



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

# CYRIX

HEALTHCARE PVT LTD

**No. :** 232992

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... <u>THQH</u></p> <p>Address ..... <u>Nemom</u> <u>Thiruvananthapuram</u></p> <p>Ph : ..... <u>9633181182</u></p>	<p>Call Registration Date : ..... <u>22-07-2024</u></p> <p>Caller ID : ..... <u>124627</u></p> <p>Date of Visit : ..... <u>26-07-2024</u></p> <p>Asset No. : ..... <u>0121764</u></p> <p>EQPT Name : ..... <u>UPS</u></p> <p>Manufacture ..... <u>APC</u> ..... Model : <u>3kVA</u></p> <p>S. No. .... <u>NA</u> ..... Dept. .... <u>X-ray Unit</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** ..... Not working

**Action Taken :** ..... Checked and found driver PCB and changed PCB defective. Need to replace these spares for further checking and working condition of the equipment

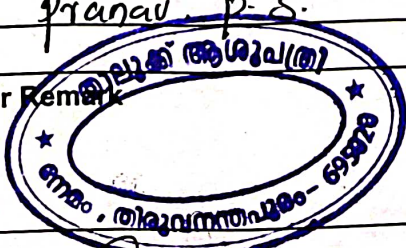
Completed  Date : 26/7/24 Time : ..... 1:00pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. <u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Pranav P.S.</u>	<u>26/7/24</u>	<u>12:00pm</u>	<u>1:00pm</u>

Customer Remark: ..... Completed  Pending



**Service Engineer Name :** Pranav P.S  
**Signature :** [Signature]  
**Date :** 26/7/2024  
**Contact Number :** 90745 70652


**Customer Name :** [Signature]  
**Signature :** [Signature]  
**Date :** 26/7/24  
**Contact Number :** 9633181182  
**Designation :** [Signature]  
**Hospital Seal :**

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	THQH NEMOM
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : UPS Make : APC Model : 3 KVA Serial No : NA
4	Equipment ID/ Barcode	124627/0121764
5	Date of purchase/ Year of manufacture/Installation Date	23/09/2019
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	22/07/2024 (Toll free)
9	Action taken	Checked and found Driver PCB and charger PCB defective. Need to replace these spares for further checking and working condition of the equipment. Enquired spares with vendor.
10	Present status of the equipment(Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	APC 3KVA 96 VDC Driver PCB - 21240/- APC 3KVA 96VDC Charger PCB - 11210/-  TOTAL = 32450/-

13	Asset Value	11000/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	295%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND VENDOR QUOTATION ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found APC 3KVA 96VDC Driver PCB and APC 3KVA 96VDC Charger PCB defective. The repairing cost is 295%. So it is beyond economical. Hence recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	PRANAV PS 

\*Not mandatory

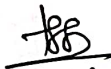
#Based on the period of life and value as per the BER guidelines

\* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

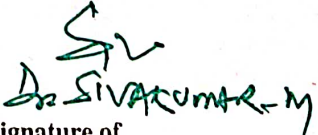
Driver PCB and Charger PCB defective. Since the repair cost is high. It is RBER as per tender guidelines.

**MANEESHA MOHAN M.R.**  
Junior Consultant (Biomedical)  
National Health Mission  
Thiruvananthapuram

  
5-08-2024  
Signature of JC BM (NHM)

Date: 6/8/2024



  
Signature of  
Superintendent/Medical Officer (i/c)  
Taluk Health Office  
Thiruvananthapuram 20

Date	No. and date of voucher or invoice	From whom received or to whom issued	Receipt	Issued	Balance after each transaction	Initials of Receiver
23/9/19	28/9/19	Fuji Computed System	- Total	Price		
		With Accessories			1099215.00	
		Ten Lakh Ninety Thousand Three				
		Hundred Ninety Five				
		Accessories:-				
	Material Code					
1.	13400093	3KV DIGITAL ONLINE UPS SYSTEM				1 no.
		WITH OSC				
2.	15189368	FULL IMAGING PLATE IP-C ST 35.4x43 CMIE				2 no.
3.	15189382	FULL IMAGING PLATE IP-C ST 25.2x30.3 CMIE				2 no.
4.	15189394	FULL IMAGING PLATE IP-C ST 20.1x25.2 CMIE				2 no.
5.	16251625	IP CASSETTE, IP Cass - CC BW PB 35.4x43 CMIE				2 no.
6.	16251649	IP CASSETTE, IP Cass - CC BW PB 25.2x30.3 CMIE				2 no.
7.	16251651	IP CASSETTE, IP Cass - CC BW PB 20.1x25.2 CMIE				2 no.
8.	16276330	MEDICAL DRY FILM DI-HL 20x25 100SH				4 no.
9.	16276340	MEDICAL DRY FILM DI-HL 25x30 100SH				2 no.
10.	16276371	MEDICAL DRY FILM DI-HL 35x43 100SH				1 no.
11.	16637116	CONSOLE ADVANCE SFT V12.1				1 no.
12.	21150000111	PLINK 8 PORT SWITCH				1 no.
13.	21918000110	CAT. C. PATCH 3 MTR.				4 no.



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**AION BACKUPS**

YP/VIII/320 AYLARA, KERALA KOLLAM

Date: 01/08/2024

Contact: 8921950217

Email: [aionbackups12@gmail.com](mailto:aionbackups12@gmail.com)

GSTIN: 32CGUPM9450L1ZN

**3KVA APC ONLINE UPS SERVICE PROPOSAL**

TO,

CYRIX HEALTH CARE PVT .LTD

(Barcode: 0121764 - Ticket ID: 124627)

Dear Sir/Madam,

We are pleased to submit here with our quote for the same as per below.

SL	DESCRIPTION	QTY	UNIT RATE IN INR	TOTAL	GST	TOTAL PRICE IN INR
1	APC 3KVA 96VDC DRIVER PCB	1	18000.00	18000.00	18	21240.00
2	APC 3KVA 96VDC CHARGER PCB	1	9500.00	9500.00	18	11210.00
<b>PAYABLE AMOUNT</b>						<b>32450.00</b>

**Commercial terms and conditions**

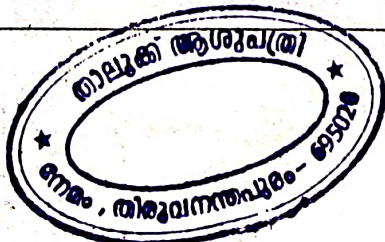
1. Payment 80% advance along with PO balance before dispatch, 20% after installation.
2. Delivery period; 2weeks.
3. Tax :GST@18% for spares,28%@Battery
4. Installation; Our scope.

Please arrange to release the PO at our above address

Bank name :HDFC      Account no:50200082743176      IFSC Code:HDFC0004083

We hope you will find the above offer in line with our discussions and await your valuable order please free to call or mail us on above given number if any query.

Thank you, Sincerely,  
BHAGATH MOHAN



*Handwritten signature*  
**Dr. S. S. S. S.**  
 താലൂക്ക് ആശുപത്രി  
 എം. തിരുവനന്തപുരം 20



**REGARDING UPS QUOTATION - THQH NEMOM - APC - (124627 - 0121764)**

2 messages

**Kasyep P V** <kasyepcyrix@gmail.com>  
To: aionbackups12@gmail.com  
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Thu, 1 Aug 2024 at 3:03 pm

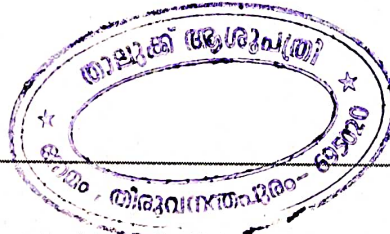
Dear sir,

Please provide the service quotation for the UPS at THQH Nemom.

Barcode: 0121764  
Ticket id: 124627  
Make : APC

Thanks & Regards,

KASYEP PV  
District Incharge ,Trivandrum  
CYRIX HEALTHCARE Pvt.Ltd  
KLBEMP  
Ph : +91 7593847134  
kasyepcyrix@gmail.com



Handwritten initials 'Su' and a purple stamp: സുപ്രണ്ട്, തൃശ്ശൂർ ആരോഗ്യം, തിരുവനന്തപുരം 20

**Bhagath Mohan** <aionbackups12@gmail.com>  
To: Kasyep P V <kasyepcyrix@gmail.com>  
Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, DM Abijith-KLBEMP <dm2.klbemp@cyrix.in>

Thu, 1 Aug 2024 at 8:06 pm

Received your mail.

Thanks & Regards

**Bhagath Mohan**  
PH:-8921950217

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