



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



SERVICE PROVIDER  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

No. : 170265

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <u>CH ALAPPUZHA</u>	Call Registration Date : <u>23/7/24</u>
Address .....	Caller ID : <u>124865</u>
<u>DIST: ALAPPUZHA</u>	Date of Visit : <u>24/7/24</u>
Ph : <u>9497268156</u>	Asset No. : <u>0410245</u>
	EQPT Name : <u>Ophthalmoscope</u>
	Manufacture <u>HEINE</u> Model : <u>BETA-200</u>
	S. No. <u>NA</u> Dept. <u>EYE OP</u>

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Not working, body parts are rusted and damaged condition.

**Action Taken :** On checking found that head alignment was damaged, switch (ON/OFF) was damaged, also optics are faulty.

Completed  Date : 24/7/24 Time : 12:30pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhunraj R</u>	<u>24/7/24</u>	<u>12:00PM</u>	<u>12:30PM</u>

Customer Remark  Completed  Pending



Service Engineer Name : <u>Midhunraj R</u>	Customer Name : <u>Dr. Sunitha V.S.</u>
Signature : <u>[Signature]</u>	Signature : <u>[Signature]</u>
Date : <u>24/7/24</u>	Date : <u>24/7/24</u>
Contact Number : <u>9072522056</u>	Contact Number : <u>9447932288</u>
	Designation : <u>MS, Ophthalmology</u>
	Hospital Seal : <u>CH Alappuzha</u>

DR. SUNITHA, V.S.  
MS, Ophthalmology  
Consultant  
CH Alappuzha  
Reg. No. 21949





# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 169712

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

### Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>CH ALAPPUZHA</u></p> <p>Address .....</p> <p><u>DIST: ALAPPUZHA</u></p> <p>Ph : <u>9497268156</u></p>	<p>Call Registration Date : <u>23/7/24</u></p> <p>Caller ID : <u>124865</u></p> <p>Date of Visit : <u>24/7/24</u></p> <p>Asset No. : <u>0410245</u></p> <p>EQPT Name : <u>Ophthalmoscope</u></p> <p>Manufacture <u>HEINE</u> Model : <u>BETA200</u></p> <p>S. No. <u>NA</u> Dept. <u>Eye OP</u></p>
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Service Classification : Breakdown Call  PMS  Calibration  Cust.Training

Problem Identified : Not functioning

Action Taken : Checked the machine and found that the lamp assembly is defective and head assembly is broken. Battery holder and switch assembly are tested.

Completed  Date : 8/8/24 Time : 12:30pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhus raj. R</u>	<u>8/8/24</u>	<u>11:30AM</u>	<u>12:30PM</u>

Customer Remark Completed  Pending



Service Engineer Name : Midhus raj. R

Signature : [Signature]

Date : 8/8/24

Contact Number : 9072522056

Customer Name : Sunitha

Signature : [Signature]

Date : 9/8/24

Contact Number : 08/08/24

Designation : .....

Hospital Seal : .....

[Signature]  
DR. SUNITHA. VS.  
M.S., Ophthalmology  
GH, ALAPPUZHA  
SUPERINTENDENT  
GENERAL HOSPITAL  
ALAPPUZHA

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**


**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	GH ALAPPUZHA
3	Name of Equipment with Make, Model and Serial Number	OPHTHALMOSCOPE MAKE :- HEINE MODEL :- BETA 200 SN :- NA
4	Equipment ID & Barcode	124865 & 0410245
5	Date of purchase / Year of manufacture /Installation Date	05/07/2011
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	23/07/2024
9	Action taken	CHECKED THE MACHINE, FOUND THAT THE LAMP IS DEFECTIVE AND HEAD ASSEMBLY IS BROKEN. BATTERY HOLDER AND SWITCH ASSEMBLY ARE RUSTED.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDED FOR REPAIR
12	Cost of spares (specify parts and cost)	NA

GENERO  
11AP/1




13	Asset Value	RS:-13100/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	CHECKED THE MACHINE, FOUND THAT THE LAMP IS DEFECTIVE AND HEAD ASSEMBLY IS BROKEN. BATTERY HOLDER AND SWITCH ASSEMBLY ARE RUSTED CONDITION. THE MACHINE WAS INSTALLED ON 05/07/2011 AGED UP TO 13+ YEARS. THE MACHINE IS FULLY RUSTED AND IRREPARABLE CONDITION. SO WE RECOMMEND THE EQUIPMENT FOR CONDEMNATION.
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

*Recommended for BER*

  
09/08/24  
JYOTHISH THOMAS  
Consultant (Biomedical Engineering)  
Signature of JC BM (NHM)



*Sandy*  
Signature of  
Superintendent / Medical Officer (i/c)

Date

Seal

# STOCK REGISTER

Name **Ophthalmoscope**

Date	Received from or issued to	Inv. No or issue	Rate		Receipt	Issue	Balance	Remarks
			Rs	P				
2/1/99	Received from store				1		1	
25/3/2010	Received from store Order no. A 4645/2010 dtcd 27/2/2010 (DHS fund)	772	12500/-		1		2	
5/7/2011	KMSCL Order no - 164/2011/35	5491/ dtcd 11/6/2011	13100/-		2		4	
03/01/2012	Issued to THQH chenganoor					1	3	
12-12-2019	Invoice no UA-2964/2019 Universal Agencies Palaikad Road Thessin Ph-no 8943341569 04872440319  - or in use		26490/-		1	1	4	
12/4/2024	Invoice No - B/0425/BB/ 005/ dt 11.04.24 (BLOWEL INC. Pattom) PO No - 50/1010/2023-2024 35 dt - 12-12-2023 Warranty period - 12-4-24 to 12/12/26 Major Equipment Stock Register Vol IV Store Page No - 314				2			17499 00 Cost 2159 88 8957 2159 88 Remoblt 0 24 40318 00



Dr. Sunitha V

Sadhy  
SUPERINTENDENT  
GENERAL HOSPITAL  
ALAPPUZHA

(KIFB)





*Dr. ...*  
*Mr. ...*

*Sanjay*  
**SUPERINTENDENT**  
**GENERAL HOSPITAL**  
MUMBAI