



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 183320

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>CAH ALAPPUZHA</u></p> <p>Address</p> <p><u>DIST: ALAPPUZHA</u></p> <p>Ph : <u>9605044886</u></p>	<p>Call Registration Date : <u>26/2/24</u></p> <p>Caller ID : <u>98137</u></p> <p>Date of Visit : <u>27/2/24</u></p> <p>Asset No. : <u>0410532</u></p> <p>EQPT Name : <u>Phaco Emulsification unit</u></p> <p>Manufacture <u>Apparony Asker</u> Model : <u>Galaxy Pro</u></p> <p>S. No. <u>08-14-0813</u> Dept. <u>Eye OT</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : Checked the machine and found that the main board, compressor and tubing are defective. Required spare with the O.E.M.

Completed Date : 5/3/24 Time : 1:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhusraj R</u>	<u>5/3/24</u>	<u>12:00pm</u>	<u>1:00pm</u>

Customer Remark Completed Pending

Machine not working condition

<p>Service Engineer Name : <u>Midhusraj R</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>5/3/24</u></p> <p>Contact Number : <u>9072522056</u></p>	<p>Customer Name : <u>[Signature]</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>5/3/24</u></p> <p>Contact Number : <u>[Number]</u></p> <p>Designation : <u>[Designation]</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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Dr. BASHAR MBBS MS
Senior Consultant
Ophthalmology
Health Service, Reg No: 33

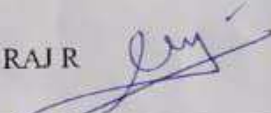
**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	GENERAL HOSPITAL ALAPPUZHA
3	Name of Equipment with Make, Model and Serial Number	PHACO EMULSIFICATION UNIT MAKE:-APPASAMY ASSOCIATES MODEL :- GALAXY PRO SN :- 08-14-0813 [V.H.B]
4	Equipment ID & Barcode	98137 & 0410532
5	Date of purchase / Year of manufacture /Installation Date	23/08/2014
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	26/02/2024
9	Action taken	Checked the machine and found that the Mainboard, Compressor and Tubing are Defective. Enquired Spare with the OEM.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Repair
12	Cost of spares (specify parts and cost)	NA

SU
GENERAL
ALAPPUZHA


13	Asset Value	RS :- 823200/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report And OEM EOL Letter
16	Reasons for recommending the equipment as BER	Checked the machine and found that the Mainboard, Compressor and Tubing are defective. Enquired spare with the OEM. Equipment installed on 23/08/2014 aged up to 9 years and 6 months. The OEM informed that spare parts are not available this model is obsolete. As per the tender clause 5.3.14.2 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

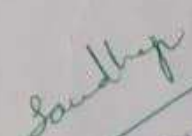
Recommended for BER


 05/03/24
 JYOTHISH THOMAS
 Consultant (Biomedical Engineering)
 NHM ALAPPUZHA
 Signature of JC BM (NHM)

Date



Seal


 SUPERINTENDENT
 GENERAL HOSPITAL
 ALAPPUZHA
 Signature of
 Superintendent / Medical Officer (i/c)

PHACO MACHINE

(Warranty Period 23.8.2014 - 22.8.2017)

23.8.2014	Received from the store	Qty	Issued	Balance	Remarks
	Vol. 3B Page No. 291 (Major Equipments) Phaco Machine with:	1		1	8,23,000/-
	Phaco hand piece 2 Nos.				
	Phaco chamber 3 Nos				
	Phaco sleeves 3 Nos.				
	Phaco Tip 5 Nos.				
	Phaco wrench 1 No.				
	Vitrectomy cutter 3 Nos.				
	Phaco Tubing set New model - 3 Nos				
	Bipolar forceps - 3 Nos				
	Bipolar cord - 3 Nos				
	Model Galaxy pro - P make m/s Appasamy Associates				
	E&PT Code 100-10				

Santhosh
 Dr. Jyoti A. J. *Jm*
 W/o. Gaji (Eye OI in charge)





Dr. A. S. Jayaraman
 also for change of 1/2

SUPREMA HOSPITAL
 CHENNAI
 Dr. Jayaraman



Appasamy Associates Preventive Maintenance Report

Date 04 03 20 24.

Service Centre	Machine Details
Appasamy Associates, Door no17/371, Thaikkatil building, Thoppin moola junction Aranattakara Thrissur -680618 Ph .no 0487-3207108	1) Galaxy pro phaco Machine
Dr. Name : Address : General Hospital, Alappuzha. State : kerala Phone no :	Equip model: Galaxy pro Serial no: 08-14-0813 Date of installation

Call received Date/time	28/02/2024	Machine status-1	Under warranty	Out of warranty
Customer/complainer name	Cyril, Mithunraj.R.	Machine status-2	Under CAMC	Not under CAMC

Nature of complaint said over phone: phaco machine is not working.

Machine status(Before service): There was some problem in Compressor & Tubing and Mother Board.

Service Details : Today, Checked our phaco machine, now inside tubings, Mother board and Compressor Complaint. So needed to change new Machine, Because this Machine very old, spares not available.

Machine status (After service):

Customer Report:

Service Charges: Yes No

Amount Rs: —

Mithunraj.R
Senior Biomedical Engineer
Cyril Healthcare Pvt Ltd
[Signature]

Doctor's/Customer's sign with seal

M. Seham
9387552006
[Signature]

Service Engineer Signature