



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 220153

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>PHC Erattupetta</u></p> <p>Address <u>Kottayam</u></p> <p>Ph : <u>8157007756</u></p>	<p>Call Registration Date : <u>20/6/2024</u></p> <p>Caller ID : <u>118303</u></p> <p>Date of Visit : <u>22/6/2024</u></p> <p>Asset No. : <u>0541850</u></p> <p>EQPT Name : <u>Biochemistry Analyzer</u></p> <p>Manufacture <u>Robonik</u> Model : <u>Prietest Touch</u></p> <p>S. No. <u>AT2360814RBK</u> Dept. <u>Laboratory</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Result Variation.

Action Taken : Checked and found primary board defective and filter. Need to replace the primary board for further checking and working condition of the equipment. Enquired the spare.

Completed Date : 22/6/2024 Time : 1pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer

Date

Start Time

End Time

Josekutty George

22/6/2024

11am

1pm

Customer Remark

Completed

Pending

Service Engineer Name : Josekutty George

Signature : [Signature]

Date : 22/6/2024

Contact Number : 8848230407

Customer Name : George P.S

Signature : [Signature]

Date : 22/6/24

Contact Number : 9495648582

Designation : Lab tech

Hospital Seal :




**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOTTAYAM
2	Name of Hospital	24X7 PHC ERATTUPETTA
3	Name of Equipment with Make, Model and Serial Number	Equipment : Biochemistry Analyzer Make :Robonik Model: PrietestTouch SN:AT2360814RBK
4	Equipment ID & Barcode	118303 &0541850
5	Date of purchase / Year of manufacture /Installation Date	10/11/2014
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	20/06/2024(Toll free)
9	Action taken	Checked and found out the problem with primary board and filter defective .Enquired the spare with vendor
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	EOL letter attached

17/7/20


13	Asset Value	Rs. 67998/-
14	% Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	EOL letter attached
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and end of life letter attached
16	Reasons for recommending the equipment as BER	Checked and found out the problem with primary board and filter defective Machine installed in 10/11/2014 and covered up to 9+ years. Oem declared end of life for this machine So recommending the machine for condemnation as per the tender clause 5.3.14.2
17	Name & Signature of CYRIX Authority	JOSEKUTTY GEORGE 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Asset value - Rs 67998/-
 Cost of spare: 'End of life' letter photostated copy attached (not original) -
 Installation date: 10/11/2014
 Life period 9 years 8 months


 CONSULTANT ENGINEER
 NATIONAL HEALTH MISSION
 KOTTAYAM

			
Date	Seal	Signature of Superintendent / Medical Officer (i/c)	

Medical Officer I/C
 PHC Erattupetta

Stock Register

Name SEMI AUTO ANALYSER

Date	Received from or Issued to	Inv. No. or Issue	Rate		Receipts	Issues	Bal.	Remarks
			Rs.	Ps.				
10/11/14	IN. No. 102, Robonik (INDIA) PVT. LTD. 6/9/14,		641.760		1		1	B. 8722001 + R. Page 13 55 of Lab
10/11/14	Issued to LAB				Received - Issued	1	NIL	

[Signature]
 P.S. Resmi. P. S. S.
 Medical officer I/C
 PHC Erattupetta



Date : 27.06.2024

Dear Valued Customer,

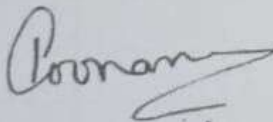
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT2360814RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT2360814RBK** as **End of Life (EOL) Notified.** (During from installation is 10 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory



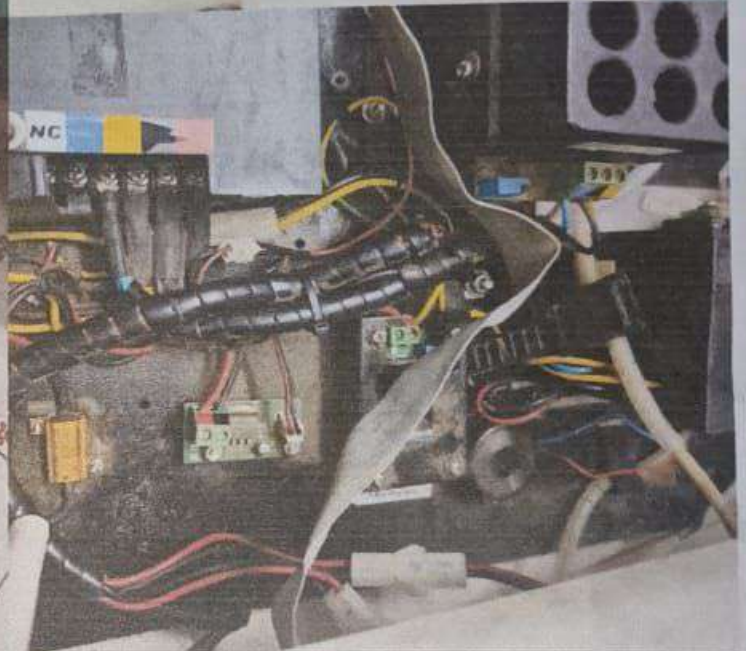
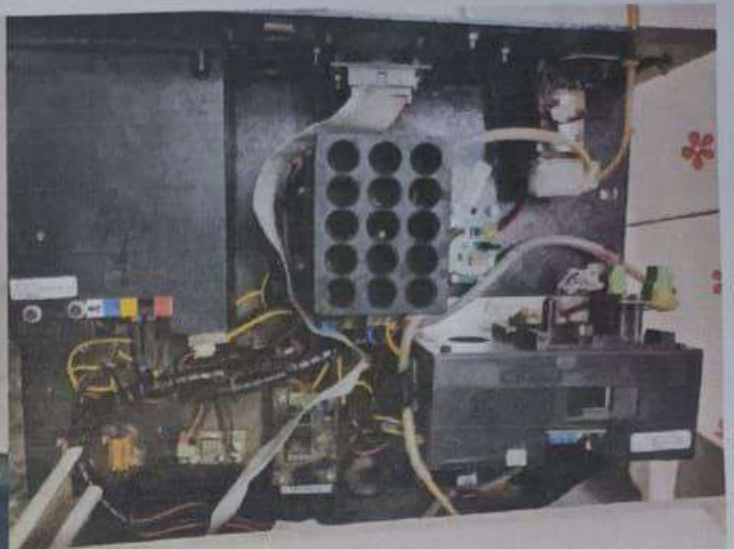
M
/-----
Ds. Resmi

Medical officer I/C
PHC Erattupetta

CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225) 0541850



Model **prietest TOUCH** Voltage **115V-230V 60Hz-50Hz**

Sr. No. **AT2360814RBK** Power **75VA**

Contrast Knob

Medical officer I/C
PHC Erattubettu

Handwritten signature
P.S. Romi. P. Sasi

