



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 169713

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>CH ALAPPUZHA</u></p> <p>Address</p> <p><u>DIST: ALAPPUZHA</u></p> <p>Ph : <u>9605044886</u></p>	<p>Call Registration Date : <u>16/7/24</u></p> <p>Caller ID : <u>123288</u></p> <p>Date of Visit : <u>16/7/24</u></p> <p>Asset No. : <u>0410525</u></p> <p>EQPT Name : <u>Vitreotomy Set</u></p> <p>Manufacture <u>Appasamy</u> Model : <u>MSV 2000V</u></p> <p>S. No. <u>3407130104</u> Dept. <u>EYE OP</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not functioning

Action Taken : On checking found that the main board, compressor and tubings are defective need replacement for these parts for further checking of the equipment

Completed Date : 16/7/24 Time : 1:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhun R</u>	<u>16/7/24</u>	<u>12:00pm</u>	<u>1:00pm</u>

Customer Remark Completed Pending

Service Engineer Name : Midhun R

Signature : [Signature]

Date : 16/7/24

Contact Number : 9072522056

Customer Name : Dr. Sunitha VS

Signature : [Signature] 9447932150

Date : 16/7/24

Contact Number : DR. SUNITHA VS

Designation : MS, Ophthalmology

Hospital Seal : CONSULTANT



DR. SUNITHA VS
MS, Ophthalmology
Consultant
CH, Alappuzha
Reg. No. 71948



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 169750

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : <u>GH ALAPPUZHA</u>	Call Registration Date : <u>16/7/24</u>
Address : <u>DIST: ALAPPUZHA</u>	Caller ID : <u>123288</u>
Ph : <u>9605044886</u>	Date of Visit : <u>16/7/24</u>
	Asset No. : <u>0410525</u>
	EQPT Name : <u>Vitreotomy Seb</u>
	Manufacture : <u>APPASAMY</u> Model : <u>M.S.V. 2000V</u>
	S. No. <u>3407130104</u> Dept. <u>Eye OT</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : No functioning

Action Taken : check the machine and found that the main board, compressor and tubing are defective. Engaged spare with the OEM

Completed Date : 8/8/24 Time : 2:30PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhunraj R</u>	<u>8/8/24</u>	<u>1:30PM</u>	<u>2:30PM</u>

Customer Remark : Completed Pending

Service Engineer Name : <u>Midhunraj R</u>	Customer Name : <u>Dr. Sunitha VS</u>
Signature : <u>[Signature]</u>	Signature : <u>[Signature]</u>
Date :	Date : <u>8/8/24</u>
Contact Number : <u>9072522056</u>	Contact Number : <u>9477932188</u>




DR. SUNITHA VS
MS, Ophthalmology
Consultant
GENERAL HOSPITAL
ALAPPUZHA
Reg.No. 21940

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	GH ALAPPUZHA
3	Name of Equipment with Make, Model and Serial Number	POSTERIOR VICTRECTOMY MAKE:- APPASAMY MODEL:- MICRO SURGICAL VICTRECTOMY 2000V SN:- 3407130104
4	Equipment ID & Barcode	123288 & 0410525
5	Date of purchase / Year of manufacture /Installation Date	25/07/2013
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	16/07/2024
9	Action taken	CHECK THE MACHINE AND FOUND THAT THE MAINBOARD, COMPRESSOR AND TUBING ARE DEFECTIVE. ENQUIRED SPARE WITH THE OEM.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDED FOR REPAIR
12	Cost of spares (specify parts and cost)	NA

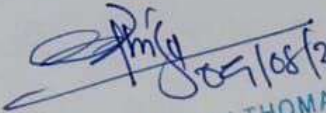
13	Asset Value	RS:- 280799/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REORT AND OEM EOL LETTER ATTACHED.
16	Reasons for recommending the equipment as BER	CHECK THE MACHINE AND FOUND THAT THE MAINBOARD, COMPRESSOR AND TUBING ARE DEFECTIVE. ENQUIRED SPARE WITH THE OEM. THE MACHINE WAS INSTALLED ON 25/07/2013 AGED UP TO 10+ YEARS. THE OEM DECLARED THAT THIS MODEL IS OBSOLETE AND PROVIDED EOL LETTER. SO WE ARE RECOMMENDING THE EQUIPMENT FOR CONDEMNATION AS PER THE TENDER CLAUSE 5.3.14.2
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER

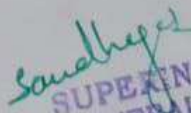

05/08/24

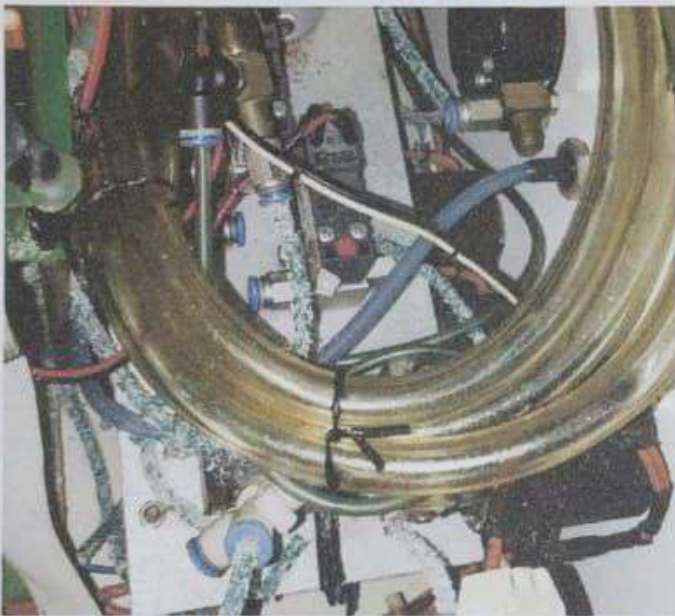
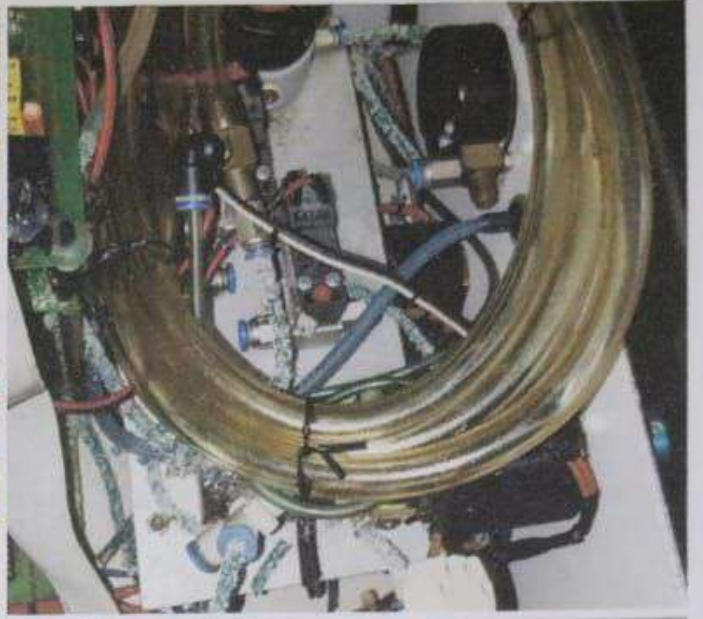
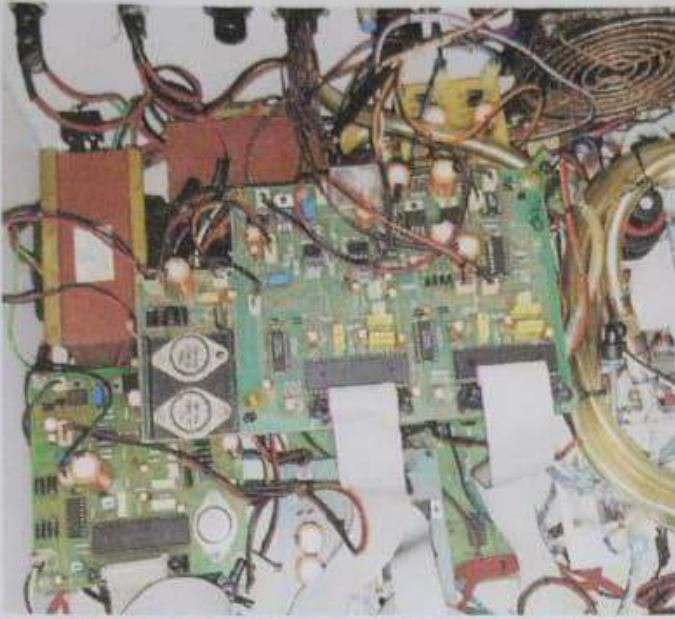
JYOTHISH THOMAS
Consultant (Biomedical Engineering)
NHM ALAPPUZHA
Signature of JC BM (NHM)



Date

Seal


SUPERINTENDENT
GENERAL HOSPITAL
ALAPPUZHA
Signature of Superintendent / Medical Officer (i/c)



Sandhya
SUPERINTENDENT
GENERAL HOSPITAL
ALAPPUZHA. *Sunitha. VS.*
09/18/24.

Micro Surgical Vitrectomy 2000 V Model
 (Warrenty Period from 25.7.13 to 25.7.16)

		Rel	Issued	Balance	Remarks
25/7/13	Received from - Store c' Accessories.	1		1	2,80,799 / pd
	1. foot Switch - 1				
	2. I/A Probe - 1 (curved tip)				
	3. Two way regulator - 1				
	4. Vitrectomy cutter - 10				
	5. Bipolar cord - 2				
	6. Bipolar forceps - 1				
	7. Endo illumination cable - 1				
	8. Tubing set - 2				
	9. Power cord - 1				
	11. Cass connector - 1				
	12. Instruction manual - 1				

Major Equipments
 Vol III B Page no. 230

02/24 Entered in unseizable register)

Verified

Signature
 Dr. Smitha Vis

Signature



SUPERINTENDENT
 GENERAL HOSPITAL
 ALAPPUZHA

BEYOND ECONOMICAL REPAIR CERTIFICATE

Date: 07.08.2024

To,
The Superintendent,
General Hospital,
Alappuzha.

Sub: BER Certificate- Regarding
Equipment: **Posterior Vitrectomy**
Model: **Microsurgical Vitrectomy**
SLNo: **3407130104**

Dear Sir/Madam,

We would like to inform you that our service engineer has visited your hospital on **16.07.2024** and inspected above equipment and found that the equipment is old and used for a considerable long period and even if spare parts were replaced, it cannot be repaired or serviced to provide proper functionality.

Since the above Equipment is outdated, we suggest you to purchase the new equipment.

Looking forward to your continued support.

Thanking you,

Sincerely yours,

For Appasamy Associates Pvt.Ltd,

