



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

**No. :** 224100

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

|   |   |
|---|---|
| Health Facility <u>General Hospital</u> | Call Registration Date : <u>10-7-24</u>           |
| Address <u>Miyuvanthapuram</u>          | Caller ID : <u>122273</u>                         |
| <u>Kerala</u>                           | Date of Visit : <u>15-7-24</u>                    |
| Ph : <u>8590512545</u>                  | Asset No. : <u>0110667</u>                        |
|   | EQPT Name : <u>Dental Chair</u>                   |
|   | Manufacture <u>Trisco</u> Model : <u>Standard</u> |
|   | S. No. <u>NA</u> Dept. <u>OP</u>                  |

**Service Classification :** Breakdown Call  PMS  Calibration  Cust. Training

**Problem Identified :** Not working. Equipment completely damaged.

**Action Taken :** Checked and found that the equipment is not suitable for use. The unit is extensively damaged, is irreparably broken into pieces, and has subsequently been relocated to the junk room. It is beyond repair.

Completed  Date : 15/7/24 Time : 12:20PM Spare Required

Spare Replaced  Requested

| Description | Qty. | Part Number | PR Number |
|-------------|------|-------------|-----------|
| 1. NA       | NA   | NA          | NA        |
| 2.          |      |             |           |
| 3.          |      |             |           |

|                        |      |                |                |
|------------------------|------|----------------|----------------|
| Cyrux Engineer         | Date | Start Time     | End Time       |
| <u>Sooraya Sudheep</u> |      | <u>11:45AM</u> | <u>12:20PM</u> |

Customer Remark Pending



Service Engineer Name : Sooraya Sudheep  
Signature : Sooraya  
Date : 15/7/24  
Contact Number : 7907406244

Customer Name : Dr. Jayamol Varghese  
Signature : Jayamol Varghese  
Date : 15/7/24  
Contact Number : JAYAMOLE VARGHESE BDS  
Designation : Dental Civil Surgeon  
Hospital Seal : General Hospital, Thiruvananthapuram  
Reg No. 1206

General Hospital  
Thiruvananthapuram

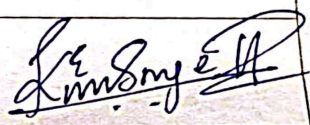
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

| <b>Sl. No</b> | <b>Particulars</b>   | <b>Details</b>   |
|---------------|--|--|
| 1             | Name of District   | THIRUVANANTHAPURAM   |
| 2             | Name of Hospital   | GENERAL HOSPITAL<br>THIRUVANANTHAPURAM   |
| 3             | Name of Equipment with Make, Model and Serial Number                           | Equipment Name : Dental chair<br>Make : Trisco<br>Model : NA<br>Serial No : NA   |
| 4             | Equipment ID/ Barcode  | 122273/0110667   |
| 5             | Date of purchase/ Year of manufacture/Installation Date                        | 18/07/2006   |
| 6             | Warranty details (Yes/No)  | No Warranty  |
| 7             | *AMC/ CAMC Period agreed at the time of purchase                               | No CAMC/AMC  |
| 8             | Date of breakdown (Date of registration of complaint through email/ Toll free) | 10/07/2024   |
| 9             | Action taken   | Checked and found that the unit is extensively damage and irreparably broken in to pieces and has been relocated to the junk room. |
| 10            | Present status of the equipment (Fully damaged / partially damaged)            | FULLY DAMAGED  |
| 11            | Recommendations for repair (required service details)                          | NOT RECOMMENDING FOR REPAIR  |
| 12            | Cost of spares (specify parts and cost)  | NOT AVAILABLE  |

|    |  |  |
|----|--|--|
| 13 | Asset Value  | 77000/-  |
| 14 | # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value               | NA   |
| 15 | Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) | CYRIX SERVICE REPORT ATTACHED  |
| 16 | Reasons for recommending the equipment as BER  | Checked and found that the unit is extensively damaged and irreparably broken into pieces and has been relocated to the junk room. The unit was installed on 18/07/2006 and covered up to 18+ years. The unit is not repairable by considering its current state. So recommending the unit for condemnation. |
| 17 | Name & Signature of CYRIX Authority  | KASYEP PV   |

\*Not mandatory

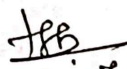
#Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Machine is not in use for few years. and is now in junk room. Since the item is barcoded it can be recommended beyond economic repair.

**MANEESHA MOHAN M.R.**  
Junior Consultant (Biomedical)  
National Health Mission  
Thiruvananthapuram

  
25-07-2024  
Signature of JC BM (NHM)

Date:



  
Signature of  
Superintendent/Medical Officer (i/c)

Superintendent  
General Hospital  
Thiruvananthapuram

NAME OF ARTICLE DENTAL UNIT Achoy (Brand) 1000 R.P. 37

| Date                                    | Voucher No. | + C 175 12/2/15/55 02 Issues |          | Balance | Initials of Receiver |
|---|-------------|------------------------------|----------|---------|----------------------|
|   |             | Quantity                     | Quantity |         |                      |
| 17/2/006 - Dental unit                  |             | 1                            |          | 1       | ds                   |
| (B/E page No. 35 of Stock Book II)      |             |                              |          |         |                      |
| ⓐ Compressor                            |             | 1                            |          | 1       | ds                   |
| (B/E Form page No. 93 of Stock Book II) |             |                              |          |         |                      |
| 3/8/16 Borden mid dental unit           |             |                              |          |         |                      |
| order order NO 568/211                  |             |                              |          |         |                      |
| dd 17/6/2016                            |             | 1                            | -1 = 0   |         | Nil 27/6/16          |
| 10/12/92 - 1                            |             |                              |          |         |                      |
| 2/4/16 (B/E 22/1/15)                    |             |                              |          |         |                      |
| Air Compressor                          |             |                              |          |         |                      |
| Amount 177550/-                         |             |                              |          |         |                      |
| Model 0.25 hp make                      |             |                              |          |         |                      |
| 7 years warranty for                    |             |                              |          |         |                      |
| a period of 3 years                     |             |                              |          |         |                      |
| 29/4/16 to 29/4/19                      |             |                              |          |         |                      |
| Installation date                       |             |                              |          |         |                      |
| 29/4/16                                 |             |                              |          |         |                      |
| (Store MSR page 74)                     |             |                              |          |         |                      |
| .UOL & A                                |             |                              |          |         |                      |
| 20/7/22 Air Compressor                  |             |                              |          |         |                      |
|   |             |                              |          |         |                      |
| 2/07/22 Dental air compressor           |             |                              |          |         |                      |
| 1 MSLO - 1HP - Rate 19470/-             |             |                              |          |         |                      |
| D.O.M - 01/01/23                        |             |                              |          |         |                      |
| D.O.E - 1/01/35                         |             |                              |          |         |                      |

