



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. :
219798

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>THOH Narakkal,</u></p> <p>Address : <u>Ernakulam,</u> <u>Ernakulam (Dt)</u></p> <p>Ph : <u>9400191617</u></p>	<p>Call Registration Date : <u>25-04-2024</u></p> <p>Caller ID : <u>108131</u></p> <p>Date of Visit : <u>26-04-2024</u></p> <p>Asset No. : <u>0722532</u></p> <p>EQPT Name : <u>BP Apparatus</u></p> <p>Manufacture <u>Dr. Morepen</u> Model <u>BP-12B</u></p> <p>S. No. <u>NA</u> Dept. <u>OP</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust. Training

Problem Identified : BP Apparatus not working

Action Taken : Checked the machine and found that pressure sensor and control board are faulty.

Completed Date : 26-04-24 Time : 2:30PM Spare Required

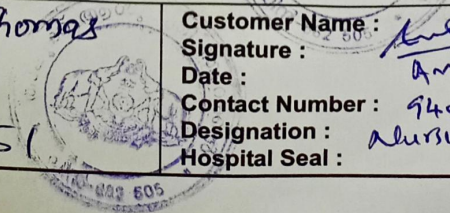
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. <u>Pressure Sensor</u>	<u>1 No</u>		
2. <u>Control Board</u>	<u>1 No</u>		
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Jibin Thomas George</u>	<u>26-04-24</u>	<u>1:00PM</u>	<u>2:30PM</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Jibin Thomas</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>26-04-2024</u></p> <p>Contact Number : <u>904795805</u></p>	<p>Customer Name : <u>Ambika</u> <u>26/4/24</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>26/4/24</u></p> <p>Contact Number : <u>9400191617</u></p> <p>Designation : <u>Nursing officer A.I.</u></p> <p>Hospital Seal :</p>
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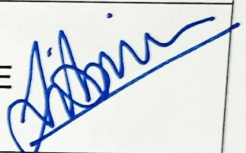


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Ernakulam
2	Name of Hospital	TALUK HOSPITAL NJARAKKAL
3	Name of Equipment with Make, Model and Serial Number	Equipment: BP APPARATUS Make : DR.MORPEN Model : BP-12B Sr.no : NA
4	Equipment ID & Barcode	108131 & 0722532
5	Date of purchase / Year of manufacture /Installation Date	31-12-2019
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	25-04-2024 (Toll Free)
9	Action taken	Checked the machine and found that <u>pressure sensor and control board</u> are faulty.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	Rs.2200
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached
16	Reasons for recommending the equipment as BER	Checked and found that pressure sensor and control board are defective. Equipment installed on 31-12-2019 and the machine outlived 4+years. Quotation not submitted since the spares are not available in the market. So recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	JIBIN THOMAS GEORGE 

*Not mandatory

#Based on the period of life and value as per the BER guidelines

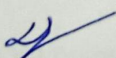
* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Installed on 31.12.19. Spares are not available in the reported by cyrix. Submitted after 30 days.

Devathy Consultant
24/3/24
Senior Medical Engineer (NHM)
Arogya Mission Ernakulam

Signature of JC BM (NHM)


Superintendent / Medical Officer (i/c)

സൂപ്പർവൈസർ

അസിസ്റ്റന്റ് സൂപ്പർവൈസിംഗ് ഓഫീസർ



Signature of seal

Date



BP APPARATUS (DIGITAL)

80

In In fm page no 15 Block P.

Date	Item	Receipt	Issued	Cords	Balce	8487
31.12.19	Recd from store 1371/- (Main stock Pay 66)	1			1	
10.5.21	Store (1460.18/-) (Main stock 35)	2.			3	
19.2.22	Store (Main stock 167) (1191.96/-)	2.			5	

