



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. : 196485**

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>THQH Perumbavoor</u></p> <p>Address <u>Ernakulam</u> <u>Ernakulam (OT)</u></p> <p>Ph : <u>09496090186</u></p>	<p>Call Registration Date : <u>28-02-2024</u></p> <p>Caller ID : <u>98670</u></p> <p>Date of Visit : <u>04-03-2024</u></p> <p>Asset No. : <u>0721924</u></p> <p>EQPT Name : <u>UPS</u></p> <p>Manufacture <u>SafePower</u> Model : <u>A3050</u></p> <p>S. No. <u>NA</u> Dept. <u>Dialysis Unit</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** UPS not working

**Action Taken :** checked the machine and found that inverter PCB, DSP control PCB charger PCB and battery are defective. Enquired the spare.

Completed  Date : 04-03-24 Time : 10:00 AM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. <u>Inverter PCB</u>	<u>1 No.</u>		
2. <u>DSP control PCB</u>	<u>1 No.</u>		
3. <u>Charger PCB</u>	<u>1 No.</u>		
<u>Battery</u>	<u>4 NOS</u>		

Cyrix Engineer	Date	Start Time	End Time
<u>Jibin Thomas George</u>	<u>04-03-24</u>	<u>9:50 AM</u>	<u>10:00 AM</u>

**Customer Remark** SUPERINTENDENT Taluk Head Quarters Hospital Perumbavoor Ernakulam Dist Completed  Pending

**Service Engineer Name :** Jibin Thomas  
**Signature :** [Signature]  
**Date :** 04-03-24  
**Contact Number :** 9047958051

**Customer Name :** Bincy Paul A  
**Signature :** [Signature]  
**Date :** 04-03-24  
**Contact Number :** Dialysis Technician 9847469934



# REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT

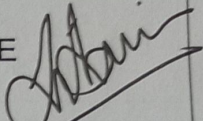
## Recommendations for Beyond Economic Repair (BER)

### PROFORMA

Sl. No	Particulars	Details
1	Name of District	Ernakulam
2	Name of Hospital	THQH PERUMBAVOOR
3	Name of Equipment with Make, Model and Serial Number	Equipment: UPS Make: SAFEPOWER Model: A3000 Sr.no: NA
4	Equipment ID & Barcode	98670 & 0721924
5	Date of purchase / Year of manufacture /Installation Date	17-08-2015
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	<del>10-02</del> 2024 (TOLL-FREE)
9	Action taken	Checked the machine and found that Inverter PCB, DSP control PCB, Charger PCB and battery are defective. Enquired the spare.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	Inverter PCB-1No.-Rs.13500 DSP CONTROL PCB-1No.-Rs.8350 Charger PCB-1No.-Rs.8500 26Ah battery-4Nos. -Rs. 15,200 Total amount- Rs. 55,269



**SUPERINTENDENT**  
Taluk Head Quarters Hospital  
Perumbavoor  
Ernakulam Dist

13	Asset Value	Rs.24,768
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	223%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report and OEM Spare estimation attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that Inverter PCB, DSP control PCB, Charger PCB and battery are defective. The equipment outlived 9+years installed on 17-8-2015. The spare cost for repairing is 223%, than the asset value. So recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	JIBIN THOMAS GEORGE 

\*Not mandatory

#Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Asset value of 3kva ups without battery is 19000/- .  
 By considering the battery cost is approximate Rs. 19450 (4 battery)  
 Repair cost attached by m/s cyrix is Rs. 55269/-  
 Repair cost is higher than asset value.

*Perally*  
 Signature of JC BM (NHM) 24/4/24  
 Bio-Medical Consultant  
 National Health Mission  
 Aroyyakeralam Ernakulam

Superintendent / Medical Officer  
**SUPERINTENDENT**  
**Jaluk Head Quarters Hospital**  
**Perumbavoor**  
**Ernakulam District**



Signature of seal \_\_\_\_\_ Date \_\_\_\_\_



YP/VIII/320 AYLARA, KERALA KOLLAM

Date: 23/04/2024

Contact: 8921950217

Email: [aionbackups12@gmail.com](mailto:aionbackups12@gmail.com)

GSTIN : 32CGUPM9450L1ZN

**3KVA ONLINE UPS SERVICE PROPOSAL**

TO,  
CYRIX HEALTHCARE PVT.LTD  
THQH PERUMBAVOOR, DIALYSIS UNIT – BARCODE: 0721924

Dear Sir/Madam,

We are pleased to submit here with our quote for the same as per below.

SL	DESCRIPTION	QTY	UNIT RATE IN INR	TOTAL	GST	TOTAL PRICE IN INR
1	3KVA INVERTER PCB	1	13500.00	13500.00	18	15930.00
2	DSP CONTROL PCB		8350.00	8350.00	18	9853.00
3	3KVA 48 VDC CHARGER PCB	1	8500.00	8500.00	18	10030.00
4	26Ah AMARON SMF BATTERY	4	3800.00	15200.00	28	19456.00
<b>PAYABLE AMOUNT</b>						<b>55269.00</b>

**Commercial terms and conditions**

1. Payment 80% advance along with PO balance before dispatch, 20% After installation.
2. Delivery period; 2weeks.
3. Tax :GST@18% for spares, 28%@Battery
4. Installation; Our scope.

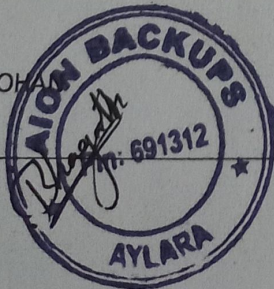
Please arrange to release the PO at our above address

Bank name :HDFC      Account no:50200082743176      IFSC Code:HDFC0004083

We hope you will find the above offer in line with our discussions and await your valuable order please free to call or mail us on above given number if any query.

Thank you,  
Sincerely,

BHAGATH MOHA



**SUPERINTENDENT**  
Taluk Head Quarters Hospital  
Perumbavoor  
Kollam District



# THQH PERUMBAVOOR UPS SERVICE PROPOSAL

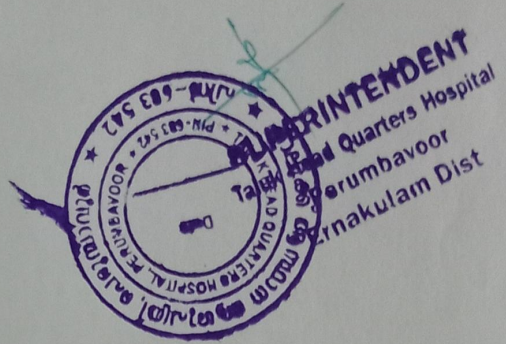
1 message

Bhagath Mohan <aionbackups12@gmail.com>  
To: jibintcyrix@gmail.com

Tue, Apr 23, 2024 at 1:23 PM

Thanks & Regards

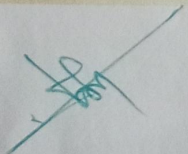
Bhagath Mohan  
PH:-8921950217





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CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225)  
0721924



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