



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

**No. :**  
227644

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility ..... Phc	Call Registration Date : 23/7/24
Address ..... Kadavoor	Caller ID : 124860
..... Egnakkulam, Kerala	Date of Visit : 24/7/24
Ph : 9446440639	Asset No. : 0741769
	EQPT Name : weighing machine
	Manufacture SAMSQ Model : Na
	S. No. Na Dept. Observation room

**Service Classification : Breakdown Call**  **PMS**  **Calibration**  **Cust.Training**

**Problem Identified :** unit not working Show Error

**Action Taken :** check the unit checks and found that the Board issue, check and unit shows continuous error, need to replace board for further check to working condition.

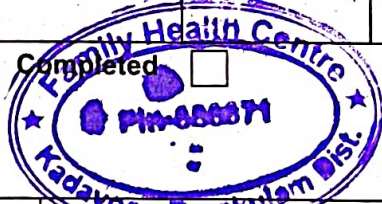
**Completed**  **Date :** 24/7/24 **Time :** 02:15PM **Spare Required**

**Spare Replaced**  **Requested**

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Akhil T. Lenin	24/7/24	01:40 PM	2:15 PM

**Customer Remark** Completed  Pending



<b>Service Engineer Name :</b> Akhil T. Lenin	<b>Customer Name :</b> Prabha. K.K.
<b>Signature :</b>	<b>Signature :</b>
<b>Date :</b> 24/7/24	<b>Date :</b> 24/7/24
<b>Contact Number :</b> 9605474326	<b>Contact Number :</b> 9446440639
	<b>Designation :</b> SNO
	<b>Hospital Seal :</b>

*blasy*  
**Medical Officer, In Charge**  
**Family Health Centre**  
**Kadavoor**

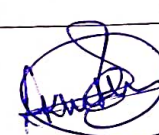
**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	ERNAKULAM
2	Name of Hospital	PHC KADAVOOR ERNAKULAM
3	Name of Equipment with Make, Model and Serial Number	Equipment : Weighing Machine Make : SAMSO Model :Na SN :Na
4	Equipment ID & Barcode	124860 & 0741769
5	Date of purchase / Year of manufacture /Installation Date	07-09-2019
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	23-07-2024 (Toll free)
9	Action taken	Checked and found main board defective. Need to replace main board for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	Na




13	Asset Value	Rs. 1600/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Na
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached
16	Reasons for recommending the equipment as BER	Checked and found main board defective. Machine installed on 07-09-2019 and covered up to 4+ years. Quotation not attached since spares are not available in the market. So we recommend the machine for condemnation.
17	Name & Signature of CYRIX Authority	Akhil T Lenin 


\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Main board defective reported  
 Spare enquiry details not attached.  
 BER yearwise condemnation submitted after 30 days.  
 Asset value is Rs. 1600/-  
 no quot attached.

  
 Deventhi  
 Consultant  
 National Institute of Biomedical Engineering and Technology (NIBMET)  
 Kozhikode, Kerala  
 31/7/24  
 Signature of JC BM (NHM)



Date \_\_\_\_\_ Seal \_\_\_\_\_

  
 Superintendent Medical Officer - In Charge  
 Family Health Centre  
 Kadavoor

# Stock & Issue Register

Name of Item Weighing Machine

Remarks	Date	Particulars	Bill No. & Date	Quantity Received	Quantity Issued	Quantity Balance	Remarks
8	7/9/2019		1705-50/2019			2	Lalypas
8			Expiry 12/2028	Main stock P.no. 1			

*[Signature]*  
 Medical Officer - In Charge  
 Family Health Centre  
 Kadavoor

