



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. :
217484

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>T.H.Q.H</u></p> <p>Address : <u>Cheruvuhal</u> <u>Alappuzha</u></p> <p>Ph : <u>9142204848</u></p>	<p>Call Registration Date : <u>4/6/2024</u></p> <p>Caller ID : <u>114977</u></p> <p>Date of Visit : <u>5/6/2024</u></p> <p>Asset No. : <u>0421468</u></p> <p>EQPT Name : <u>WPS</u></p> <p>Manufacture <u>Neona</u> Model : <u>X 3KVASLED</u></p> <p>S. No. <u>8332170610101</u> Dept. <u>Radiology</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : WPS is not getting ON

Action Taken : checked the machine and found that control PCB, Inverter PCB, Batteries and charges are defective. Need to replace this spares for further checking and working condition of equipment

Completed Date : 5/6/2024 Time : 12:00 PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Nasut</u>	<u>5/6/24</u>	<u>10:30am</u>	<u>12:00pm</u>

Customer Remark Not working Completed Pending

<p>Service Engineer Name : <u>Nasut</u></p> <p>Signature : <u>Nasut</u></p> <p>Date : <u>5/6/24</u></p> <p>Contact Number : <u>9526744524</u></p>	<p>Customer Name : <u>Minot C.R</u></p> <p>Signature : <u>Minot</u></p> <p>Date : <u>5/6/24</u></p> <p>Contact Number : <u>9400140106</u></p> <p>Designation : <u>Radiographer</u></p> <p>Hospital Seal :</p>
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30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>TNDH</u></p> <p>Address : <u>Cherthala</u> <u>Alappuzha</u></p> <p>Ph : <u>9142204848</u></p>	<p>Call Registration Date : <u>4/6/2024</u></p> <p>Caller ID : <u>114977</u></p> <p>Date of Visit : <u>5/6/2024</u></p> <p>Asset No. : <u>0721465</u></p> <p>EQPT Name : <u>UPS</u></p> <p>Manufacture <u>Neona</u> Model : <u>X3KVAS LED</u></p> <p>S. No. <u>832140610109</u> Dept. <u>Radiology</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : ups is not getting on

Action Taken : checked the machine and found that control PCB, Inverter PCB, Batteries and charger are defective. Enguised spares with the vendor.

Completed Date : 14/6/24 Time : 3:00PM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Naseef</u>	<u>14/6/24</u>	<u>12:00 PM</u>	<u>3:00 PM</u>

Customer Remark Completed Pending

Not working minimal CR by Radiographer.

<p>Service Engineer Name : <u>Naseef</u></p> <p>Signature : <u>Naseef</u></p> <p>Date : <u>14/6/24</u></p> <p>Contact Number : <u>9526744524</u></p>	<p>Customer Name :</p> <p>Signature : <u>[Signature]</u></p> <p>Date :</p> <p>Contact Number :</p> <p>Designation :</p> <p>Hospital Seal :</p>
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SUPERINTENDENT
1ALUK HEAD QUARTERS HOSPITAL
CERTHALA

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	THQH CHERTHALA
3	Name of Equipment with Make, Model and Serial Number	UPS MACHINE MAKE :- NEONA MODEL :- X3KVAS LCD SN :- 833214606101091
4	Equipment ID & Barcode	114977 & 0421468
5	Date of purchase / Year of manufacture /Installation Date	12/12/2015
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	04/06/2024
9	Action taken	Checked the machine and found that Control PCB, Inverter PCB, Batteries & Charger are defective. Enquired Spares with the Vendor.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended for Service
12	Cost of spares (specify parts and cost)	1/3 Control PCB = 2773 3KVA 96VDC Inverter PCB = 10148 Hitachi 96VDC Charger = 7670 Battery 12V,26AH , (4 Nos:) = 14848 <hr/> Total = 35439/-

13	Asset Value	RS:- 4500/-
14	#Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	787%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report And Vendor Quotation Attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that Control PCB, Inverter PCB, Batteries & Charger are defective. The equipment was installed on 12/12/2015, aged up to 8 Years and 6 Months. Spare cost of the equipment is 787%.. Both criteria met, so we are recommending the equipment for condemnation as per the tender clause 5.3.14.1
17	Name & Signature of CYRIX Authority	NASEEF K N <i>Naseef</i>

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER

[Signature] 29/06/24

JYOTHISH THOMAS
Consultant (Biomedical Engineering)
NHM ALAPPUZHA
Signature of JCBM (NHM)

Date



[Signature]
Signature of
Superintendent / Medical Officer (i/c)

SUPERINTENDENT
VALUK HEAD QUARTERS HOSPITAL
CHERTHALA

Serial Number	Number or description	Typist to whom marked	Date of dispatch
1	2	CR System (single loaded)	4
Date 12/12/2015			
Care Stream Health India Pvt. Ltd. Reprinter office Puneck Centre 1st Floor Subash road via Park (East) Mumbai 400057. Maharashtra India.			
Cost No: 1008100			
Invoice No: KE00/094447			
Date: 30/4/14			
Invoice Details: -			
I.	Classic CR System	Price 788714.29	Net 788714.29
	EA Catalog No:	788714.29	828150.00
	P113615	(Tax: 39435)	
II	1. Directview CR Cassette (35x48)	2 Nos	No charge
	EA Catalog No: P41510		
	2. Directview CR Cassette with (35x75) catalog no: P445442	1 No	No charge
	3. Directview CR Cassette (24x30)	2 Nos.	No charge
	4. Directview CR Cassette (18x24)	Nos	No charge

25/1636/2012/25.000x100/DTP.
19/6
SUPERIN TENDENT
LUK HEAD QUARTER HOSHING
CHERTHALA

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p8k



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 19/6 SUPERINTENDENT
 MILK HEAD QUARTERS HOSPITAL
 CHERTHALA

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 25/5/2019
 08271488

[Handwritten signature]
 Minimolc-n
 Reddygupta

AION BACKUPS

YP/VIII/320 AYLARA, KERALA KOLLAM

Date: 14/06/2024

Contact: 8921950217

Email: aionbackups12@gmail.com

GSTIN : 32CGUPM9450L1ZN

HITACHI 3KVA ONLINE UPS SERVICE PROPOSAL

TO,
CYRIX HEALTHCARE PVT. LTD
Barcode: 0421468

Dear Sir/Madam,

We are pleased to submit here with our quote for the same as per below.

SL	DESCRIPTION	QTY	UNIT RATE IN INR	TOTAL	GST	TOTAL PRICE IN INR
1	HITACHI 96VDC CHARGER	1	6500.00	6500.00	18	7670.00
2	3KVA 96VDC INVERTER PCB	1	8600.00	8600.00	18	10148.00
3	1/3 CONTROL PCB	1	2350.00	2350.00	18	2773.00
4	AMARON 26AH 12V BATTERY	4	2900.00	11600.00	28	14848.00
PAYABLE AMOUNT						35439.00

Commercial terms and conditions

1. Payment 100% advance along with PO balance before dispatch
2. Delivery period; 2weeks.
3. Tax :GST@18% for spares, 28%@Battery
4. Installation; Our scope

Please arrange to release the PO at our above address

Bank name :HDFC

Account no:50200082743176

IFSC Code:HDFC0004083

We hope you will find the above offer in line with our discussions and await your valuable order please free to call or mail us on above given number if any query.

Thank you, Sincerely,

BHAGATH MOHAN

