTRE SACHIN

Call 5 p.m. 2020/2021

PROFESTER MAINTENANCE SHEET  
HAS DONE ON: 14/11/20  
NEXT TIME ON: 14/11/20  
BY: S. S. S. S.

DATE: 14/11/20  
TIME: 10:30 AM  
BY: S. S. S. S.

CALL FREE NO. 1800-433-744  
MMS (0800-1000-1234)  
0800887

WASH 1 BOTTLE

MISDA RECO



*Handwritten signature and text:*  
Kottayam  
Community Health Centre  
Kottayam

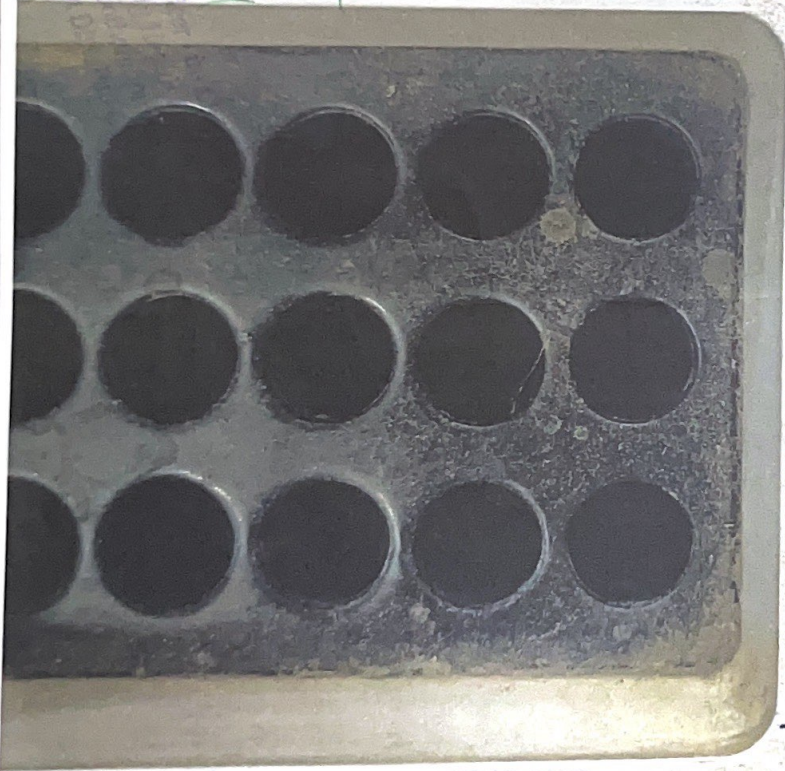
**MES**

ID/ SI No: 68050302

Cal. Date: 22.06.2021

Due Date: 22.06.2021



**Medical Engineering & Services**  
Thirissur - 21. Ph: 0487-2420367



**CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)**

**TOLL FREE NO: 1800 - 425-7669**

**BAR CODE - (8004-890615225) 0530897**

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Product BIOCHEMISTRY ANALYSER

IVD

Model

PRETEST TOUCH

Voltage

115V-230V/ 60Hz-50Hz

St. No.

AT0270713RBK

Power

75VA

CE

Contrast Knob

RS 232

USB

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