


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOZHIKODE
2	Name of Hospital	UPHC KALLUNIRA
3	Name of Equipment with Make, Model and Serial Number	Equipment :Semi Auto Biochemistry Analyzer Make: Robonik Model: Prietest Touch SN:AT0740715RBK
4	Equipment ID & Barcode	113956 & 1141133
5	Date of purchase / Year of manufacture /Installation Date	21-07-2015 (Actual installation date is 27-07-2015, stock book attached for reference)
6	Warranty details (Yes/No)	NO Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	29-05-2024
9	Action taken	Checked and found Primary board defective. Enquired spare with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	64760/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached and vendor EOL Letter attached
16	Reasons for recommending the equipment as BER	Checked and found Primary board defective. In software installation date is 21-07-2015, As per the stock book machine is installed on 27-07-2015 Equipment out lived 8 years 10 months. Spare not available and oem issued EOL Letter criteria for RBER met, As per tender clause 5.3.14.2 we recommending the equipment for condemnation
17	Name & Signature of CYRIX Authority	AKHIL SURESH S 

*Not mandatory

#Based on the period of life and value as per the BER guidelines


* Attach Photograph

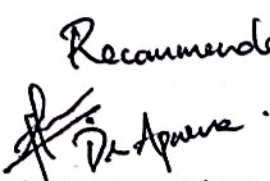
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Checked and primary board damaged. Machine installed on 27/07/2015. Spares is not available in the market. And OEM issued end of life letter. So recommended for condemnation.

Signature of JC BM (NHM)
National Health Mission
Kozhikode

Date 20/6/24



Signature of 
Superintendent / Medical Officer (i/c)

Recommended

Medical Officer
Urban Primary Health Centre
Kallunira, Vatakara



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 159153

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility UPHC Kallunira	Call Registration Date : 29/5/24
Address Vadaikara	Caller ID : 113956
..... Kozhikode	Date of Visit : 30/5/24
Ph : 9048346988	Asset No. : 1141133
	EQPT Name : Biochemistry Analyzer
	Manufacture Roboniks Model : Pricetest touch
	S. No. ATOF40F15RBK Dept. Laboratory

Service Classification : Breakdown Call PMS Calibration Cust. Training

Problem Identified : Showing Blue display

Action Taken : Checked and found that primary board in machine defective. Need to replace primary board (main board) for further checking of machine working condition.

Completed Date : 30/5/24 Time : 1pm Spare Required

Description	Qty.	Part Number	PR Number
1. na	na	na	na
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Akhil Suresh S	30/5/24	12pm	1pm

Customer Remark Completed Pending

Service Engineer Name : Akhil Suresh S	Customer Name : Athira
Signature : <i>Akhil</i>	Signature : <i>Athira</i>
Date : 30/5/24	Date : 30/5/24
Contact Number : 9995706213	Contact Number : 9048346988
	Designation : Lab Technician
	Hospital Seal :



Medical Officer
Urban Primary Health Centre
Kallunira, Vataikara

Date : 04.06.2024

Dear Valued Customer,


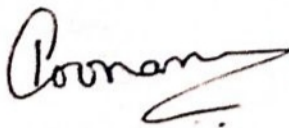
Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0740715RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0740715RBK** as **End of Life (EOL) Notified.** (During from installation is 09 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory



**Required Spare Quotation -1141133-113956-Semi automatic biochemistry analyzer-UPHC
KALLUNIRA , KOZHIKODE**

3 messages

Jineesh P P <jineeshcyrix@gmail.com>

Mon, Jun 3, 2024 at 3:43 PM

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, vijay service <vijay.service@robonikindia.com>, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>, Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, kmsclbmenorth1@gmail.com

Dear Sir

Please share price and spare availability of Primary board (main board)

Semi automatic biochemistry analyzer

Make : Robonik India Pvt.Ltd.

Model: Prietest Touch

SN: AT0740715RBK

Thanks & Regards,

Jineesh PP

District Incharge - Kozhikode

Mob-7593847163

jineeshcyrix@gmail.com

www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

Thanks & Regards,

Jineesh PP

District Incharge - Kozhikode

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jineeshcyrix@gmail.com

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KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

Jineesh P P <jineeshcyrix@gmail.com>

Thu, Jun 6, 2024 at 10:30 AM

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, vijay service <vijay.service@robonikindia.com>, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>, Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, kmsclbmenorth1@gmail.com

Dear Sir,

Reminder

[Quoted text hidden]

Jineesh P P <jineeshcyrix@gmail.com>

Thu, Jun 13, 2024 at 8:06 AM

To: service Robonik <service@robonikindia.com>

Cc: sales@robonikindia.com, vijay service <vijay.service@robonikindia.com>, Akhilesh P <akhileshcyrix@gmail.com>, BME Kozhikode <bmekkd1@gmail.com>, Sarang KM <sarangcyrix@gmail.com>, Blesson Jose <zm2.klbemp@cyrix.in>, kmsclbmenorth1@gmail.com

[Quoted text hidden]



Arun Robonik



★ 9:36 am

3 June 2024

Required Spare Quotation
-1141133-113956-Semi automatic biochemistry
analyzer-UPHC KALLUNIRA, KOZHIKODE

3:44 pm ✓✓

Dear Sir

Please share price and spare availability of
Primary board (main board)

Semi automatic biochemistry analyzer
Make : Robonik India Pvt.Ltd.
Model: Prietest Touch
SN: AT0740715RBK

Thanks & Regards,

Jineesh PP
District Incharge - Kozhikode
Mob-7593847163
jineeshcyrix@gmail.com
www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

| 30/641 B | Pettah Jn | Poonithura | Cochin
-38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU ||
UTTAR PRADESH

3:44 pm ✓✓

⇒ Forwarded



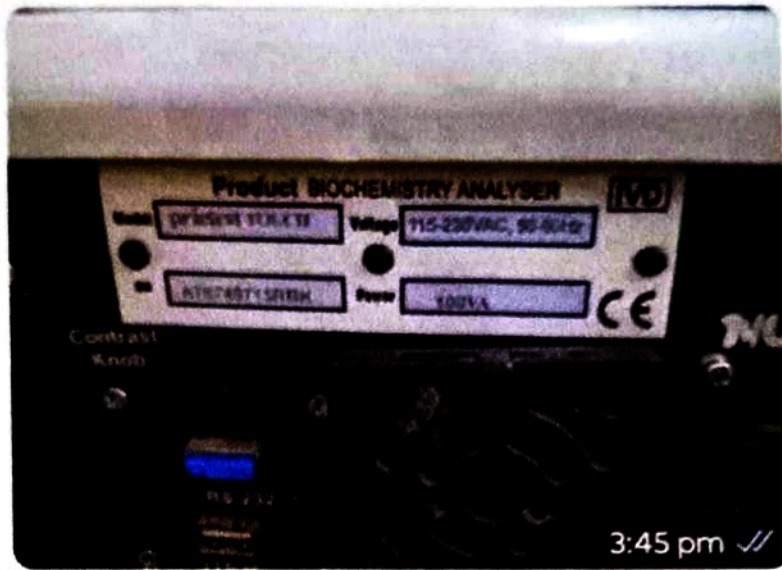
Message



←  Arun Robonik

📺 📞 ⋮

➡ Forwarded



3:45 pm ✓✓

4 June 2024

Reminder 12:45 pm ✓✓

📞 **Voice call**
46 secs 1:04 pm

➡ Forwarded



Date - 04.06.2024

Dear Valued Customer

EOL Letter = Prietest Touch -
AT0740715RBK.pdf
1 page • 89 kB • PDF

★ 5:33 pm

Please find the above attachment end of life letter.

5:33 pm

5 June 2024

Okay 6:32 pm ✓✓

😊 Message



