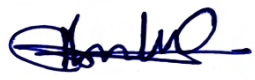


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

<b>Sl. No</b>	<b>Particulars</b>	<b>Details</b>
1	Name of District	KANNUR
2	Name of Hospital	THQH IRITTY
3	Name of Equipment with Make, Model and Serial Number	OXYGEN CONCENTRATOR Make: OXY MED Model: OM-501 SN: NA
4	Equipment ID/ Barcode	1321050 #116877
5	Date of purchase/ Year of manufacture/Installation Date	17-02-2020 ✓ ( Actual installation date is 10.10.2019 , book attached for reference)
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of Purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free 13-06-2024
9	Action taken	Checked the machine and found that Machine is not switching ON, found problem with Main Board, sieve bed and compressor. Need to replace these spare for further checking .
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	N/A

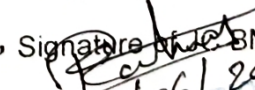
13	Asset Value	33400/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report & OEM End of life letter attached
16	Reasons for recommending the equipment as BER	<p>Checked the machine and found that Machine is not switching ON, found problem with Main Board, sieve bed and compressor</p> <p>In software equipment installed on 17-02-2020. As per the stock book installation date is 10.10.2019 aged up to 3years and 8 months. OEM informed that this machine is obsolete model, end of life letter issued.</p> <p>As per tender clause 5.3.14.2 we recommending the equipment for condemnation.</p>
17	Name & Signature of CYRIX Authority	AVINASH T 


\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


Checked & identified that machine not switching ON, due to main board issue & compressor not working. Aged up to 3 years above. OEM reported as obsolete model and end of life letter received. So recommended for BER as per BER protocol.

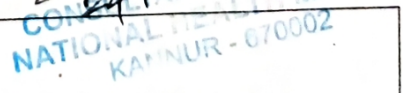
Signature of Junior Consultant (NHM)   
24/06/2024

  
Beenamma P.C. Charge  
Senior Nursing Officer

Date: 4.7.24



  
Da Rajesh. M  
SUPERINTENDENT  
TALUK HOSPITAL IRITHY  
KANNUR DT. - 670703  
Officer (i/c)







# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 221928

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... <u>THQH IRITTY</u></p> <p>Address ..... <u>Iritty</u> ..... <u>KANNUR</u></p> <p>Ph : ..... <u>9496 162 887</u></p>	<p>Call Registration Date : ..... <u>13.06.2024</u></p> <p>Caller ID : ..... <u>116877</u></p> <p>Date of Visit : ..... <u>14.06.2024</u></p> <p>Asset No. : ..... <u>1321050</u></p> <p>EQPT Name : ..... <u>OXYGEN CONCENTRATOR</u></p> <p>Manufacture <u>OXYMED</u> Model : <u>OM 501</u></p> <p>S. No. <u>NA</u> Dept. <u>Ward.</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Mainboard, Sieve bed, Compressor are defective.

**Action Taken :** Checked the machine and found that machine is not switching ON, Found problem with mainboard, Sieve bed and compressor, Need to replace these spare for further checking.

Completed  Date : 14/06/2024 Time : 12:00 PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Sayanth</u>	<u>14/06/2024</u>	<u>10:30 AM</u>	<u>12:00 PM</u>

Customer Remark  Completed  Pending

Service Engineer Name : Sayanth  
Signature : [Signature]  
Date : 14/06/2024  
Contact Number : 8606 345 195



Customer Name : Benamma P.C  
Signature : [Signature]  
Date : 14/6/24  
Contact Number : 9496162887  
Designation : SWO  
Hospital Seal :

**SUPERINTENDENT  
TALUK HOSPITAL IRITTY  
KANNUR DT. - 670703**

**Obsolete Letter for Oxy-med Owgels Model (3 Lpm / 5 Lpm)**

**Dear valued customers,**

Medequip has discontinued support for the OXY-MED OWGELS 3Lpm and 5Lpm models, repair parts are no longer available for these models.



Please contact our OXY-MED Support staff or our Service team.

If you wish to exchange your old product with new updated Oxymed -Mini Product, Please contact our OXY-MED support staff or our service team. Should you have any commercial or product related questions please contact Mr. Jayakumar for Further Information

Thanks & Regards

Jayakumar  
Service Manager- India  
Mobile- +918795660006  
[Email-jayakumar@medequip.co.in](mailto:Email-jayakumar@medequip.co.in)





**Fwd: REQUIRED ONE TIME SERVICE SUPPORT FOR OXYGEN CONCENTRATOR #1321039,1321050. 116878, 116877**

1 message

Wed, Jul 24, 2024 at 3:24 PM

avinash t <avinashtcyrix@gmail.com>  
To: Sarang KM <arangcyrix@gmail.com>

----- Forwarded message -----

From: **avinash t** <avinashtcyrix@gmail.com>  
Date: Wed, 24 Jul, 2024, 3:10 pm  
Subject: Fwd: REQUIRED ONE TIME SERVICE SUPPORT FOR OXYGEN CONCENTRATOR #1321039,1321050. 116878, 116877  
To: DM Sarang-KLBEMP <dm1.klbemp@cyrix.in>

----- Forwarded message -----

From: **Medequip Service Kerala** <service.kerala@medequip.co.in>  
Date: Wed, 24 Jul, 2024, 3:08 pm  
Subject: Re: REQUIRED ONE TIME SERVICE SUPPORT FOR OXYGEN CONCENTRATOR #1321039,1321050. 116878, 116877  
To: avinash t <avinashtcyrix@gmail.com>

On Wed, Jul 24, 2024, 2:39 PM avinash t <avinashtcyrix@gmail.com> wrote:

Dear sir,  
Reminder

On Fri, 28 Jun, 2024, 6:45 pm avinash t, <avinashtcyrix@gmail.com> wrote:

Dear Sir,  
There is a complaint reported from THQH IRITTY,KANNUR Regarding the complaint with OXYGEN CONCENTRATOR. We required your one time service support for rectifying the problem.

EQPT NAME- O2 CONCENTRATOR  
MAKE- OXYMED OWGELS  
MODEL- 5 L, OM 501  
COMPLAINT- NOT WORKING

Thanks & Regards

Avinash T  
District charge, kannur  
bemp kerala  
mobile: +91 6364064948  
E mail: avinashtcyrix@gmail.com

**CYRIX HEALTHCARE (P) LTD**  
30/641B | Petta | Punithura | Kochi | Kerala- 682038  
www.cyrixhealthcare.com



Screenshot\_2024-07-24-15-04-12-39\_6012fa4d4ddec268fc5c7112cbb265e7.jpg  
227K





**OUGELS®**  
**Oxy-med™**  
*O<sub>2</sub> for healthy living*

OUGELS® Medical Equipment  
 TOLL FREE NO: 1800 - 428-0887  
 And call - (0204) 888 12211  
 1321058

5L Oxygen Concentrator for Medical Use

A GERMAN RESPIRATORY THERAPIST SINCE 1963

10. Please turn off the switch and unplug the cord after therapy.

**OUGELS®**  
**Oxy-med™**  
*O<sub>2</sub> for healthy living*

**Oxygen Concentrator**

Model: OM-501	Input Voltage: 220V/50Hz
Input Power: below 340W	Oxygen Pressure: 40-60 KPa
Oxygen Conc.: 93%±3%	Flow Rate: 1-5 LPM
Dim.(mm) :390*400*705	Net Weight: 19KG

**Supervised by Germany Ougels  
 Group Share GmbH**

Oxygen Concentrator - 5 ltr  
 Item code - MOOXY06  
 MRP - 67,900/-  
 (Inclusive of all GST)



18001051640



*Prasanna*  
 21/07/24  
*D. Rajesh*

**SUPERINTENDENT  
 TALUK HOSPITAL IRITTY  
 KANNUR DT. - 670703**



	O <sub>2</sub> Concentrator	Recd	Issd	Balance
10/10/19	70 ltr form palliative unit. (Page - 33)	2	1	2
5/5/21	Rtd ltr stove	1		3
19/5/21	Rtd ltr stove (Covid 19 Donation)	2		5
4/6/21	Rtd ltr stove & home 2 UPS (Proactive medical product Washington).	3		8
12/6/21	Rtd ltr stove (model no: CRP <sub>3</sub> w)	3		11



*Dr. Rajesh M*

SUPERINTENDENT  
TALUK HOSPITAL IRITTY  
KANNUR DT. - 670703