

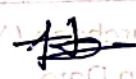
**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl No	Particulars	Details
1	Name of District	KASARGOD
2	Name of Hospital	PHC PERLA
3	Name of Equipment with Make, Model and Serial Number	SEMI AUTO BIOCHEMISTRY ANALYZER MAKE: ROBONIK MODEL: PRIETEST TOUCH S/N: AT2331214RBK
4	Equipment ID & Barcode	118068 / 1441177
5	Date of purchase / Year of manufacture /Installation Date	Ticket master installation date-20/03/2015 (As per stock book installation date is 03.07.2015 stock book attached for reference)
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	19-06-2024 ( Toll free)
9	Action taken	Checked and found the primary board defective. Need to replace primary board for further checking of the complaint.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendation.
12	Cost of spares (specify parts and cost)	N/A



13	Asset Value	64760/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND OEM LETTER ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found primary board defective. In ticket master installation date is 20-03-2015, As per stock book installation date is 03-07-2015 and aged up to 8 years and 11 months, life span of the equipment used. As per OEM this model is obsolete, spare not available. End of life letter issued. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	AJITHBABU K 

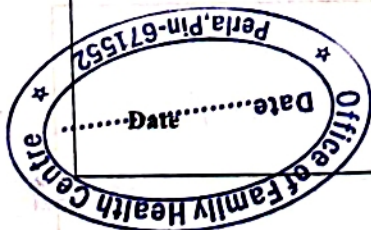
\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

checked the machine and found Primary board defective. As per the stock book installation date is 03/07/2015. cyrix service report and oem letter attached. As per OEM this model (Prestest Touch) declared as end of life support.

Jr. CONSULTANT  
Biomedical Engineering  
Signature of JC BM (NHM) Arogya Kalam (NHM)  
Kasaragod Kanhangad



Seal

Signature of Superintendent / Medical Officer (i/c)

Medical Officer  
Family Health Centre  
Perla

21/7/24



## SEMI AUTO ANALYSER

21/3/2015

Semi Auto Analyser

1

67,998/-

Model - Prietest Touch  
Installation Date :- 3/7/2015

Warranty up to 2/7/2018.



*[Signature]*  
Medical Officer  
Family Health Centre  
Perla

Name of the item: SEMI AUTO ANALYSER

Date	Name of item	Invoice No & Date	Receipt	Issue	Balance	Cost	Supply order No + Date + Authority
21-03-2015	Semi Auto Analyser	207 dt: 22:01:2015	1	1	NIL	67998	610/2014/108 dt: 29:12:2014 KMSCL

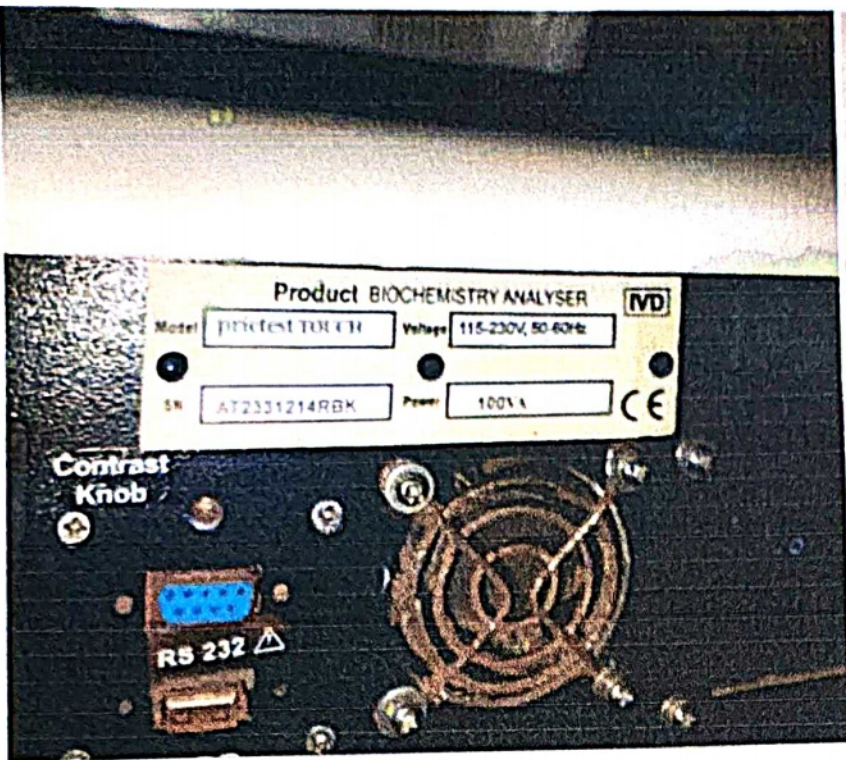
PROJECT NAME: NRHM - PH LAB / 13-14

Manufacturer	Model & SL No:	Installation Date	Name & Contact No of the Service Engineer Installed	NAME + SIGNATURE OF THE RECEIVER	REMARKS
ROBONIK	Prietest Touch Sr: AT2231214 RBK	3-07-2015	RAMESH P 9745810449		WARRANTY UP TO 21/07/2018

*[Signature]*  
Medical Officer  
Family Health Centre  
Perla, Peta







Office of Family Health Centre  
Date.....  
Perla, Pin-671552

*J. Jacobson*  
Medical Officer  
Family Health Centre  
Perla





# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 208522

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

### Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>PHC Perla</u></p> <p>Address <u>Kalamagad</u> <u>Perla</u></p> <p>Ph : <u>9074040136</u></p>	<p>Call Registration Date : <u>19-6-24</u></p> <p>Caller ID : <u>118068</u></p> <p>Date of Visit : <u>21-6-24</u></p> <p>Asset No. : <u>144.1177</u></p> <p>EQPT Name : <u>Biochemistry Analyzer</u></p> <p>Manufacture <u>Robonik</u> Model : <u>Diatest 1000</u></p> <p>S. No. <u>AT2332014 RBX</u> Dept. <u>LAB</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Numeric letters in display

**Action Taken :** checked the machine and found problem with the main pcb, need to replace main pcb and further checkup

Completed  Date : 21-6-24 Time : 11:00 AM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

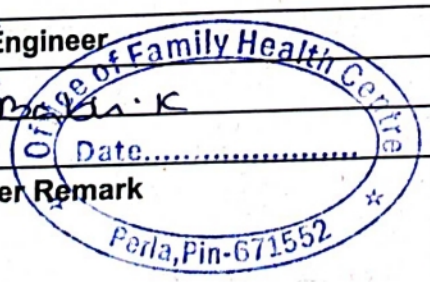
Cyrix Engineer	Date	Start Time	End Time
<u>Asith Baban K</u>	<u>21-6-24</u>	<u>10:00 AM</u>	<u>11:00 AM</u>

**Customer Remark** Completed  Pending

bow 24/7/24

**Service Engineer Name :** Asith Baban K  
**Signature :** [Signature]  
**Date :** 21-6-24  
**Contact Number :** 8848079288

**Customer Name :** Medical Officer  
**Signature :** [Signature]  
**Date :** 21/6/24  
**Contact Number :** 9074040136  
**Designation :** Lab Technician  
**Hospital Seal :**



**Date : 02.07.2024**

Dear Valued Customer,



Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT2331214RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT2331214RBK** as **End of Life (EOL) Notified.** (During from installation is 10 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory



+91 98336 96980

Will provide eol letter

Please send 11:25 am

1 July 2024

+91 98336 96980

Will provide eol letter

Sir please send letter 2:30 pm

2 July 2024

Forwarded



Date: 03.07.2024

Dear Valued Customer,

EOL Letter = Prietest Touch - AT2331214RBK.pdf

1 page • 89 kB • PDF

8:37 am

Thank you 8:40 am

Found 1 contact card for this number. Add to your contacts?

View contact cards

No thanks

Message

