


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

| <b>Sl. No</b> | <b>Particulars</b>  | <b>Details</b>   |
|---------------|---|--|
| 1             | Name of District  | THRISSUR   |
| 2             | Name of Hospital  | GH THRISSUR  |
| 3             | Name of Equipment with Make, Model and Serial Number                          | Infusion Pump<br>Make : ALLEID<br>Model :NA<br>SN- 0100413   |
| 4             | Equipment ID & Barcode  | #108153-0810445  |
| 5             | Date of purchase / Year of manufacture /Installation Date                     | 10-02-2011   |
| 6             | Warranty details (Yes/No)   | Nil  |
| 7             | *AMC/ CAMC Period agreed at the time of purchase                              | Nil  |
| 8             | Date of breakdown(Date of registration of complaint through email/ Toll free) | 25-04-2024   |
| 9             | Action taken  | Checked the machine and found main board and drop sensor are complaint. Need to replace the main board and drop sensor for further checking and spare enquired to oem. |
| 10            | Present status of the equipment (Fully damaged / partially damaged)           | Fully damaged  |
| 11            | Recommendations for repair (required service details)                         | Not recommending   |
| 12            | Cost of spares (specify parts and cost)                                       | Nil  |

|    |  |   |
|----|--|---|
| 13 | Asset Value  | 14350/-   |
| 14 | # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value               | NA  |
| 15 | Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) | Cyrix service report and oem mail communication attached  |
| 16 | Reasons for recommending the equipment as BER  | Checked the machine and found main board drop sensor complaint. Equipment installed On 10-02- 2011 and aged up to 12 YEARS and 6 months . oem informed by mail this machine is discontinued model and spare not available, oem letter issued. As per tender clause 5.3.14.2 we recommending the equipment for condemnation. |
| 17 | Name & Signature of CYRIX Authority  | BIJO T JOY   |

Recommendations for Beyond Economic Repair (BER)

PROFORMA

\*Not mandatory

#Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

*discontinued model*

**Jr. Consultant (Biomedical)**  
NHM, Thrissur

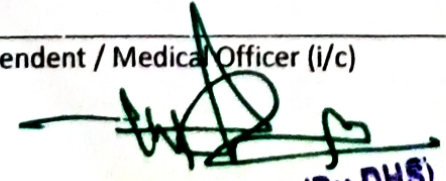
*[Handwritten Signature]*

Signature of JC BM (NHM)

Superintendent / Medical Officer (i/c)

Signature of seal

Date

  
**SUPERINTENDENT (Dy. DHS)**  
**GENERAL HOSPITAL**  
THRISSUR - PIN: 680 001





# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 214172

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

|  |  |
|--|--|
| <p>Health Facility : <u>GH TIRISSUR</u></p> <p>Address : <u>THRISSUR</u><br/><u>KERALA</u></p> <p>Ph : <u>9567169408</u></p> | <p>Call Registration Date : <u>25/04/2024</u></p> <p>Caller ID : <u>108153</u></p> <p>Date of Visit : <u>26/04/2024</u></p> <p>Asset No. : <u>D810445</u></p> <p>EQPT Name : <u>Infusion pump</u></p> <p>Manufacture : <u>Bleed</u> Model : <u>NA</u></p> <p>S. No. <u>0100413</u> Dept. <u>MICU</u></p> |
|--|--|

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Infusion pump is not working.

**Action Taken :** checked the machine and found mainboard and drop sensor are complaint. need to replace the main board and drop sensor for further checking and spare enquired to dem.

Completed  Date : 26/04/24 Time : 11:45am Spare Required

Spare Replaced  Requested

| No. | Description | Qty. | Part Number | PR Number |
|-----|-------------|------|-------------|-----------|
| 1.  |             |      |             |           |
| 2.  |             |      |             |           |
| 3.  |             |      |             |           |

| Cyrix Engineer    | Date            | Start Time     | End Time       |
|-------------------|-----------------|----------------|----------------|
| <u>ABSIL TONY</u> | <u>26/04/24</u> | <u>10:40am</u> | <u>11:45am</u> |

Customer Remark  Completed  Pending



Service Engineer Name : Abasil Tony  
Signature : [Signature]  
Date : 26/04/24  
Contact Number : 9745328470

Customer Name : Sindhu Raghavan  
Signature : [Signature]  
Date : 26/4/24  
Contact Number : 9567169408  
Designation : SNO  
Hospital Seal : [Seal]

GENERAL HOSPITAL  
THIRISSUR - PIN: 686 001  
PRINCIPAL (D.Y.DH)



# INFUSION PUMP

|           |  | RPT | ISSUES | Balance | Total                                |
|-----------|--|-----|--------|---------|--------------------------------------|
| 21-6-03   | Rd. from store<br>off page 5 ward 9<br>(store page 79).  | 1   |        | 1       | 42120/-                              |
| 10/2/2011 | Receipt from store<br>Bayerin Pump<br>INFU-5101.<br>infuser - 120<br>3400 quantity<br>store page - 51<br>1 DHS, 1 KMSCL<br>ALUEN - 1<br>AKAS infu. 510 | 2   |        | 3       | DHT<br>P. 39000<br>P. 41311<br>KMSCL |
| 18/9/11   | See in journal<br>of U stable book<br>page no: 9<br>RS 24,878)<br>NRHO/NCM/SCM<br>CO/OD/2010 code<br>KMSCL all items                                   |     |        | 9       | 6                                    |





**0810445-108153-gh thrissur**

5 messages

**Bijo T Joy** <bijocyrix@gmail.com>

Thu, 9 May, 2024 at 9:11 am

To: sales@alliedmed.co.in <sales@alliedmed.co.in>, service@alliedmed.co.in <service@alliedmed.co.in>  
Cc: Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>

Dear SIR,

Kindly provide quotation for the infusion pump spares.

Manufacturing - allied

Model- na

Sr.no-0100413

hospital-gh thrissur

Quotation - main board, display board and sensor

With Regards,

**BIJO T JOY**

DISTRICT INCHARGE THRISSUR,

**CYRIX HEALTHCARE PRIVATE LIMITED**

30/641 B, Petta Junction | Poonithura | Kochi | Kerala-682038 Branches: Kerala | Karnataka || Tamil Nadu || Uttar Pradesh | Kuwait | Saudi Arabia  
M:-8921870010 | E:- bijocyrix@gmail.com | W:- www.cyrixhealthcare.com | "

<service@alliedmed.co.in>

Thu, 9 May, 2024 at 10:58 am

To: Bijo T Joy <bijocyrix@gmail.com>

Cc: Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, sales@alliedmed.co.in

Dear Sir,

This model has been obsoleted & spares not available for this model.

Rgds,

Atul Kumar

[Quoted text hidden]

**Sarang KM** <sarangcyrix@gmail.com>

Thu, 9 May, 2024 at 12:19 pm

To: service@alliedmed.co.in

Cc: Bijo T Joy <bijocyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, sales@alliedmed.co.in

Dear sir,

Kindly provide an End of life letter in a letter pad .

[Quoted text hidden]

Thanks & Regards

**Sarang.k.m**

Divisional Incharge|North Zone

Bemp-Kerala

Mobile : +91 7593847150

Email : sarangcyrix@gmail.com

**CYRIX HEALTHCARE (P) LTD**

30/641B | Petta | Punitura | Kochi | Kerala- 682038

www.cyrixhealthcare.com

**P** Save Environment, Please do not print this e-mail unless it's essential

**Bijo T Joy** <bijocyrix@gmail.com>

Mon, 13 May, 2024 at 11:26 am

To: sales@alliedmed.co.in, service@alliedmed.co.in

Cc: Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>

Reminder

[Quoted text hidden]

<service@alliedmed.co.in>

Mon, 13 May, 2024 at 2:40 pm

To: Bijo T Joy <bijocyrix@gmail.com>

Cc: Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, sales@alliedmed.co.in

Dear Sir,

As we have already informed you, this model has been obsoleted & spares not available for this model.

Rgds,

Atul Kumar

**From:** Bijo T Joy <bijocyrix@gmail.com>

**Sent:** Monday, May 13, 2024 11:26 AM

**To:** sales@alliedmed.co.in; service@alliedmed.co.in

**Cc:** Sarang KM <sarangcyrix@gmail.com>; Blesson Jose <zm2.klbemp@cyrix.in>

**Subject:** Re: 0810445-108153-gh thrissur

[Quoted text hidden]