



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



SERVICE PROVIDER  
Tender No. WO-37/2021-2022/698

**CYRIX**  
HEALTHCARE PVT LTD

No. : 170204

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <u>PHC ARYAD</u>	Call Registration Date : <u>15/5/24</u>
Address	Caller ID : <u>111261</u>
<u>DISI: ALAPPUZHA</u>	Date of Visit : <u>16/5/24</u>
Ph : <u>8848136284</u>	Asset No. : <u>0442350</u>
	EQPT Name : <u>Biochemistry Analyzed</u>
	Manufacture <u>Trosasia</u> Model : <u>Chem 5x</u>
	S. No. <u>N131071</u> Dept. <u>LAB</u>

Service Classification : Breakdown Call  PMS  Calibration  Cust.Training

Problem Identified : Booking error result variation

Action Taken : On checking found that the AD board, main board, display board, pump motor, flow cell, filter wheel and filters are defective, need replacement for these mentioned parts for further checking

Completed  Date : 16/5/24 Time : 12:00PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhunraj R</u>	<u>16/5/24</u>	<u>11:00AM</u>	<u>12:00PM</u>

Customer Remark  Completed  Pending

Service Engineer Name : <u>Midhunraj R</u>	Customer Name : <u>Arjuna Lakshmi</u>
Signature : <u>[Signature]</u>	Signature : <u>[Signature]</u>
Date : <u>16/5/24</u>	Date : <u>16/5/24</u>
Contact Number : <u>9072522056</u>	Contact Number : <u>7561090952</u>
	Designation : <u>LT</u>
	Hospital Seal : <u>[Seal]</u>



MEDICAL OFFICER  
PRIMARY HEALTH CENTRE  
ARYAD-682 006.



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 170250

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>PHC ARYAD</u></p> <p>Address .....</p> <p><u>DIST. ALAPPUZHA</u></p> <p>Ph : <u>8848136284</u></p>	<p>Call Registration Date : <u>15/5/24</u></p> <p>Caller ID : <u>111261</u></p> <p>Date of Visit : <u>16/5/24</u></p> <p>Asset No. : <u>0442350</u></p> <p>EQPT Name : <u>Biochemistry Analyzer</u></p> <p>Manufacture <u>Transasia</u> Model : <u>Erba chem 5K</u></p> <p>S. No. <u>N131071</u> Dept. <u>LAB</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Booting error, result variation

**Action Taken :** On checking found that the AP board main board, pump motor display board, flowcell, filter wheel and filters are defective. Enquired the OEM for quotation.

Completed  Date : 20/6/24 Time : 12:30PM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midharaj-R</u>	<u>20/6/24</u>	<u>11:30AM</u>	<u>12:30PM</u>

**Customer Remark** Completed  Pending

Equipment is not working.

<p>Service Engineer Name : <u>Midharaj-R</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>20/6/24</u></p> <p>Contact Number : <u>9072522056</u></p>	<p>Customer Name : <u>Angalakshmi</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>20/6/24</u></p> <p>Contact Number : <u>7561090952</u></p> <p>Designation : <u>RT</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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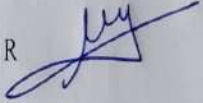


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	PHC ARYAD
3	Name of Equipment with Make, Model and Serial Number	SEMI AUTO ANALYZER MAKE:- TRANSASIA MODEL :- ERBA CHEM 5 X SN :- N131071
4	Equipment ID & Barcode	111261 & 0442350
5	Date of purchase / Year of manufacture /Installation Date	19/12/2013
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	15/05/2024
9	Action taken	Checked the machine and found that AD board, Main Board, Display Board, Pump Motor, Flow Cell, Filter wheel and filters are defective. Enquired the OEM for quotation.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Repair
12	Cost of spares (specify parts and cost)	AD board = 11270 Main Board = 15295 Flow cell = 30245 Rotor wheel = 1150 Display Board = 12765 PM kit = 6095 Pump Motor = 8050 Filters (340nm, 505nm & 630nm) = 21390 <hr/> Total = 106260

13	Asset Value	RS -89000/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	119 %
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report and OEM Quotation Are Attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that AD board, Main Board, Display Board, Pump Motor, Flow Cell, Filter wheel and filters are defective. The equipment was installed on 19/12/2013 and aged up to 10 years and 5 months. The cost of the spare is 119% both criteria met, So we are recommending the equipment for condemnation as per the tender clause 5.3.14.1
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

\*Not mandatory #Based on the period of life and value as per the BER guidelines


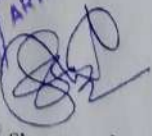
\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER

  
 29/06/24  
 JAYOTHISH THOMAS  
 Consultant (Biomedical Engineering)  
 NHM ALAPPUZHA

Date \_\_\_\_\_ Seal \_\_\_\_\_

  
 MEDICAL OFFICER  
 PRIMARY HEALTH CENTRE  
 ARYAD-688 006  
  
 Signature of  
 Superintendent / Medical Officer (i/e)

STOCK REGISTER OF

23/09/2012 10:00x100 G.P.S. © Govt of Kerala

Name of Article..... **BIOCHEMISTRY ANALYSER ERBA CHEM**

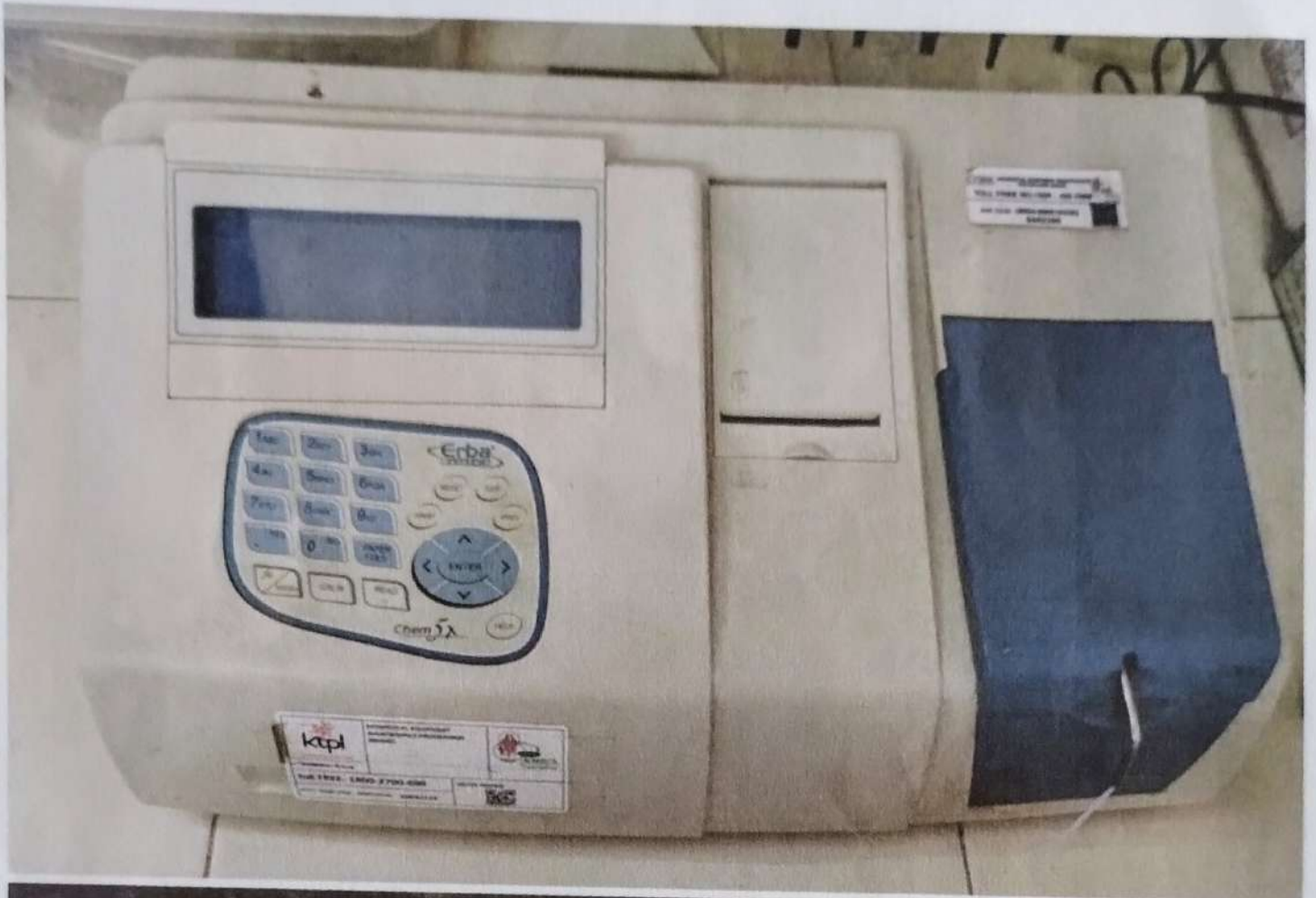
Date	No and date of voucher or invoice	From whom received or to whom issued	Receipt	Issued	Balance after each transaction	Initials of Receiver	Remarks
		Brought forward					
19/12/2013		Received from Ehlis Healthcare, First floor, Sajal Cottage, Near Vayaskara Palace, Kottayam-01 Invoice No: EH/13-14/1579					
		(Rs 89,000.00/-)	1 No	1			
1/2/2014		Issued in Lab		1	NIL		



STOCK REGISTER OF

Name of Article: **BIOCHEMISTRY ANALYSER ERBA CHEM**

Date	No. and date of voucher or invoice	From whom received or to whom issued	Receipt	Issued	Balance after each transaction	Initials of Receiver	Remarks
		Brought forward					
19/12/2013		Received from Elib Healthcare, First floor, Faizal Cottage, Near Vayaskara Palace, Kottayam-01 Inv No: EH/13-14/1579      Dt - 19/12/2013					
		(Rs 89,000.00/-)					
1/2/2014		Issued in Lab		1	NIL		



**TRANSASIA**



**MODEL : CHEM 5x**



**DC INPUT : 18V / 24V, 70 W.**

**SR. NO.:**

**N131071**

**TRANSASIA BIO-MEDICALS LTD.**

**MADE IN INDIA**

**Use Only Supplied AC Adapter. FOR IN VITRO DIAGNOSTIC USE**



**MEDICAL OFFICER  
PRIMARY HEALTH CENTRE  
ARYAD-6155 006.**



Abhilash A &lt;abhilashacyrix@gmail.com&gt;

**QUOTATION NEEDED - TRANSASIA;ERBA CHEM5X**

9 messages

Anjitha T L &lt;purchasecyrix2@gmail.com&gt;

Wed, May 22, 2024 at 2:28 PM

To: "Cc: 'Sajin' &lt;n.sajin@transasia.co.in&gt;, 'Amit Parekh (APP)' &lt;a.parekh@transasia.co.in&gt;

Cc: "Cyrix Purchase Mgr." &lt;purchasemgr@cyrix.in&gt;, Assistant Manager Purchase &lt;ampurchase@cyrix.in&gt;, Project Manager KLBEMP &lt;pm.bempkl@cyrix.in&gt;, Afsal Yunuze &lt;zm1.klbemp@cyrix.in&gt;, Abijith A &lt;abijithacyrix@gmail.com&gt;, Abhilash A &lt;abhilashacyrix@gmail.com&gt;, arjun u &lt;arjunucyrix@gmail.com&gt;

Dear Sir,

Kindly share a quotation for Semi Auto Biochemistry Analyzer Erba Chem 5X .

Hospital : PHC ARYAD  
Make. : TRANSASIA  
Model : CHEM 5X  
SI No : 01592019  
Barcode : 0442350

SPARES NEEDED :

1:Flow cell  
2:AD Board  
3:Main Board  
4:Pump Motor  
5:Filters : 340,510 & 630  
6:Peristaltic tube  
7:Rotor Wheel  
8:PM Kit  
9:Display Board

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Thanks &amp; Regards

Anjitha T L  
Purchase Assistant  
PH:- 9947719111  
[purchasecyrix2@gmail.com](mailto:purchasecyrix2@gmail.com)  
[www.cyrixhealthcare.com](http://www.cyrixhealthcare.com)

**Cyrix Healthcare Pvt Ltd**

**| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India**  
**KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH**

Anjitha T L &lt;purchasecyrix2@gmail.com&gt;

Wed, Jun 12, 2024 at 4:28 PM

To: "Cc: 'Sajin' &lt;n.sajin@transasia.co.in&gt;, 'Amit Parekh (APP)' &lt;a.parekh@transasia.co.in&gt;

Cc: "Cyrix Purchase Mgr." &lt;purchasemgr@cyrix.in&gt;, Assistant Manager Purchase &lt;ampurchase@cyrix.in&gt;, Project Manager KLBEMP &lt;pm.bempkl@cyrix.in&gt;, Afsal Yunuze &lt;zm1.klbemp@cyrix.in&gt;, Abijith A &lt;abijithacyrix@gmail.com&gt;, Abhilash A &lt;abhilashacyrix@gmail.com&gt;, arjun u &lt;arjunucyrix@gmail.com&gt;

REMINDER

[Quoted text hidden]



[Quoted text hidden]

**Sr. Purchase Executive**

[Quoted text hidden]

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**Abijith A** <abijithacyrix@gmail.com>

Thu, Jun 13, 2024 at 11:53 AM

To: n.sajin@transasia.co.in

Cc: "Amit Parekh (APP)" <a.parekh@transasia.co.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>, Purchase Cyrix <purchasecyrix2@gmail.com>

Dear Sajin,  
Details shared

Kindly share a quotation for Semi Auto Biochemistry Analyzer Erba Chem 5X .

Hospital : PHC ARYAD  
Make. : TRANSASIA  
Model : CHEM 5X  
SI No : 01592019  
Barcode : 0442350

SPARES NEEDED :

1:Flow cell  
2:AD Board  
3:Main Board  
4:Pump Motor  
5:Filters : 340,510 & 630  
6:Peristaltic tube  
7:Rotor Wheel  
8:PM Kit  
9:Display Board

[Quoted text hidden]

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Thanks & Regards,

**Abijith A**  
**Divisional Incharge**  
**Mob-7593847141**  
[abijithacyrix@gmail.com](mailto:abijithacyrix@gmail.com)

[Quoted text hidden]

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**Anjitha T L** <purchasecyrix2@gmail.com>

Thu, Jun 13, 2024 at 3:22 PM

To: n.sajin@transasia.co.in, "Amit Parekh (APP)" <a.parekh@transasia.co.in>

Cc: "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>

REMINDER 2

[Quoted text hidden]

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**Abijith A** <abijithacyrix@gmail.com>

Thu, Jun 13, 2024 at 3:53 PM

To: n.sajin@transasia.co.in

Cc: "Amit Parekh (APP)" <a.parekh@transasia.co.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>, Purchase Cyrix <purchasecyrix2@gmail.com>

Dear Sajin,

Serial no - N131071

On Thu, Jun 13, 2024 at 11:53 AM Abijith A <abijithacyrix@gmail.com> wrote:

[Quoted text hidden]

[Quoted text hidden]



WhatsApp Image 2024-06-13 at 15.00.28\_8f4d126e.jpg  
43K

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**SAJIN NAIR** <n.sajin@transasia.co.in>

Thu, Jun 13, 2024 at 4:26 PM

To: Anjitha T L <purchasecyrix2@gmail.com>

Cc: "Amit Parekh (APP)" <a.parekh@transasia.co.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>

Dear Mam

Kindly share serial number of instrument

With Regards

Sajin S Nair

Sr.Regional service Manager

Cochin

+919388386039

[n.sajin@transasia.Co.in](mailto:n.sajin@transasia.Co.in)

On 13 Jun 2024, at 15:23, Anjitha T L <purchasecyrix2@gmail.com> wrote:

[Quoted text hidden]

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**Anjitha T L** <purchasecyrix2@gmail.com>

Thu, Jun 13, 2024 at 4:31 PM

To: SAJIN NAIR <n.sajin@transasia.co.in>

Cc: "Amit Parekh (APP)" <a.parekh@transasia.co.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, arjun u <arjunocyrix@gmail.com>

Dear Sajin,

Serial no - N131071



[Quoted text hidden]

**Abijith A** <abijithacyrix@gmail.com>

Wed, Jun 19, 2024 at 1:28 PM

To: n.sajin@transasia.co.in

Cc: "Amit Parekh (APP)" <a.parekh@transasia.co.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, arjun u <arjunucyrix@gmail.com>, Purchase Cyrix <purchasecyrix2@gmail.com>

Dear Sajin,

Kindly share the quotation

[Quoted text hidden]

**SAJIN NAIR** <n.sajin@transasia.co.in>

Wed, Jun 19, 2024 at 10:52 PM

To: Abijith A <abijithacyrix@gmail.com>

Cc: "Amit Parekh (APP)" <a.parekh@transasia.co.in>, "Cyrix Purchase Mgr." <purchasemgr@cyrix.in>, Assistant Manager Purchase <ampurchase@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abhilash A <abhilashacyrix@gmail.com>, arjun u <arjunucyrix@gmail.com>, Purchase Cyrix <purchasecyrix2@gmail.com>

Dear Sir/Mam

kindly find out same

- 1:Flow cell - part code -103333- price -30245/-
- 2:AD Board - 115902(Photometer PCB)- price -11270/-
- 3:Main Board - 114821- price -15295/-
- 4:Pump Motor - 103310(116711,117630 required retrofit RM)- price-8050/-
- 5:Filters : 340,510 & 630 - 110509(340NM), 183143(505NM),183147(630NM)- price-21390/-
- 6:Peristaltic tube : included in PM KIT
- 7:Rotor Wheel : 116711- price-1150/-
- 8:PM Kit : 103330- price-6095/-
- 9:Display Board: 102832- price-12765/-

With Regards

Sajin S Nair

Sr. Regional Service Manger

Transasia Biomedicals Ltd

C2. Second Floor Periellath Towers

Jawahar Road , Vytilla P O

Cochin -682019

[n.sajin@transasia.co.in](mailto:n.sajin@transasia.co.in)

+919388386039

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**From:** Abijith A <[abijithacyrix@gmail.com](mailto:abijithacyrix@gmail.com)>

**Sent:** Wednesday, June 19, 2024 1:28 PM

**To:** SAJIN NAIR <[n.sajin@transasia.co.in](mailto:n.sajin@transasia.co.in)>

**Cc:** Amit Parekh (APP) <[a.parekh@transasia.co.in](mailto:a.parekh@transasia.co.in)>; Cyrix Purchase Mgr. <[purchasemgr@cyrix.in](mailto:purchasemgr@cyrix.in)>; Assistant Manager Purchase <[ampurchase@cyrix.in](mailto:ampurchase@cyrix.in)>; Project Manager KLBEMP <[pm.bempkl@cyrix.in](mailto:pm.bempkl@cyrix.in)>; Afsal Yunuze <[zm1.klbemp@cyrix.in](mailto:zm1.klbemp@cyrix.in)>; Abhilash A <[abhilashacyrix@gmail.com](mailto:abhilashacyrix@gmail.com)>; arjun u <[arjunucyrix@gmail.com](mailto:arjunucyrix@gmail.com)>; Purchase Cyrix <[purchasecyrix2@gmail.com](mailto:purchasecyrix2@gmail.com)>

**Subject:** Re: QUOTATION NEEDED - TRANSASIA;ERBA CHEM5X

[Quoted text hidden]