



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 220701

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

### Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>GH</u></p> <p>Address : <u>General hospital</u> <u>Kottayam</u></p> <p>Ph : <u>944 7356846</u></p>	<p>Call Registration Date : <u>03/06/2024</u></p> <p>Caller ID : <u>114739</u></p> <p>Date of Visit : <u>10/06/2024</u></p> <p>Asset No. : <u>0510706</u></p> <p>EQPT Name : <u>Pulse oximeter</u></p> <p>Manufacture : <u>AKAS</u> Model : <u>Teazeuro</u></p> <p>S. No. <u>ABN0813030051</u> Dept. <u>Eye OT</u></p>
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Service Classification : Breakdown Call  PMS  Calibration  Cust.Training

Problem Identified : Pulse oximeter is not working.

Action Taken : checked and found problem with main PCB and display board. Spare parts are not available in the market and OEM declared End of support. So declare the equipment as irreparable.

Completed  Date : ..... Time : ..... Spare Required

Spare Replaced  Requested

No.	Description	Qty.	Part Number	PR Number
1.				
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Saish Sivan</u>	<u>10/6/24</u>	<u>10:00am</u>	<u>11:30am</u>

Customer Remark : Equipment is not working. Need new one.

Completed  
 Pending  
BABY ANITHA (SNO)  
10/6/2024

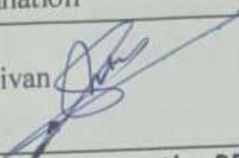
<p>Service Engineer Name : <u>Saish Sivan</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>10/6/2024</u></p> <p>Contact Number : <u>9946646571</u></p>	<p>Customer Name : <u>[Signature]</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>10/7/24</u></p> <p>Contact Number : <u>[Signature]</u></p> <p>Designation : <u>[Signature]</u></p> <p>Hospital Seal : <u>[Signature]</u></p>
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**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

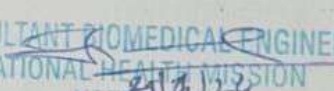
Sl. No	Particulars	Details
1	Name of District	KOTTAYAM
2	Name of Hospital	GH KOTTAYAM
3	Name of Equipment with Make, Model and Serial Number	Equipment : Pulse Oximeter Make: AKAS Model: Trazeuno SN: ABN03130051
4	Equipment ID & Barcode	114739 & 0510706 ✓
5	Date of purchase / Year of manufacture /Installation Date	04/10/2013
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	03/06/2024 (Toll free)
9	Action taken	Checked and found out the problem main PCB and Display. Enquired the spare with oem
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	EOL letter attached

13	Asset Value	Rs . 19950/-
14	*Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	EOL letter attached
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and EOL letter are attached
16	Reasons for recommending the equipment as BER	Checked and found out the problem with main PCB and display board . Machine installed in 4/10/2013 and covered up to 10 + years. Quotation not submitted since spare are not available in the market. So recommended the machine for condemnation
17	Name & Signature of CYRIX Authority	Sanish sivan 

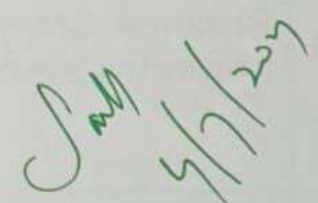
\*Not mandatory #Based on the period of life and value as per the BER guidelines


\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:  
 Asset value Rs 19950  
 cost of spare: EOL Letter from OEM dated 20/12/24 Submitted  
 Life period = 10 year 8 months  
 As per the RBER guidelines recommended as RBER

  
 CONSULTANT BIOMEDICAL ENGINEER  
 NATIONAL HEALTH MISSION  
 KOTTAYAM  
 Signature of JC BM (NHM)

Date

  
 Signature of  
 Superintendent / Medical Officer (i/c)  
 Superintendent  
 General Hospital  
 Kottayam

  
 Seal  
 GENERAL HOSPITAL  
 KERALA - 686 001  
 KOTTAYAM





Arun GC &lt;arungcyrix@gmail.com&gt;

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**Reg-End Of Life Letter**

1 message

**Yuvarani S** <yuvarani@akasinfusions.com>

Mon, Jul 8, 2024 at 10:55 AM

To: arungcyrix@gmail.com

Cc: Muthumani N &lt;muthumani@akasinfusions.com&gt;, Yuvashree P &lt;yuva.service@akasinfusions.com&gt;, Aldrine Alphonse &lt;aldrine@akasinfusions.com&gt;

Dear Sir/Madam Good Morning,

***Here I have attached the End of life letter for your reference.******Model:Traze Uno******Serial No: ABN03130051****Thanks & Regards,**Yuvarani M,**SZ Service Coordinator,**Akas Medical Equipment,**Chennai**Mb:7305844116***General Hospital,Kottayam-End of Life Letter.pdf**

212K

End Of Life Letter

20 June 2024

To,  
General Hospital,  
Kottayam.

Dear Sir/ Madam,  
Warm Greeting's From Akas Medical Equipment,  
I am Writing this Letter Behalf of Akas Medical Equipment. Through this letter, we would to express our Thankfulness for using our Product for past 10 Years. You are one of our valuable Customers.

Model: Traze Uno

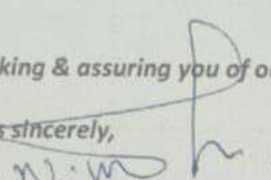
Serial No: ABN03130051

For the above Pulse Oximeter we have stopped spare support & Production. So Management as decided to go for condemnation otherwise you can go for buy back.

For Further details & service related Support, Please contact us over 9884079116 or mail us at [muthukumar@akasinfusions.com](mailto:muthukumar@akasinfusions.com). We value your relationship with us.

Thanking & assuring you of our best Service & attention, at all times.

Yours sincerely,

  
For AKAS Medical Equipment,  
Muthumani.N,  
Zonal Service Manager,  
Contact No: 9884237116.



