



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 170208

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>SNCU VANDANAM</u></p> <p>Address <u>(TDMCH ALP)</u></p> <p style="padding-left: 40px;"><u>DIST: ALAPPUZHA</u></p> <p>Ph : <u>9895021644</u></p>	<p>Call Registration Date : <u>22/5/24</u></p> <p>Caller ID : <u>112500</u></p> <p>Date of Visit : <u>23/5/24</u></p> <p>Asset No. : <u>0411815</u></p> <p>EQPT Name : <u>Bilirubinometer</u></p> <p>Manufacture <u>Draged</u> Model : <u>JM-105</u></p> <p>S. No. <u>B3501084</u> Dept. <u>SNCU</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Calibration out, result variation.

Action Taken : Checked the equipment, and found that x-ray light unit and read housing are defective, need replacement for further procedures, only the equipment (without accessories) is taken for service, equipment send to OEM for service

Completed Date : 23/5/24 Time : 11:30 AM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhunraj R</u>	<u>23/5/24</u>	<u>10:00 AM</u>	<u>11:30 AM</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Midhunraj R</u></p> <p>Signature : </p> <p>Date : <u>23/5/24</u></p> <p>Contact Number : <u>9072522056</u></p>	<div style="text-align: center;">  </div> <p>Customer Name : <u>Sheeja</u></p> <p>Signature : </p> <p>Date : <u>23/5/24</u></p> <p>Contact Number : <u>9497728662</u></p> <p>Designation : <u>SNO</u></p> <p>Hospital Seal :</p>
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BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 170254

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : SNCU VANDANAM</p> <p>Address : (TDMCH ALP) DIST: ALAPPUZHA</p> <p>Ph : 9895021644</p>	<p>Call Registration Date : 22/5/24</p> <p>Caller ID : 112500</p> <p>Date of Visit : 23/5/24</p> <p>Asset No. : 0411815</p> <p>EQPT Name : Biliscubino meter</p> <p>Manufacture : Drogel Model : JM-105</p> <p>S. No. B501084 Dept. SNCU</p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Calibration out, result variation

Action Taken : Checked the equipment and found that sensor light unit and rear housing are defective. Engaged OEM for the quotation.

Completed Date : 1/7/24 Time : 11:00AM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Mridhraj R	1/7/24	10:00AM	11:00AM

Customer Remark : Equipment received back and not in working condition

Completed Pending

<p>Service Engineer Name : Mridhraj R</p> <p>Signature : </p> <p>Date : 1/7/24</p> <p>Contact Number : 9072522056</p>	<p>Customer Name : Dr. Anand AS</p> <p>Signature : </p> <p>Date : 1/7/24</p> <p>Contact Number : 8921028408</p> <p>Designation : Asst. SUPERINTENDENT</p> <p>Hospital Seal : Medical College Hospital Vandanam, Alappuzha</p>
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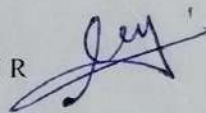


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	SNCU VANDANAM
3	Name of Equipment with Make, Model and Serial Number	BILIRUBINOMETER MAKE :- DRAGER MODEL:- JM-105 SN :- B3501084
4	Equipment ID & Barcode	112500 & 0411815
5	Date of purchase / Year of manufacture /Installation Date	20/01/2015
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	22/05/2024
9	Action taken	Checked the machine found that xenon light unit and rear housing are defective. Enquired OEM for Quotation.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Repair
12	Cost of spares (specify parts and cost)	Xenon Light Unit JM-105 = 251069.78 Rear Housing Unit JM-105 = 8985.7 Total = 260055.48

13	Asset Value	RS :- 260000/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	100 %
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report And OEM Quotation Attached.
16	Reasons for recommending the equipment as BER	Checked the machine found that xenon light unit and rear housing are defective. Enquired OEM for Quotation. The machine was installed on 20/01/2015 aged up to 9 years 4 months. Repairing cost of the machine is 100% , both of the criteria met as per the tender clause 5.3.14.1 So, the machine recommended for BER
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 



*Not mandatory #Based on the period of life and value as per the BER guidelines *Verified*

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER

*for Dr. Ansha A.S.
Dr. Mary James
Newborn chief*

[Signature] 04/07/24

Signature of JYO WISH THOMAS
Consultant (Biomedical Engineering)
NHM ALAPPUZHA



Date

Seal

[Signature]
Signature of
Superintendent / Medical Officer (i/c)
SUPERINTENDENT
Medical College Hospital
Vandanam, Alappuzha-5

STANDARDIC METER

Sl. No.	Name of Equipment	Lab. No.	Name of manufacturing organization	Name of Distributor	Name of supplier	Date of supply	Registration	Invoice No.	Order No.	Remarks
2	Received from KCS Durgas TM - 105 (1572) - 1									
	KMSCE E/549 (2152) 2014									
	Sl. No. 2014-60									
2002	Jan - ✓									
	Feb - ✓									
	March - ✓									
	April - ✓									
	May - ✓									
	June - ✓									
	July - ✓									
	Aug - ✓									
	Sept - ✓									
	Oct - ✓									
	Nov - ✓									
	Dec - ✓									

Measured by
M/S. Lab/16

AME

Dr. Anula A S
Asst. Professor
for Dr. Mary James
Newborn chief



Medical Superintendent
Medical College Hospital
Vandanam, Alappuzha-8

STOCK REGISTER

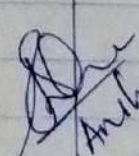
(Libu (Drager)
9567862619)

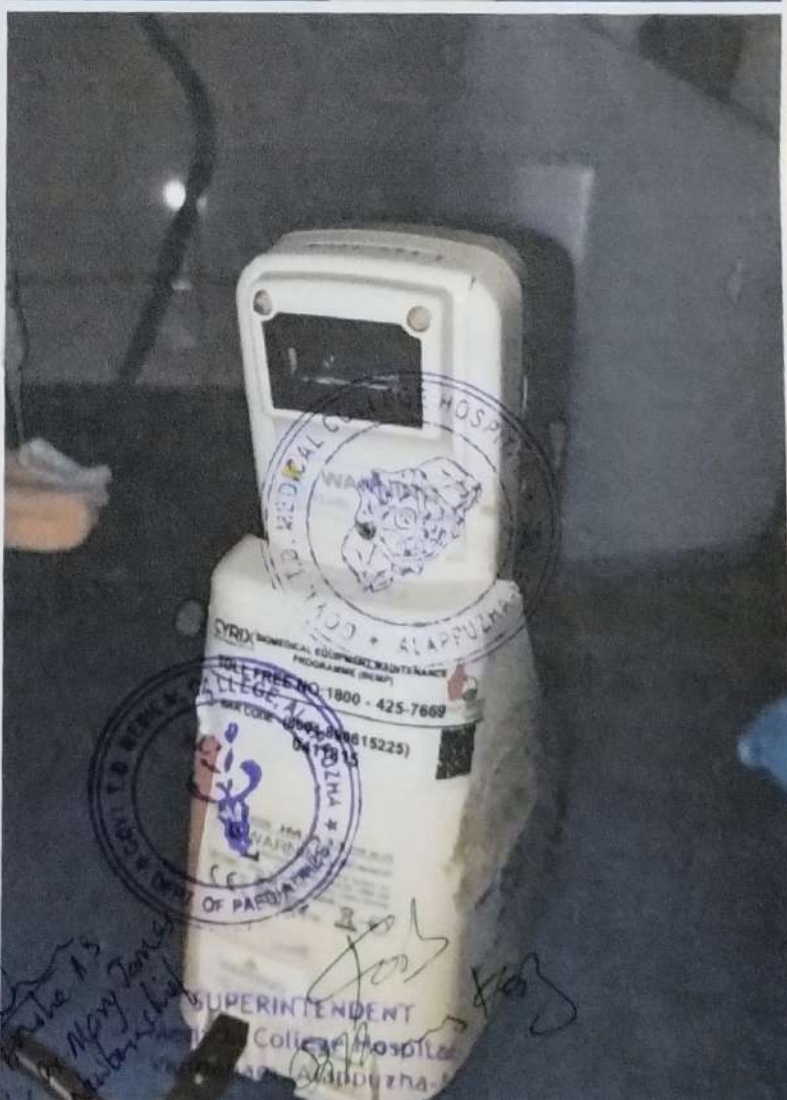
Name **60** Jauntice Mefex

Date	Received from or issued to	Inv. No. or Issue	Rate		Receipts	Issues	Balance	Remarks
			Rs.	P.				

	20/01/15 Received from HMD				1		Nil	
	Drager JM-105 (157)						1	
	(KM SCL) RP/549 (615)							
	2014							
	Warranty upto 18/01/18.							




 Dr. Anthe A.S.
 For Dr. Mary James
 Nambur chief





To, Customer Code : C05618
Name : Cyrix Healthcare Pvt Ltd
Address : 1St Flr, 30/641B, Kochi Dhanushkodi Rd Poonithura, Ernakulam
City : Ernakulam,KL, 682038
Phone No: 9 809 237 001
Document Date : 31-May-24
Customer PO No. :
External Doc No. :
GST No.: 32AAFCC2499H2ZM

Quotation No : VSI/SQ/SR/05-24/0158
Customer PO Date :
Service Person:Ajith Thomas
Service Person Email :
ajith.thomas@draeger.com
Service Person Phone No. :
8291070309
Company Email ID:
customerareindia@draeger.com

Item Code	Description	Qty	Rate	HSN	CGST Amount	CGST %	IGST Amount	IGST %	SGST Amount	SGST %	Amt
MU24870	Xenon light unit, JM-105	1	212771	90279090	0.00	0	38298.78	18	0.00	0	212771
30410520	One time Service Charge	1	15000	998719	0.00	0	2700.00	18	0.00	0	15000
MU24851	Rear housing, JM-105	1	7615	90279090	0.00	0	1370.70	18	0.00	0	7615
Sub Total											235386.00
Freight											0.00
IGST											42369.48
Grand Total											277,755.48

Draeger India Private Limited

Registered Office :
10th Floor,Commerz II,International Business Park, Oberoi
Garden City,Goregaon-East
Mumbai, Maharashtra - 400063, India
Tel. : +91 22 61555600
FAX : +91 22 61555670 CIN No. U51507MH2004FTC14399
Website : GST No. : 27AACCD3263D1Z0

HSBC BANK LTD : :
52/60, Mahatma Gandhi
Road,,Mumbai - 400 001-
IFSC - HSBC0400002
Acc. No - 006051767001
MICR - 400039002
SWIFT-HSBCINBB

For M/s. Draeger India Private Limited

Jithin Raj Digitally signed
by Jithin Raj
Date:
2024.05.31
17:19:31 +05'30'
Authorised Signatory

Terms and Conditions :

- Order must be place in the name of "Draeger India Pvt Ltd
 - Payment : 100% advance in favour Draeger India Pvt Ltd
 - Delivery : Subject to availability or 4 to 6 Weeks from the date of receiving the P.O.
 - Validity : 30 Days.
 - Service Charge Extra if equipments not in Contract
 - NOTE:Dräger shall not be responsible for any delay or other failure in performing its contractual obligations, if the performance of such obligations is prevented or materially affected as a direct or indirect result of the corona virus pandemic. Such causes include, without limitation, unpunctual or incorrect delivery by suppliers, impairment of Dräger's own production due to employee absences or precautionary measures. In such cases the delivery time shall be extended automatically.
- Dräger is entitled to withdraw from this agreement fully or partly by written notice, should the contractual performance become impossible.
Any and all other rights pursuant to the standard terms and conditions for sales and service of remain unaffected

This is a system generated 'Sales Quotation', hence needs no signature.



Abhilash A <abhilashacyrix@gmail.com>

EQUIPMENT SENT FOR REPAIR - BILIRUBINOMETER -"0411815" - TICKET NO 112500 - SNCU VANDANAM - ALAPPUZHA

7 messages

Abhilash A <abhilashacyrix@gmail.com>

Wed, May 29, 2024 at 12:47 PM

To: rajesh.shetty@draeger.com

Cc: "Raj, Jithin" <Jithin.raj@draeger.com>, "Muraleedhar, Vishnu" <Vishnu.muraleedhar@draeger.com>, Anjitha T L <anjithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Abijith A <abijithacyrix@gmail.com>

Dear Sir,

I would like to inform you that we have sent the Bilirubinometer Machine for repair via DTDC to your company on 27/05/2024. Kindly acknowledge the receipt and share the repair estimate at the earliest. I am expecting a favourable response from you soon.

DEVICE DETAILS	REMARK
CUST. NAME	CYRIX HEALTHCARE PVT LTD, COCHIN
JM-105 UNIT SR. NO.	B 3 5 0 1 0 8 4
DOCKING STATION SR. NO.	NOT DISPATCHED
CHARGER SR. NO.	NOT DISPATCHED
PROBLEM /ISSUE	CALIBRATION OUTOF RANGE
CONTRACT STATUS	NO
SENDING PARTS ALONG WITH DEVICE	NO
Engineer contact Number	8157068890 , 9061199471
Customer Email Address	abhilashacyrix@gmail.com

Courier Details	R82617737
Courier Date	27/05/2024

With Regards,

Abhilash A

SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA

Mob: +91 8157068890 , 7593847172

Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

"Genius in Healthcare"



CHALLAN - DRAGER - SNCU VANDANAM - BILIRUBINOMETER.jpeg
146K

Raj, Jithin <jithin.raj@draeger.com>

Wed, May 29, 2024 at 1:00 PM

To: Abhilash A <abhilashacyrix@gmail.com>

Cc: "Muraleedhar, Vishnu" <vishnu.muraleedhar@draeger.com>, "Shetty, Rajesh" <rajesh.shetty@draeger.com>, Anjitha T L <anjithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, "Poovathingal, Vibin" <vibin.poovathingal@draeger.com>, "prasad, madhu" <madhu.prasad@draeger.com>, "N, Manjunath (Contractor)" <manjunath.n.contractor@draeger.com>

Internal

Dear Abilash,

Greeting from Draeger !!!

Please requesting to share the one time service charge PO for further process.

Note :- Requesting to call our customer care and create a service call accordingly. Customer care no :- +91 8433736553 / 8433836553 & customercareindia@draeger.com

Best regards / Mit freundlichen Gruessen / ससम्मानित

JITHIN RAJ .N. M
Senior Service – Team Leader Kerala

Draeger India Pvt Ltd
Soorya PrabhaBdg.
DoorNo.35/230D(40/827-A),

Prabha Lane,Lane No-8,Mamangalam,

Palarivattam Kochi - 682025, Kerala, India

Mobile +91 8657713324
jithin.raj@draeger.com
www.draeger.com

Technology for Life



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Abijith A <abijithacyrix@gmail.com>

Thu, May 30, 2024 at 10:37 AM

To: "Raj, Jithin" <jithin.raj@draeger.com>

Cc: Abhilash A <abhilashacyrix@gmail.com>, "Muraleedhar, Vishnu" <vishnu.muraleedhar@draeger.com>, "Shetty, Rajesh" <rajesh.shetty@draeger.com>, Anjitha T L <anjithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, "Poovathingal, Vibin" <vibin.poovathingal@draeger.com>, "prasad, madhu" <madhu.prasad@draeger.com>, "N, Manjunath (Contractor)" <manjunath.n.contractor@draeger.com>

Dear Sir,

Kindly share the estimate.

[Quoted text hidden]

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Thanks & Regards,

Abijith A
Divisional Incharge
Mob-7593847141
abijithacyrix@gmail.com

[Quoted text hidden]

Shetty, Rajesh <rajesh.shetty@draeger.com>

Thu, May 30, 2024 at 11:45 AM

To: Abhilash A <abhilashacyrix@gmail.com>, "prasad, madhu" <madhu.prasad@draeger.com>, "N, Manjunath (Contractor)" <manjunath.n.contractor@draeger.com>

Cc: "Raj, Jithin" <jithin.raj@draeger.com>, "Muraleedhar, Vishnu" <vishnu.muraleedhar@draeger.com>, Anjitha T L <anjithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, "Poovathingal, Vibin" <vibin.poovathingal@draeger.com>

Internal

++ Looping @prasad, madhu

@N, Manjunath (Contractor) Please confirm once received in Bangalore Office .

@prasad, madhu, Please do the need full and update concern stake Holder .

From: Abhilash A <abhilashacyrix@gmail.com>
Sent: Wednesday, May 29, 2024 12:47 PM
To: Shetty, Rajesh <rajesh.shetty@draeger.com>
Cc: Raj, Jithin <jithin.raj@draeger.com>; Muraleedhar, Vishnu <vishnu.muraleedhar@draeger.com>; Anjitha T L <anjithacyrix@gmail.com>; Afsal Yunuze <zm1.klbemp@cyrix.in>; Project Manager KLBEMP <pm.bempkl@cyrix.in>; Abijith A <abijithacyrix@gmail.com>
Subject: EQUIPMENT SENT FOR REPAIR - BILIRUBINOMETER -"0411815" - TICKET NO 112500 - SNCU VANDANAM - ALAPPUZHA

Dear Sir,

[Quoted text hidden]

[Quoted text hidden]



CHALLAN - DRAGER - SNCU VANDANAM - BILIRUBINOMETER.jpeg
146K

Abhilash A <abhilashacyrix@gmail.com> Fri, May 31, 2024 at 12:35 PM
To: "Raj, Jithin" <jithin.raj@draeger.com>
Cc: "Muraleedhar, Vishnu" <vishnu.muraleedhar@draeger.com>, "Shetty, Rajesh" <rajesh.shetty@draeger.com>, Anjitha T L <anjithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, "Poovathingal, Vibin" <vibin.poovathingal@draeger.com>, "prasad, madhu" <madhu.prasad@draeger.com>, "N, Manjunath (Contractor)" <manjunath.n.contractor@draeger.com>

Dear Sir,

Please share the One time Charge Estimate.

With Regards,

Abhilash A

SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA

Mob: +91 8157068890 , 7593847172

Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com

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On Wed, May 29, 2024 at 1:00 PM Raj, Jithin <jithin.raj@draeger.com> wrote:

[Quoted text hidden]

Raj, Jithin <jithin.raj@draeger.com>

Fri, May 31, 2024 at 5:43 PM

To: Abhilash A <abhilashacyrix@gmail.com>

Cc: "Muraleedhar, Vishnu" <vishnu.muraleedhar@draeger.com>, "Shetty, Rajesh" <rajesh.shetty@draeger.com>, Anjitha T L <anjithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, "Poovathingal, Vibin" <vibin.poovathingal@draeger.com>, "prasad, madhu" <madhu.prasad@draeger.com>, "N, Manjunath (Contractor)" <manjunath.n.contractor@draeger.com>, "Thomas, Ajith" <ajith.thomas@draeger.com>

Internal

Dear Mr. Abhilash,

Greeting from Draeger !!!

We have inspected the device and observed issue with sensor head , attached the spare part & one time service charge quote. Also we observed that device body parts cracked , attached the images for your reference. We are recommending to replace rear panel too.

Kindly consider the quote and requesting to release the work order accordingly.

[Quoted text hidden]

5 attachments



Image (4).jpg
1337K



Image (5).jpg
1337K



Image (6).jpg
1389K



Image (3).jpg
3229K



Quote Vandanam.pdf
334K

Abhilash A <abhilashacyrix@gmail.com>

Fri, Jun 7, 2024 at 9:55 AM

To: "Raj, Jithin" <jithin.raj@draeger.com>

Cc: "Muraleedhar, Vishnu" <vishnu.muraleedhar@draeger.com>, "Shetty, Rajesh" <rajesh.shetty@draeger.com>, Anjitha T L <anjithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, "Poovathingal, Vibin" <vibin.poovathingal@draeger.com>, "prasad, madhu" <madhu.prasad@draeger.com>, "N, Manjunath (Contractor)" <manjunath.n.contractor@draeger.com>, "Thomas, Ajith" <ajith.thomas@draeger.com>

Dear Sir,

I am writing to request the return of the Bilirubinometer machine we recently sent for repair. After reviewing the service cost, we have decided not to proceed with the repair at this time.

Please return the machine to the following address:

*Abhilash A
Cyrix Healthcare Pvt Ltd
C/O DTDC
Anavathil - 688011
Alappuzha
Kerala
Mob:- 8157068890*

Thank you for your understanding and cooperation.

With Regards,

Abhilash A

SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA

Mob: +91 8157068890 , 7593847172

Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

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