



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. :

223431

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

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<p>Health Facility <u>General Hospital</u></p> <p>Address <u>Thiruvananthapuram</u> <u>Kerala</u></p> <p>Ph : <u>9496626490</u></p>	<p>Call Registration Date : <u>13/6/24</u></p> <p>Caller ID : <u>116 85 8</u></p> <p>Date of Visit : <u>15/6/24</u></p> <p>Asset No. : <u>0115745</u></p> <p>EQPT Name : <u>ENT Head Light</u></p> <p>Manufacture <u>local</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>ENT OP</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : Checked and found that Board and battery of the ENT Head Light are defective. Need to replace these spares for further checking.

Completed Date : 15/6/24 Time : 10:45AM Spare Required

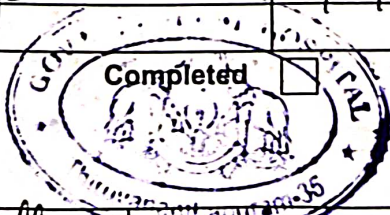
Spare Replaced Requested

No.	Description	Qty.	Part Number	PR Number
1.	NA	NA	NA	NA
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Sooreya Sudheep</u>	<u>15/6/24</u>	<u>10:15AM</u>	<u>10:45AM</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Sooreya Sudheep</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>15/6/2024</u></p> <p>Contact Number : <u>7907406244</u></p>	<p>Customer Name : <u>[Signature]</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>[Signature]</u></p> <p>Contact Number : <u>9496626490</u></p> <p>Designation : <u>Nursing Officer</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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[Signature]
 Superintendent Hospital
 9496626490
 Nursing Officer

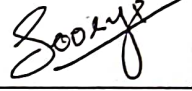
**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

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PROFORMA

Sl No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	GENERAL HOSPITAL THIRUVANANTHAPURAM
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : ENT Headlight Make : NA Model : NA Serial No : NA
4	Equipment ID/ Barcode	116858/0115745
5	Date of purchase/ Year of manufacture/Installation Date	26/11/2018
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	11/07/2024
9	Action taken	Checked and found board and battery defective. Need to replace these spares for further checking and working condition of the equipment. Enquired spares from OEM.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	Battery for Headlight-1700/- Board for Headlight- 3575/- Total - 5275/-

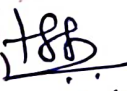
13	Asset Value	7000/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	75.3%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found mainboard and battery defective. The equipment was installed on 26/11/2018 and covered upto 5+ years. The repairing cost is 75.3%. As per the tender clause 5.3.14.1 both criteria met. So recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	SOORYA SUDEEP 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Main board and battery defective. So as per tender conditions, so can be BER.

MANEESHA MOHAN M.R. 
 Junior Consultant (Biomedical)
 National Health Mission
 Thiruvananthapuram
 15-07-2024
 Signature of JC BM (NHM)



Date:


 Signature of
 Superintendent/Medical Officer (i/c)

Superintendent
 General Hospital
 Thiruvananthapuram



9744473043, 9744473243

cloud99biotech@gmail.com

1 KMC/XIII-1333
Room No: 22
CSI Golden Jubilee Complex
Baker Hill
Shastri Road
Kottayam

CLOUD99 BIOTECH

GSTIN: 32AMWPT5633Q1Z0
State: 32 - Kerala

MSME NO: UDYAM-KL-07-0030714

Estimate

Estimate For:

KASHYAP

1ST FLOOR 30/641B CYRIX HEALTHCARE PVT LTD
KOCHI DHANUSHKODI ROAD POONITHURA

Contact No.: 7593847134

GSTIN Number: 32AAFCC2499H2ZM

State: 32-Kerala

Estimate No.: C998-QTN-29

Date: 09/07/2024

Place of Supply: 32-Kerala

#	Item name	HSN/ SAC	Quantity	Unit	Price/ Unit	GST	Amount
1	BATTERY FOR ENT HEADLIGHT (BATTERY FOR ENT HEADLIGHT)	8506	1	Nos	₹ 1,440.68	₹ 259.32 (18%)	₹ 1,700.00
2	BOARD FOR ENT LIGHT (BOARD FOR ENT LIGHT)	8473	1	Nos	₹ 3,029.66	₹ 545.34 (18%)	₹ 3,575.00
Total			2			₹ 804.66	₹ 5,275.00

Sub Total	₹ 4,470.34
SGST@9%	₹ 402.33
CGST@9%	₹ 402.33
Total	₹ 5,275.00



Pay To:

Bank Name : UNION BANK OF INDIA, KOTTAYAM

Bank Account No. : 361201010035646

Bank IFSC code : UBIN0536121



Account holder's name : CLOUD99 BIOTECH

Description

GH THIRUVANANTHAPURAM
BAR CODE: 0115745
TICKET ID: 116858

Estimate Amount In Words

Five Thousand Two Hundred Seventy Five Rupees only

Terms And Conditions

Thanks for doing business with us!

For: CLOUD99 BIOTECH



Authorized Signatory

176 STOCK REGISTER OF HEAD LIGHT E LED. Changan. Be. 34

Name of Article.....

Date	No. and date of voucher or invoice	From whom received or to whom issued	Receipt	Issued	Balance after each transaction	initials of Receiver	Remarks
		Brought forward			R	T B	
21/1/16		Received from store Page no MSR Vol SA (148A)			1		1
7/2/2017		Received from store Page no: 211 1R Volume 8B (No Warranty card) Rs: 8400/-			1		2
26/5/18	Invoice No KAS 118-19/346 No warranty card	Received from store Page No. 61 LP R. Volume - 7.			(Rs - 7000/-) Seven thousand		3
20/11/18		Received from store Page No. 1R-8B-369					4
13/12/18		Received from store 1R-Page No 142					5

Supplied & Maintained by
KERALA MEDICAL SERVICES CORPORATION LTD.
(Department of Health & Family Welfare, Govt of Kerala)
Thycaud P.O., Thiruvananthapuram - 695 014

Under 11/15/2018-17 Scheme
Tender No. EP/IT/2018/17/1 BEMP Barcode No 53
KMSCL Supply Order No. 5014/18/2018 Date 19/5/18
Installed on 21/11/2018 Warranty/CAMC/AMC Upto 22/11/2020

For Repair / Service / Maintenance
BEMP TOLL FREE : 1800 2700 690

In case of any complaint, Inform KMSCL
Grievance Redressal Toll Free : 1800 425 000 4
Fax : 0471 - 2945647 email : engg_es@kmscl.kerala.gov.in
Available on all Working Days - 10.00 AM to 05.00 PM

Supplied & Maintained by
KERALA MEDICAL SERVICES CORPORATION LTD.
(Department of Health & Family Welfare, Govt of Kerala)
Thycaud P.O., Thiruvananthapuram - 695 014

Under 11/15/2018-17 Scheme
Tender No. T 275/15/18 BEMP Barcode No
KMSCL Supply Order No. 1084/18-19/53 Date 09/12/18
Installed on 13/12/18 Warranty/CAMC/AMC Upto 12/12/20

For Repair / Service / Maintenance
BEMP TOLL FREE : 1800 2700 690

In case of any complaint, Inform KMSCL
Grievance Redressal Toll Free : 1800 425 000 4
Fax : 0471 - 2945647 email : engg_es@kmscl.kerala.gov.in
Available on all Working Days - 10.00 AM to 05.00 PM

Final Date NO 174

