



**BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAMME  
UNDER  
NATIONAL HEALTH MISSION**



SERVICE PROVIDER  
Tender No. W/O-37/2021-2022/1068

**CYRIX**  
HEALTHCARE PVT LTD

No. : 182736

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ISO 13485 : 2012 & ISO 9001:2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | Email : bomp.k@cyrix.in

Health Facility <u>UPHC Vellucond</u>	Call Registration Date : <u>21/05/24</u>
Address <u>Vellucond</u>	Caller ID : <u>114218</u>
<u>Thuvannarppuzha, Kerala</u>	Date of Visit : <u>21/05/24</u>
Ph : <u>9945 75 18 75</u>	Asset No. : <u>01AD135</u>
	EQPT Name : <u>BP Apparatus Digital</u>
	Manufacture <u>Truelief</u> Model : <u>022019</u>
	S. No. <u>900189011</u> Dept. <u>OP</u>

Service Classification : Breakdown Call  PMS  Calibration  Cust.Training

Problem Identified : Not working

Action Taken : Fixed battery case, main board and motor damage  
Should replace these parts & check the rubber coating condition  
at the machine.

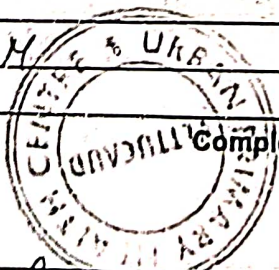
Completed  Date : 21/05/24 Time : 05:00pm Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Mohammed Syed M</u>	<u>21/05/24</u>	<u>4:30pm</u>	<u>5:00pm</u>

Customer Remark: Completed  Pending



Service Engineer Name : Mohammed Syed M  
Signature : [Signature]  
Date : 21/05/24  
Contact Number : 98472 99500

Customer Name : Kavya Baiju  
Signature : [Signature]  
Date : 21/05/24  
Contact Number : 9945 751875  
Designation : Medical Nurse  
Hospital Seal : Primary Health Centre


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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

<b>Sl. No</b>	<b>Particulars</b>	<b>Details</b>
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	UPHC VETTUKAD
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : BP Apparatus Make : TRUECHEK Model : NA Serial No : NA
4	Equipment ID/ Barcode	114218/0140138
5	Date of purchase/ Year of manufacture/Installation Date	26/11/2019
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	30/05/2024
9	Action taken	Checked and found mainboard,pump and battery socket defective.Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	1353/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found mainboard, pump and battery socket defective. The apparatus was installed on 26/11/2019 and covered up to 4+ years. Quotation not attached since the spares are not available in the market. Hence recommending the unit for condemnation
17	Name & Signature of CYRIX Authority	KASYEP PV 


\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

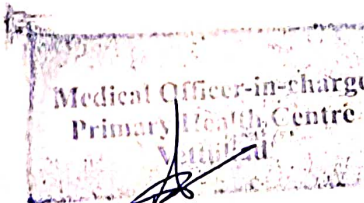

Since spares are ~~not~~ not available ; it can be RBER as per tender conditions.

**MANEESHA MOHAN M.R.**  
Junior Consultant (Biomedical)  
National Health Mission  
Thiruvananthapuram

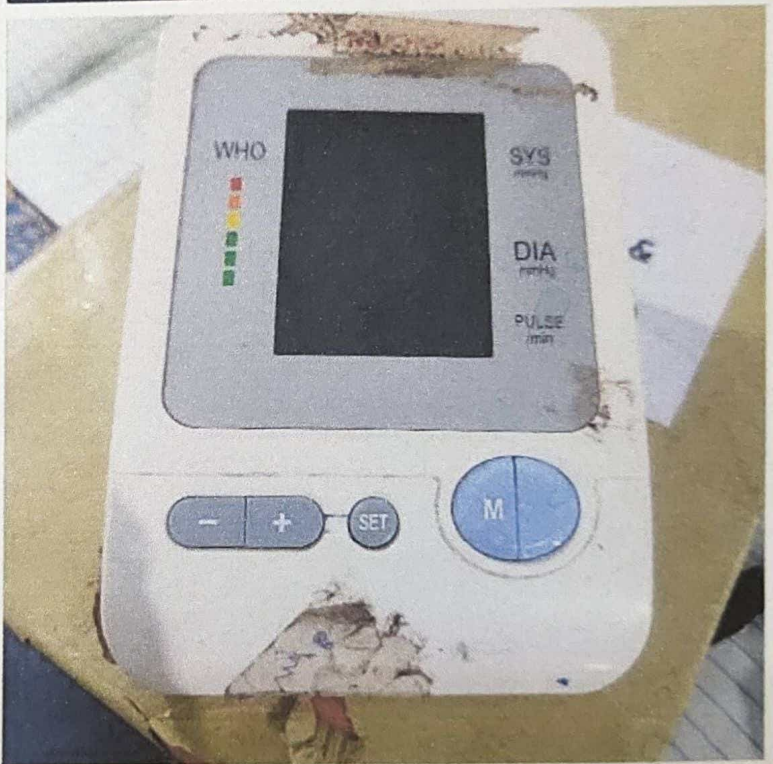
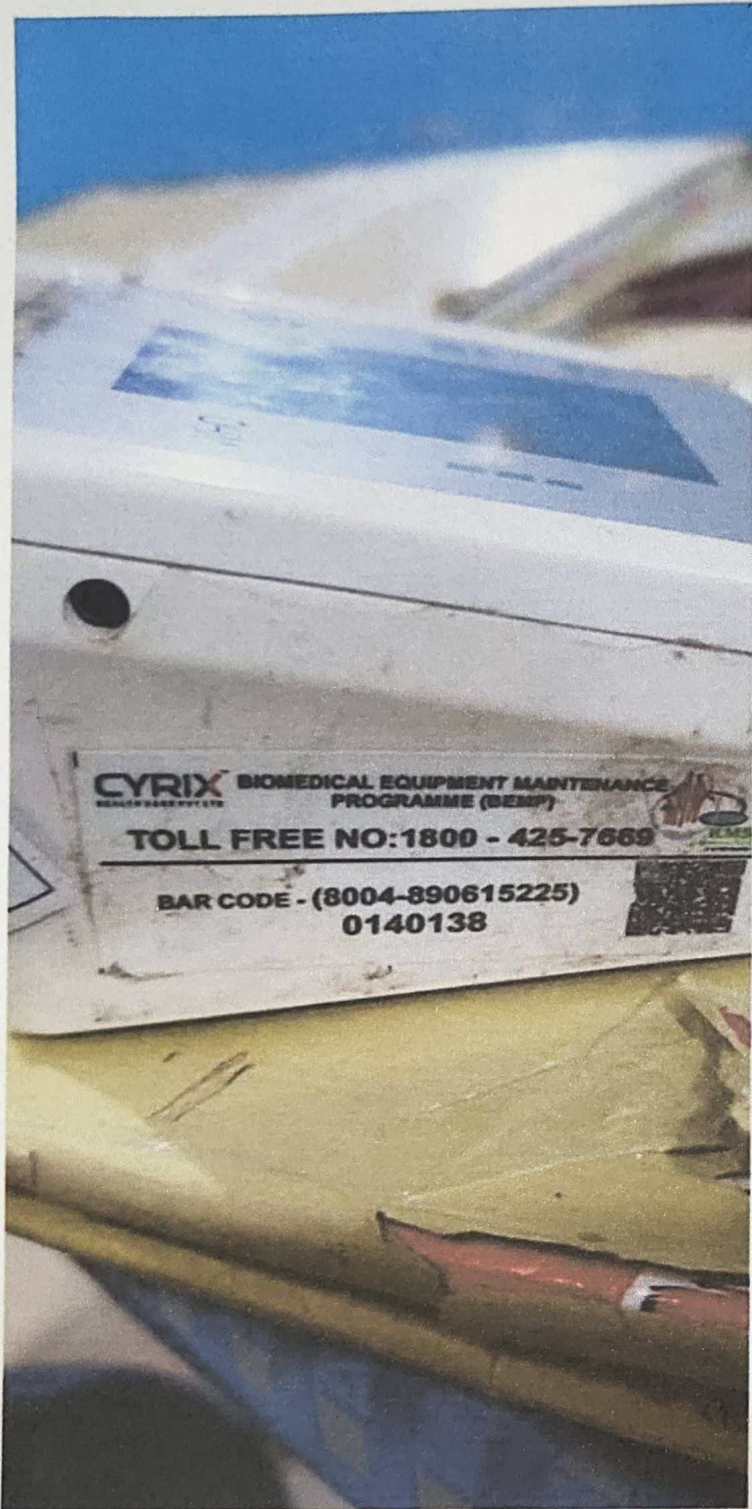
  
22-06-2024  
Signature of JC BM (NHM)

Date: \_\_\_\_\_



  
  
 Signature of  
Superintendent/Medical Officer (i/c)





Medical Officer-in-charge  
Primary Health Centre  
Vettukad