



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. :
228360

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <i>PHC... Aruvikara.....</i></p> <p>Address <i>Trivandrum</i></p> <p>Ph : <i>9495413647</i></p>	<p>Call Registration Date : <i>29/06/2024</i>.....</p> <p>Caller ID : <i>120051</i>.....</p> <p>Date of Visit : <i>03/07/2024</i>.....</p> <p>Asset No. : <i>0142222</i>.....</p> <p>EQPT Name : <i>Sterilizer (Autoclave cooker)</i>.....</p> <p>Manufacture <i>NA</i>..... Model : <i>NA</i>.....</p> <p>S. No. <i>NA</i>..... Dept. <i>OP</i>.....</p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : *Not working*.....

Action Taken : *checked and found the sterilizer body crack and heater coil defective since the body is damaged the unit is not suitable for daily use by considering customer safety.*

Completed Date : *03/07/2024* Time : *11:00 AM*..... Spare Required

Spare Replaced Requested

1.	Description	Qty.	Part Number	PR Number
2.	<i>Na</i>	<i>NA</i>	<i>NA</i>	<i>NA</i>
3.				

Cyrlix Engineer	Date	Start Time	End Time
<i>Midhun - BM</i>	<i>03/07/24</i>	<i>10.00 AM</i>	<i>11.00 AM</i>

Customer Remark
The machine is not use.


<p>Service Engineer Name : <i>midhun.BM</i></p> <p>Signature : <i>[Signature]</i></p> <p>Date : <i>03/07/2024</i></p> <p>Contact Number : <i>9074167997</i></p>	<p style="text-align: center;">Completed <i>[Stamp]</i></p> <p>Customer Name : <i>[Signature]</i></p> <p>Signature : <i>[Signature]</i></p> <p>Date : <i>3/7/24</i></p> <p>Contact Number : <i>9495413647</i></p> <p>Designation : <i>Nurses office,</i></p> <p>Hospital Seal :</p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	PHC ARUVIKKARA
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Sterilizer Make : NA Model : NA Serial No : NA
4	Equipment ID/ Barcode	120051/0142222
5	Date of purchase/ Year of manufacture/Installation Date	17/03/2015
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	29/06/2024
9	Action taken	Checked and found the sterilizer body crack and heater coil defective. Since the body is damaged,the unit is not suitable for daily use by considering customer safety.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	15000/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found the sterilizer body cracked and heatercoil defective. The unit was installed on 17/03/2015 and covered upto 9+ years. Since the body has a crack, The unit is not suitable for daily use by considering customer safety. So recommending the unit for condemnation
17	Name & Signature of CYRIX Authority	MIDHUN BM 

*Not mandatory


#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Body crack and also heater coil defective.
 Since body crack it can be BER

MANEESHA MOHAN M.R.
 Junior Consultant (Biomedical)
 National Health Mission
 Thiruvananthapuram


 25-07-2024

Signature of JC BM (NHM)

Date: _____




 Signature of
 Superintendent Medical Officer (i/c)
 മെഡിക്കൽ സൂപ്പർവൈസർ ഇൻചാർജ്
 കൂടുമ്പാരോഗ്യകേന്ദ്രം
 അരുവിക്കര

