



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :**  
214542

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

### Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... <u>PHC Karumalloor</u>.....</p> <p>Address ..... <u>Ennabula</u>.....</p> <p>Ph : ..... <u>9048136124</u>.....</p>	<p>Call Registration Date : ..... <u>12/6/24</u>.....</p> <p>Caller ID : ..... <u>116668</u>.....</p> <p>Date of Visit : ..... <u>18/6/24</u>.....</p> <p>Asset No. : ..... <u>0711357</u>.....</p> <p>EQPT Name : ..... <u>weighing machine</u>.....</p> <p>Manufacture ..... <u>Sanso</u> ..... Model : <u>Progress</u></p> <p>S. No. ..... <u>NA</u> ..... Dept. ..... <u>OP</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** ..... Malfunction.....

**Action Taken :** ..... checked and found that sensor sensor and display board malfunction. Not repairable recommended for RBE. Installation date (16/3/18).....

Completed  Date : ..... 18/6/24 ..... Time : ..... 11:00AM ..... Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. <u>sensor</u>			
2. <u>Processing board</u>			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Alwin</u>	<u>18/6/24</u>	<u>11:00AM</u>	<u>11:30AM</u>

**Customer Remark** Completed  Pending

**Service Engineer Name :** Alwin

**Signature :** [Signature]

**Date :** 18/6/24

**Contact Number :** 9745842232

**Customer Name :** ST J JOSEPH

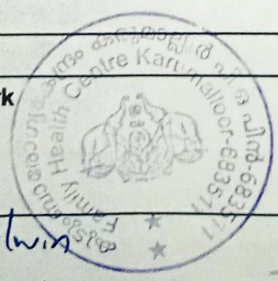
**Signature :** [Signature]

**Date :** 18/6/24

**Contact Number :** 9961721824

**Designation :** Nouri

**Hospital Seal :** [Seal]



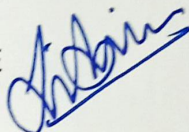
[Signature]

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Ernakulam
2	Name of Hospital	PHC KARUMALLOR
3	Name of Equipment with Make, Model and Serial Number	Equipment: WEIGHING MACHINE Make : SAMSO Model : PROGRESS Sr.no : NA
4	Equipment ID & Barcode	11668 & 0744354
5	Date of purchase / Year of manufacture /Installation Date	03-10-2018
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	12-06-24 (Toll Free)
9	Action taken	Checked the machine and found that sensor and main board are faulty.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	Rs.715
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached
16	Reasons for recommending the equipment as BER	Checked and found sensor and main board are defective. Equipment installed on 03-10-2018 and the machine outlived 6+years. Quotation not submitted since the spares are not available in the market. So recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	JIBIN THOMAS GEORGE 

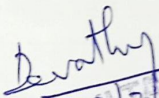
\*Not mandatory

#Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Unable to repair. Reposited

  
12/7/24  
Signature of JC BM (NHM)



24/7/24 for Dr Sandhya  
മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്ജ്  
കരൂമാല്ലൂർ പി.ഒ.എ. സി.എ.സി. കുടുംബാരോഗ്യകേന്ദ്രം  
പിൻ-683511

Signature of seal

Date



