



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 227825

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>PHC</u></p> <p>Address : <u>Panangad</u> <u>Ernakulam</u></p> <p>Ph : <u>7306825394</u></p>	<p>Call Registration Date : <u>15/06/2024</u></p> <p>Caller ID : <u>117380</u></p> <p>Date of Visit : <u>30/07/2024</u></p> <p>Asset No. : <u>0740809</u></p> <p>EQPT Name : <u>Weighting Machine</u></p> <p>Manufacture <u>SAMSO</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>OP</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

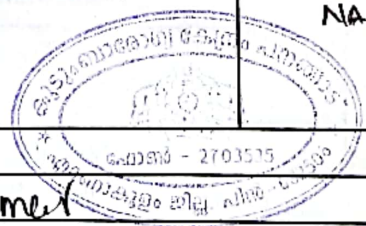
**Problem Identified :** Machine not getting on.

**Action Taken :** checked and found main board and battery holder defective. Need to replace battery holder and main board for further checking and working condition of the equipment.

Completed  Date : 30/07/2024 Time : 11:00PM Spare Required

Spare Replaced  Requested

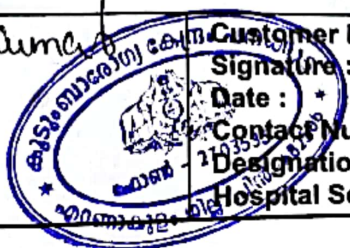
No.	Description	Qty.	Part Number	PR Number
1.	<u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
2.				
3.				



Cyrix Engineer	Date	Start Time	End Time
<u>Arthun.s. kumar</u>	<u>30/07/2024</u>	<u>10:00 AM</u>	<u>1:00 PM</u>

**Customer Remark** NIL Completed  Pending

Service Engineer Name : Arthun.s. kumar Customer Name : Shaleet  
 Signature : [Signature] Signature : Shaleet Xavier  
 Date : 30/07/2024 Date : 30/07/24  
 Contact Number : 7012355543 Contact Number : 7306825394  
 Designation : [Blank] Designation : NURSING OFFICER  
 Hospital Seal : [Blank] Hospital Seal : [Blank]



**ശ്യാലീറ്റ് ഖാലിയർ**  
NURSING OFFICER  
7306825394

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	ERNAKULAM
2	Name of Hospital	PHC PANANGAD ERNAKULAM
3	Name of Equipment with Make, Model and Serial Number	Equipment : Weighing Machine Make : SAMSO Model : Na SN :Na
4	Equipment ID & Barcode	117380 & 0740809
5	Date of purchase / Year of manufacture /Installation Date	23-10-2018
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registrationof complaint through email/ Toll free)	15-06-2024 (Toll free)
9	Action taken	Checked and found main board and battery holder defective. Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA



13	Asset Value	Rs. 1600
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached
16	Reasons for recommending the equipment as BER	Checked and found main board and battery holder defective. Machine installed on 23-10-2018 and covered up to 5+ years. Quotation not attached since spares are not available in the market. So recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	Jithin

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Unit installation as per stock in 23.10.18 and spares not getting reported by cyrix for this Samso model neeushin machine. This model is found in all hospitals and reported breakdown. BER Submitted after 30 days.

*Perathy Consultant BUE*  
*24/9/24*  
 Signature of JC BM (NHM)  
 National Health Service (NHM)  
 Kerala

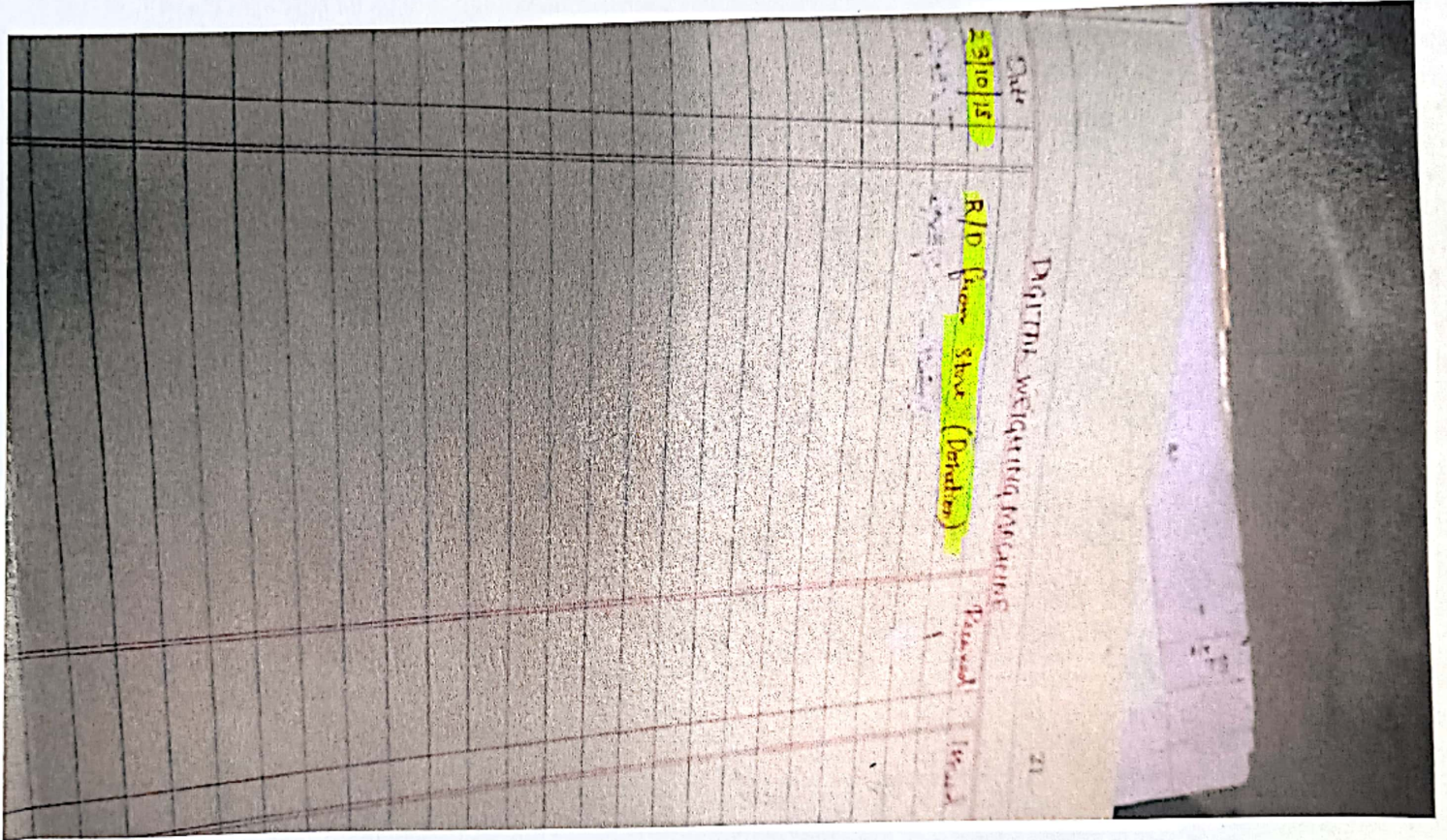
Date



Signature of  
 Superintendent / Medical Officer (i/c)

മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്ജ്  
 കൂടുംബാരോളജി കേന്ദ്രം പനങ്ങാട്  
 എറണാകുളം ജില്ല, പിൻ - 682506





*[Handwritten signature]*

ജന്മിതത്വ റെജിസ്ട്രാർ ഇൻ്റർവ്യൂ  
കൂടും ബാങ്കോടു കൂടും പനങ്ങാട്  
എറണാകുളം ജില്ല. പിൻ - 682506



എറണാകുളം





**CYRIX** INDUSTRIAL EQUIPMENT MAINTENANCE  
PROVIDER NAME (HSE/PT)  
**TOLL FREE NO: 1800 - 425-7569**  
 BAR CODE (DD04 890615225)  
 0740809

**CYRIX HEALTH CARE PVT.LTD**  
**BEMP SERVICE PROVIDER**  
**PREVENTIVE MAINTENANCE SERVICE**  
 PMS DONE ON: 13/5/2024  
 NEXT PMS DUE: 13/5/2025  
 PERFORMED BY: [Signature]

3 PASSED

2024-05-13  
 11:11:11  
 2024-05-13

2024-05-13  
 11:11:11  
 2024-05-13



