



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. :
230374

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility District TB Centre
Address Thiruvananthapuram
Kerala
Ph : 9446437171

Call Registration Date : 11-7-24
Caller ID : 122431
Date of Visit : 24-7-24
Asset No. : 0111569
EQPT Name : Biochemistry Analyzer
Manufacture Robonik Model : Prietest Touch
S. No AT0010412RBK Dept. Laboratory

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : Checked and found the primary board complaint. Enquired OSM for the spare.

Completed Date : 24/7/24 Time : 4:15 PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Soorya Sudheep</u>	<u>24/7/24</u>	<u>3:45 PM</u>	<u>4:15 PM</u>

Customer Remark

Service Engineer Name : Soorya Sudheep
Signature : [Signature]
Date : 24/7/24
Contact Number : 7907406244

Customer Name : [Signature]
Signature : [Signature]
Date : 24/7/24
Contact Number : 9656048820
Designation : Lab Technician (NTEP)
Hospital Seal :

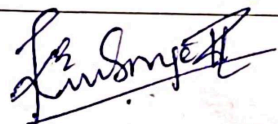


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	DISTRICT TB CENTRE THIRUVANANTHAPURAM
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Biochemistry Analyser Make : Robonik Model : Prietest Touch Serial No : AT0010412RBK
4	Equipment ID/ Barcode	122431/0111569
5	Date of purchase/ Year of manufacture/Installation Date	29/03/2012
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	11/07/2024
9	Action taken	Checked and found primary board complaint. Need to replace the spares for further checking and working condition of the equipment. Enquired spares from OEM.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	64760/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND OEM EOL LETTER ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found primary board complaint. Enquired spare from OEM. OEM declared End Of Life. The equipment was installed on 29/03/2012 and covered up to 12+ years. Since the spares are not available in the market, Recommending the spares for condemnation.
17	Name & Signature of CYRIX Authority	KASYEP PV 

*Not mandatory


#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Primary board complaint. EOL verified. So can be RBER as per tender conditions.


MANEESHA MOHAN M.R.
 Junior Consultant (Biomedical)
 National Health Mission
 Thiruvananthapuram


 25.07.2024
 Signature of JC BM (NHM)

Date:

26/07/24




 Signature of District TB Officer
 Superintendent Medical Officer (i/c)
 Thiruvananthapuram

Date : 24.07.2024

Dear Valued Customer,

Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0010412RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0010412RBK** as **End of Life (EOL) Notified.** (During from installation is 10 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory

PRODUCT BIOCHEMISTRY ANALYSER

IVD

Model

PRIESTEST TOUCH II

Voltage

115V-230V 50/60 Hz

Sr. No.

AT0010412RBK

Power

75W



Contrast

CYRIX BIOLOGICAL EQUIPMENT MAINTENANCE PROGRAMME (BEM)
TOLL FREE NO: 1800 - 425-7669
BAR CODE - (8004-890615225)
0111569

