



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/690

CYRIX
HEALTHCARE PVT LTD

No. : 182737

525

ISO 13485 : 2012 & ISO 9001:2008 CERTIFIED COMPANY | AERD Approved Service Agency

Service Report

30/64 1 B, Pottu Junction, Poonthura, Kochi - 682 030, Kerala
Ph : 98472 99500 Website : www.cyrilx.com | E-mail : bomp.kl@cyrilx.in

<p>Health Facility <u>UPHC Vettukad</u></p> <p>Address <u>Vettukad</u> <u>Thiruvananthapuram, Kerala</u></p> <p>Ph : <u>94 9557 42 78</u></p>	<p>Call Registration Date : <u>31.05.24</u></p> <p>Caller ID : <u>114219</u></p> <p>Date of Visit : <u>31.05.24</u></p> <p>Asset No. : <u>0140136</u></p> <p>EQPT Name : <u>BP Apparatus Digital</u></p> <p>Manufacture <u>Lifecare</u> Model : <u>N/A</u></p> <p>S. No. <u>82019</u> Dept. <u>OP</u></p>
---	---

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Checked the machine and found Display
Battery case, Cuff and main board damaged

Action Taken : Should replace display, battery case, cuff and main
board for further checking of remaining condition of the machine

Completed Date : 31.05.24 Time : 06:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrilx Engineer	Date	Start Time	End Time
<u>Mohammed Syjad M</u>	<u>31.05.24</u>	<u>05:30pm</u>	<u>06:00pm</u>

Customer Remark Completed Pending

<p>Service Engineer Name: <u>Mohammed Syjad M</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>31.05.24</u></p> <p>Contact Number : <u>7293429127</u></p>	<p>Customer Name : <u>Kavya Baiju</u> - in-charge Nith Centre Vettukad</p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>31.05.24</u></p> <p>Contact Number : <u>9995151875</u></p> <p>Designation : <u>Staff Nurse</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
---	---

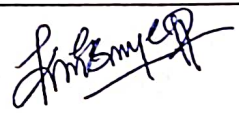
505

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	UPHC VETTUKAD
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : BP Apparatus Make : Lifecare Model : NA Serial No : NA
4	Equipment ID/ Barcode	114219/0140136
5	Date of purchase/ Year of manufacture/Installation Date	20/02/2019
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	30/05/2024
9	Action taken	Checked and found mainboard, Display and battery case and cuff defective. Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	1353/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found mainboard, Display, battery case and cuff defective. The apparatus was installed on 20/02/2019 and covered up to 5+ years. Quotation not attached since the spares are not available in the market. Hence recommending the unit for condemnation
17	Name & Signature of CYRIX Authority	KASYEP PV 

*Not mandatory


#Based on the period of life and value as per the BER guidelines

* Attach Photograph

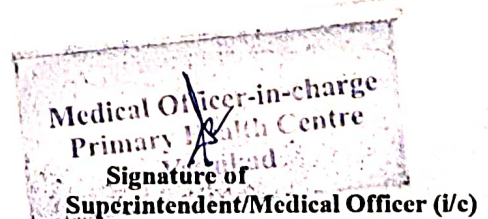
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Main board, Display and battery case reported as defective. So as per tender condition, BP apparatus ^{be} RBER.

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


22-06-2024
Signature of JC BM (NHM)

Date:



B-P APPARATUS (DIBITING)

67

Date	Particulars	Received	Issued	Balance	Remarks
26/2/19 23/2/19	Received from main stock page no: 86 E & I Register 1577608 - SC No.	1	-	1	H
25/3/19	Issued to OP		1		H
26/11/19	Received from main stock page no: 86 E & I Reg		1		Do
29/11/19	Issued to OP		1	2	L

Medical Officer-in-charge
 Primary Health Centre
 Vettukad

PRIMARY HEALTH CENTRE
VETTUKAD

Blood Pressure Monitor

WHO

SYS
mmHg

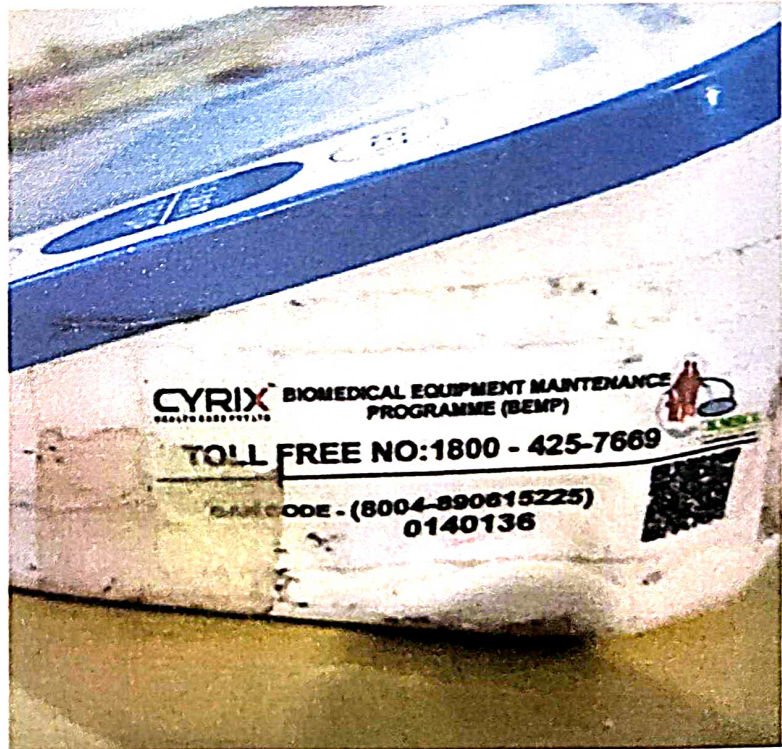
DIA
mmHg

PUL
/MIN

SET

START
STOP

MEM



Medical Officer in-charge
Primary Health Centre
Vettukad