



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 233000

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>UPHC</u></p> <p>Address <u>Muttada</u></p> <p>..... <u>Thiruvananthapuram</u></p> <p>Ph : <u>9074257142</u></p>	<p>Call Registration Date : <u>11/07/2024</u></p> <p>Caller ID : <u>122586</u></p> <p>Date of Visit : <u>18-07-2024</u></p> <p>Asset No. : <u>0142139</u></p> <p>EQPT Name : <u>B.P Apparatus</u></p> <p>Manufacture <u>Truchee</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>OP</u></p>
---	---

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : Checked the machine. Problem found main board and display defective. Need to replace these spares for further checking and working condition of the machine.

Completed Date : ..18.07.24 Time : ..4:30 PM Spare Required

Spare Replaced Requested

No.	Description	Qty.	Part Number	PR Number
1.	<u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Aksh Manohar</u>	<u>18/07/24</u>	<u>4:00 PM</u>	<u>4:36 PM</u>

Customer Remark Completed Pending



Service Engineer Name : Aksh Manohar

Signature : [Signature]

Date : 18/07/2024

Contact Number : 8921568751

Customer Name : Sudheer Kumar V.P

Signature : [Signature]

Date : 18/7/24

Contact Number : 8547680708

Designation : Staff Nurse


Hospital Seal : [Seal]

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	UPHC MUTTADA
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : BP Apparatus Make : Trucheck Model : NA Serial No : NA
4	Equipment ID/ Barcode	122586/0142139
5	Date of purchase/ Year of manufacture/Installation Date	04/02/2019
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	11/07/2024
9	Action taken	Checked and found Mainboard ,display complaint.Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	2200/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found that mainboard and display defective. The unit is installed on 04/02/2019 and covered upto 5 + years. Since the spares are not available in the market, Recommending the unit for condemnation.
17	Name & Signature of CYRIX Authority	AKHIL MANOHAR 

*Not mandatory


#Based on the period of life and value as per the BER guidelines

* Attach Photograph

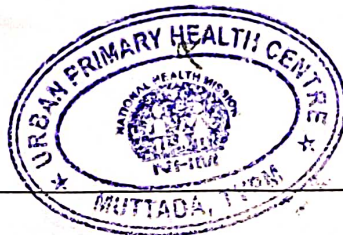
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

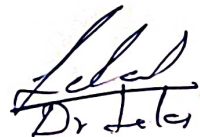
Main board and display defective. As per the tender conditions, this can be RBER.

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


24-07-2024
Signature of JC BM (NHM)

Date:




Dr. Jeshwanth V.T.
Signature of
Superintendent/Medical Officer (i/c)
MEDICAL OFFICER
UPHC, MUTTADA, TVPM

Barcode:- 0142138

14/05/18 Bp apparatus Diamond
DLX 151

1. Issued from OP pharmacy on 14/5/18
Main Stock page no 5

Barcode no: 709123961 RBER on 2023

18/05/18 Bp apparatus Complaint

Registered Complaint on 18/05/18

21/05/18 Bp apparatus DLX (Elken) 15120 NOV 15 63857

Working properly. OP

Cuff changed
Barcode New -> 0142142

1/06/18 Bp apparatus Lifecare (0142141) new Barcode

2. Physically changed to damage
Worthy property OP

6/07/18 Bp apparatus DLX 151 (120 NOV 15 63857)

Complaint registered OP

9/7/18 Bladder replaced

Checked the mechanical bladder replaced
now working properly OP 9/7/18

Barcode 0142134 (TRUICH)

4/02/19 Electronic Bp Apparatus
BNO - 714 Exp - 6/23 Mfg - XCEL

1. Issued from OP pharmacy on
Main Stock page no 5

9/11/19 Digital BP apparatus
BNO - 112 Exp - 12/28

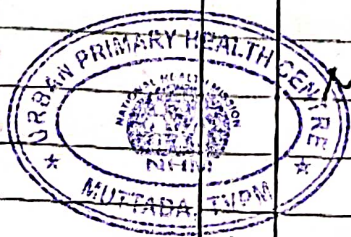
1. Issued from OP pharmacy
on main stock page no. 5

Electronic BP apparatus (model 63857) not working. So removed for
condemnation. Bal #3

Dr. S.N. Pham. NS.

2/11/2020 Digital BP apparatus
B. NO - 060044, INNO - 62/2020
MFG - HILFOLIFE USA

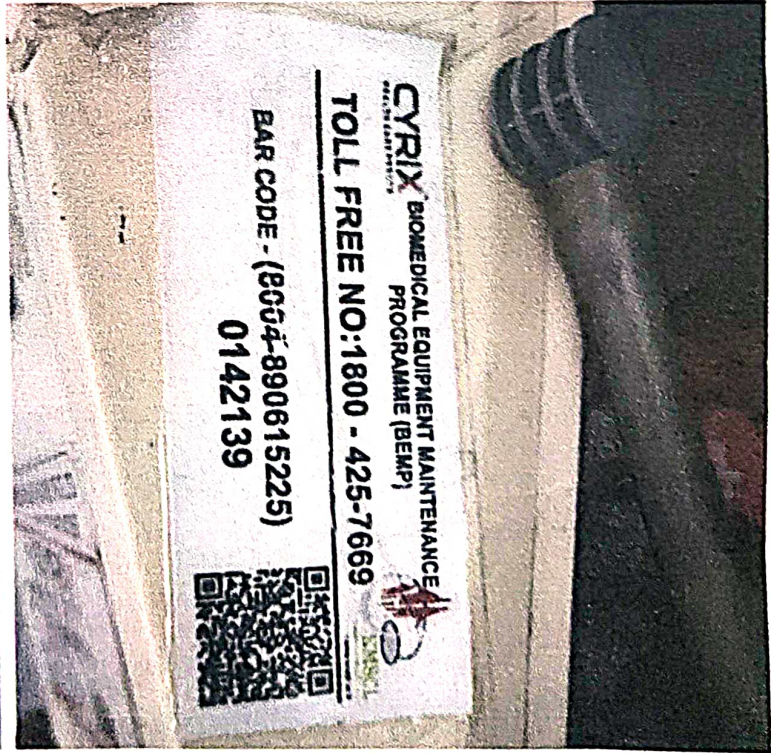
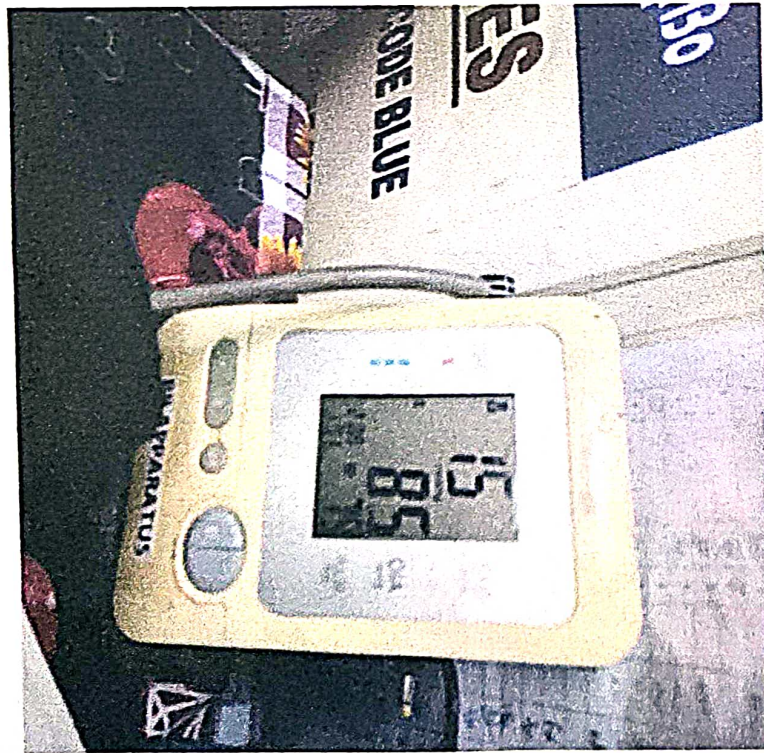
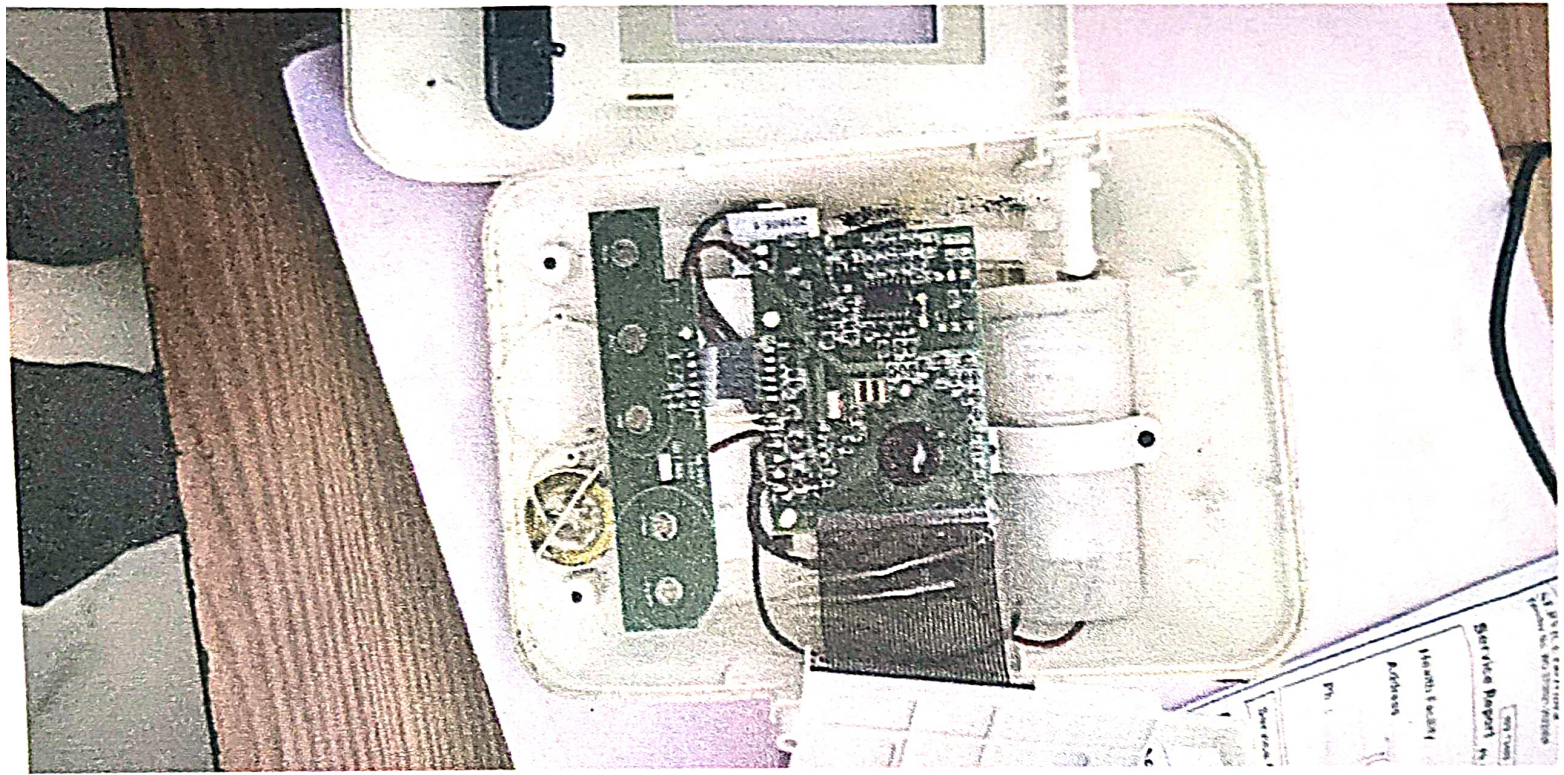
1. Received from OP pharmacy.
Main stock pg NO - 5



Manual Bp apparatus calibrated
20/04/23 Athel

Dr. Leles
Dr. Leles V.T
MEDICAL OFFICER
UPHC, MUTTADA, TVPM

1. 11/08/2023.
PM maintenance done Avel N



a
Dr. Lele
Dr. Lele
MEDICAL OFFICER V.T.
LPHC, MUTTADA, TVPM

