



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 216159

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>General Hospital</u></p> <p>Address <u>Pathanamthitta,</u> <u>Kerala.</u></p> <p>Ph : <u>8137985256</u></p>	<p>Call Registration Date : <u>27/05/2024</u></p> <p>Caller ID : <u>113508</u></p> <p>Date of Visit : <u>28/05/2024</u></p> <p>Asset No. : <u>0310A51</u></p> <p>EQPT Name : <u>Ultrasound Machine.</u></p> <p>Manufacture <u>GE</u> Model : <u>Vivid 36</u></p> <p>S. No. <u>1340V55</u> Dept. <u>Cath ICU</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : The machine is not booting to the scan area.

Action Taken : Checked the machine and found that the machine is not booting to the scan area. So enquired the service support from the OEM.

Completed **Date :** 28/05/24 **Time :** 1:00PM **Spare Required**

Spare Replaced **Requested**

1.	Description	Qty.	Part Number	PR Number
2.	NA	NA	NA	NA
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Rinu Reji</u>	<u>28/05/24</u>	<u>11:30AM</u>	<u>1:00PM</u>

Customer Remark **Completed** **Pending**

<p>Service Engineer Name : <u>Rinu Reji</u></p> <p>Signature <u>[Signature]</u></p> <p>Date : <u>28/05/2024</u></p> <p>Contact Number : <u>9061190042.</u></p>	<p>Customer Name : <u>Pathanamthitta</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>28/05/24</u></p> <p>Contact Number : <u>8137985256</u></p> <p>Designation : <u>Senior Nursing Officer</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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Fwd: EOL letter - Vivid S5

1 message

Aneesh P B <mklse@cyrix.in>

Wed, Jun 12, 2024 at 10:50 AM

To: "maneeshrcyrix@gmail.com" <maneeshrcyrix@gmail.com>

Cc: Afsal Yunuze <zm1.klbemp@cyrix.in>, Project Manager KLBEMP <pm.bempkl@cyrix.in>

Dear Manish,

Please be informed that the equipment is an end-of-service model and installed at DH Kottayam. Therefore, the EOL letter will be issued under the name of DH Kottayam.

Best regards,

Aneesh P B

Deputy Manager - Service

Ph: 9744827770

Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

Ph: 9744555073 | M 9072522093 | W www.cyrixhealthcare.com

KERALA || KARNATAKA || UTHAR PRADESH || TAMIL NADU || KUWAIT || KSA || UAE

From: MD, Sooryavarma <Sooryavarma.MD1@gehealthcare.com>**Sent:** Monday, June 10, 2024 12:48:06 am**To:** Aneesh P B <mklse@cyrix.in>**Subject:** RE: EOL letter - Vivid S5

PFA,

Regards,

Sooryavarma MD

Service Sales Manager

Wipro GE Healthcare Pvt. Ltd.

Cochin, Kerala.

PH: +91-9497152800

**From:** Aneesh P B <mklse@cyrix.in>**Sent:** Thursday, May 30, 2024 8:34 AM**To:** MD, Sooryavarma <Sooryavarma.MD1@gehealthcare.com>**Subject:** EOL letter - Vivid S5

WARNING: This email originated from outside of GE HealthCare. Please validate the sender's email address before clicking on links or attachments as they may not be safe.

Dear Soorya,

Please share EOL letter for below unit.

Equipment Model : GE Vivid S5

SN:1340VS5

System ID: 083038862859710

Kind Regards,

Aneesh P B


Deputy Manager - Service

Ph: 9744827770

Cyrix Healthcare Pvt Ltd | 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

Ph: [9744555073](tel:9744555073) | M [9072522093](tel:9072522093) | W www.cyrixhealthcare.com

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 **GIB_S_IN_083038862859710.pdf**
160K

**WIPRO GE HEALTHCARE**

CIN: U33111KA1990PTC016063

No. 4 Kadugodi Industrial Area,

Bangalore 560067, Karnataka

India, T: 91 80 4180 1000

F 91 80 4180 1290

website: www.gehealthcare.in

Letter No : 2021/US/VIVIDS5BT10/025

Date : 24th Sep 2021

To,
DIST HOSPITAL, KOTTAYAM
THE SUPRIDENTENT. DISTRICT
HOSPITAL
KOTTAYAM, KERALA - 682016

Subject: Notice of Vivid S5/Vivid S6/Vivid I/Vivid Q BT10 / Asset# GIB_S_IN_083038862859710 planned product discontinuance.

Dear Customer:

As a member of the GE family through your purchase of Vivid S5 or Vivid S6 we want to thank you for your trust and confidence in our products.

We are taking this opportunity to notify you about the end of lifecycle for the products Vivid S5 and Vivid S6 BT10 due September 2021. As the technology within our products changes over time, we continually evaluate our ability to deliver the high quality and timely service levels that you expect from GE. In the case of Vivid S5 and Vivid S6 BT10, we project that after September 2021 certain part components will be virtually unobtainable. This means that until **September 2021** we will deliver unchanged service quality. After this time, we cannot guarantee spare part availability and full maintenance support for these systems which were produced during the years 2010-2012.

We are convinced you will be delighted to be offered an up to date replacement from our current product range for your Vivid S5 or Vivid S6 system. Please contact your GE sales representative to get a specific offer. Your representative will also help you in case of further questions regarding this notice.

Thank you for your continued support and confidence in the Vivid brand products. We value and appreciate the continued opportunity to support you in your medical equipment and service needs.

Sincerely,

Naresh Pradhan
Manager - Service Operations
WIPRO GE HEALTHCARE PVT. LTD.

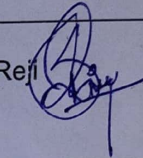


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

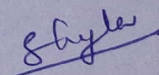
Sl. No	Particulars	Details
1	Name of District	PATHANAMTHITTA
2	Name of Hospital	GH PATHANAMTHITTA
3	Name of Equipment with Make, Model and Serial Number	Name- ULTRASOUND MACHINE Make- GE Model- Vivid S6 Sl.no- 1340VS5
4	Equipment ID & Barcode	113508 & 0310451
5	Date of purchase / Year of manufacture /Installation Date	06/03/2014
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	27/05/2024
9	Action taken	Checked and found that Machine is not booting to scanning area. So enquired OEM support for further checking purpose.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not recommending for repair
12	Cost of spares (specify parts and cost)	Not available

13	Asset Value	Rs. 15,16,667/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Not available
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and OEM EOL letter attached
16	Reasons for recommending the equipment as BER	Checked and found that Machine is not booting to the scan area. The machine was aged up to 9+ years and spare parts are not available with OEM. The OEM was declared as end of letter for this machine. As per the tender clause 5.3.14.2, So machine recommended for RBER
17	Name & Signature of CYRIX Authority	Rinu Reji 


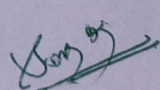
*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:
 Physically verified on 26/6/24. The letter mentioning the serial number of the device is not included with it.


 Signature of JC BM (NHM)

**CONSULTANT (BIOMEDICAL)
 NATIONAL HEALTH MISSION
 PATHANAMTHITTA**

Date  
 Superintendent / Medical Officer (i/c)
PATHANAMTHITTA

(Kept in cell for Emergency use)

Reliable echo machine (GE) from Padmapriya #

① Kept in Canteen
(Details attached)
Kangra Pully
on 25/12/2019



SUPERINTENDENT
GENERAL HOSPITAL
PATHANAMTHITTA

[Signature]
Semi Nursing Officer

T.H.Q. HOSPITAL, KANJIRAPPALLY

STOCK BOOK OF MEDICINES

Name of Drug: ECHOCARDIOGRAPHY & ACCESSORIES

Date	From whom received or to whom issued	Receipt	Issue	Balance	Initials	Remarks
	B/F Page	B/F Page				
6/3/14	Transferred from District Hospital, Kollam. Vole 7 of No. 27/13-14. Dtd: 6-3-2014			369 of Equipment Reg. Vol-8		
6-3-14			1			
		Page No - 348		of Equipment Reg. Vol-8		

Defective reported on Echocardiography machine from ICU. Forwarded to Mr. S. S. and transferred to C.A. Pathan with order attached.

25/1/19 Echo machine received from Kollam on loan. Basis is being transferred to C.A. Pathan with this as per the e-mail received from General manager Kollam dated 24-1-19. Echo machine is transferred to C.A. Pathan with this as per order no. A2/216/2019/2/16 dt. 25-1-19. O.S. (A.N. of 25-1-19)

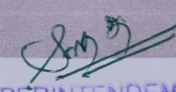
C.A. Pathan


Transfer certificate attached on ment page. (Page no. 27)

25-1-19 Echo machine with probe received in good condition. Shylu SHYLAJA NHM Biomedical Engineer. 25/1/19

1-4-2021 Clo to Equipment Reg. Vol IV page 80




 SUPERINTENDENT
 GENERAL HOSPITAL
 PATHANAMTHITTA


 Senior Nursing Officer

urgent transfer of ECHO machine Regards

General Manager KMSCL

Thu Jan 24 4:04 PM
18 hours ago

To: District Medical Officer, Dr. Jacob Rajeev, Dr. Santa B.L. Jithesh

Sr/Madam

District Medical Officer Pathanamthitta informed that there is no ECHO Machine in GH Pathanamthitta, the institution in which the CATHLAB under KIIFB scheme is proposed to be inaugurated on 26th Jan 2019. Up on detailed enquiry it is understood that there are TWO ECHO machines in THQH Kanhirappally (One purchased through Plan scheme & One Reallocated from GH Kottayam) In the above scenario it is herewith requested to transfer the ECHO machine reallocated from GH Kottayam to GH Pathanamthitta on LOAN Basis which shall be distributed back to GH Kottayam on demand after the infrastructure facilities & HR components are being addressed. Since the above detailed measure is for the effective utilization of the one of the costlier machines, please facilitate the transfer as detailed above at the earliest.

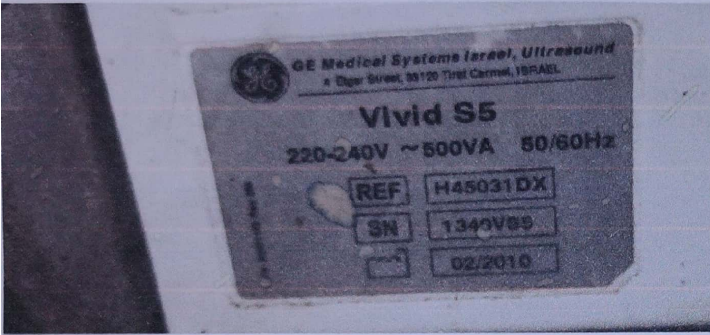
Thank you
deep

Handwritten: Received by Sr. Superintendent
Shylas
25/1/2019

Signature
SUPERINTENDENT
GENERAL HOSPITAL
PATHANAMTHITTA



Handwritten: P. J. J. J.
Bijil Thomas
Senior Medical Officer



Dr. J. J. J.
Senior Manager

Sony
SUPERINTENDENT
GENERAL HOSPITAL
PATHANAMTHITTA.

