



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 215778

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>PHC PALAMEL</u></p> <p>Address <u>PALAMEL</u> <u>ALAPPUZHA</u></p> <p>Ph : <u>9747729317</u></p>	<p>Call Registration Date : <u>05.06.2024</u></p> <p>Caller ID : <u>115225</u></p> <p>Date of Visit : <u>06.06.2024</u></p> <p>Asset No. : <u>0441674</u></p> <p>EQPT Name : <u>UPS</u></p> <p>Manufacture <u>HYLON</u> Model : <u>GREENBIO</u></p> <p>S. No. <u>0000</u> Dept. <u>LAB</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** NOT WORKING

**Action Taken :** CHECKED THE MACHINE AND FOUND THAT MAIN BOARD AND BATTERIES ARE DEFECTIVE ENQUIRED SPARE WITH OEM.

Completed  Date : 28.06.24, Time : 12:00PM, Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. <u>—</u>	<u>—</u>	<u>—</u>	<u>—</u>
2. <u>—</u>	<u>—</u>	<u>—</u>	<u>—</u>
3. <u>—</u>	<u>—</u>	<u>—</u>	<u>—</u>

Cyrix Engineer	Date	Start Time	End Time
<u>SAUBAN BIN YASEEN</u>	<u>28.06.24</u>	<u>10:00AM</u>	<u>12:00PM</u>

**Customer Remark** Completed  Pending

<p>Service Engineer Name : <u>SAUBAN</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>28.06.2024</u></p> <p>Contact Number : <u>8118899484</u></p>	<p>Customer Name : <u>SUJITHA.S</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>28/06/2024</u></p> <p>Contact Number : <u>9747729317</u></p> <p>Designation : <u>Lab In-charge</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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*Sujoya*  
Medical Officer In-Charge  
Family Health Centre, P

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

PROFORMA

Sl. No	Particulars	Details						
1	Name of District	ALAPPUZHA						
2	Name of Hospital	PHC PALAMEL						
3	Name of Equipment with Make, Model and Serial Number	UPS 1KVA MAKE :- HYKON MODEL :- GREEN BIO SN :- NA						
4	Equipment ID & Barcode	115225 & 0441674						
5	Date of purchase / Year of manufacture /Installation Date	17/10/2019						
6	Warranty details (Yes/No)	NO WARRANTY						
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC						
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	05/06/2024						
9	Action taken	Checked the machine and found that the Main board and Batteries are defective. Enquired spare with the OEM.						
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged						
11	Recommendations for repair (required service details)	Not Recommended For Repair						
12	Cost of spares (specify parts and cost)	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">Main Board</td> <td style="text-align: right;">= 2000</td> </tr> <tr> <td>Battery 12v,7Ah (2nos:)</td> <td style="text-align: right;">= 2400</td> </tr> <tr> <td style="text-align: right;"><b>Total</b></td> <td style="text-align: right;"><b>= 4400</b></td> </tr> </table>	Main Board	= 2000	Battery 12v,7Ah (2nos:)	= 2400	<b>Total</b>	<b>= 4400</b>
Main Board	= 2000							
Battery 12v,7Ah (2nos:)	= 2400							
<b>Total</b>	<b>= 4400</b>							

13	Asset Value	RS :- 4500/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	97%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report And OEM Quotation attached.
16	Reasons for recommending the equipment as BER	Checked the machine and found that the Main board and Batteries are defective. The equipment was installed on 17/10/2019 and aged up to 4 years and 7 months. Spare cost is 97% both criteria met. So we are recommending the equipment for condemnation as per the tender clause 5.3.14.1.
17	Name & Signature of CYRIX Authority	SAUBAN BIN YASEEN 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

*Recommended for BER*

  
29/06/24

Signature of J. C. THOMAS  
Consultant (Biomedical Engineering)  
NHM ALAPPUZHA

Date



Signature of *Dyothy fromo ye*  
Superintendent / Medical Officer (i/c)

Medical Officer in-Charge  
Family Health Centre, Palakkad

HAEMATOLOGY ANALYSER *Reciev* *Issued* *Balance*  
 WITH IUPS AND IPRINTER

<u>17/10</u> 19				
<u>17/10</u> 19	Recievd from store Issued to lab	1		1
1	Medonic M Series M32B Batch 112284 1 Nos			
2	Medonic M Series Diluent RFID 20 Ltrs (1504460) Batch. 1906-150 2 Nos			
3	Medonic M series <sup>17 June 2022</sup> Lyse RFID S Ltrs (1504461) 2 Nos Batch. 1903-008 Expiry - 18 March 2022			
4	Cover Bid 900/120 with 2 nos 7AH Battery 1 Nos 190905/23			
5	Printer Epson Lx 310 Dot Matrix Batch. Q7Dy085642 1 Nos			
<u>17/10</u> 19.	Diluent (20 like) and lyse 2. Issued to lab	2		2
<u>16/3</u> 20	Issued to lab (Diluent) lyse		1	0
<u>28/4</u> 21	Recievd from store Diluent and lyse (Medonic) 2+2	2+2		
<u>28/4</u> 21	Issued to lab (Diluent) lyse		1	1
<u>30/12</u> 21	Issued to lab (Diluent) lyse		1	0



QUOTATION

Quotation Ref No : HIKTM/093/2024-25  
Date : 12-/06/2024

To,  
**KERALA MEDICAL SERVICES CORPORATION LTD  
PHC PALAMEL**

Sub: Quotation Repairing of 1KV UPS  
Ref : Your service request

Dear Sir/Madam,

As per your requirement, please find attached quotation for repairing of 1KVA

UPS

SL NO	ITEM	NOS	RATE	TAX
1	RECTIFICATION CHARGES FOR 1KVA UPS	1	1694	306
2	COST FOR 7 AH BATTERY	2	2033	367
	<b>Total Amount</b>		<b>TOTAL</b>	<b>4400/-</b>

Terms & Condition.

1. Taxes: including
2. Price Basis: FOR Kerala
3. Payment: 100% ready payment
4. Delivery: 1 to 2 weeks from the confirmed order.
5. Quotation validity: 30 days

Now we request your good self to kindly do the needful at the earliest in order to proceed further in the matter without any delay.

Looking forward for your esteemed orders.

For further clarification/doubts please feel free to contact us.

Thanking you and assuring you our best of services every time

Yours faithfully,

For Hykon India Ltd;  
(An ISO-9001 Company)

SABARINATH MS  
SERVICE CORDINATOR  
ERNAKULAM  
PH:9846330192



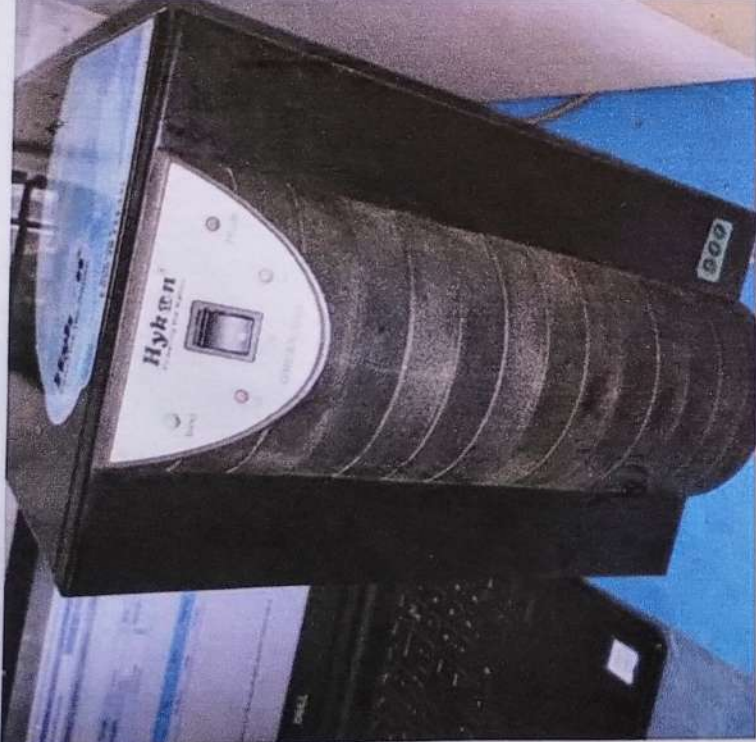
*Syothy for mo/c.*

Medical Officer In-Charge  
Family Health Centre, Palamel

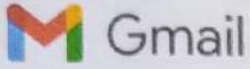
**GREEN BIO UPS**  
 MODEL : GREEN BIO 900  
 VDC : 12 VDC  
 GREEN BIO 900 190905123  
**Hykon**  
 HYKON INDIA LTD. Kerala  
 MEDICAL EQUIPMENT

**CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)**  
**TOLL FREE NO: 1800 - 425-7669**  
 BAR CODE - (8004-890615225) 0441674

*Quothy 70 and 1/2 C.  
 Medical Officer in Charge  
 Family Health Centre, Palare*



**FAMILY HEALTH CENTRE**  
**PALARE**  
 PIN-690504



Abhilash A <abhilashacyrix@gmail.com>

# HYKON SERVICE QUOTATION

1 message

**Hykon - Service** <svekm@hykonindia.com>  
To: abhilashacyrix@gmail.com  
Cc: Service\_KTM <svktm@hykonindia.com>

Wed, Jun 12, 2024 at 2:34 PM

Sir,

Please find the attached hykon service quotation.

Regards

**SABARINATH MS**  
**SERVICE CORDINATOR**  
**ERNAKULAM**  
**PH:9846330192**  
Email : [svekm@hykonindia.com](mailto:svekm@hykonindia.com)



GREEN UPS



HOME UPS



ONLINE UPS



SERVO STABILIZER



SOLAR POWER PLANT



SOLAR WATER HEATER

ISO 9001:2008 COMPANY

NATIONAL AWARD WINNER

ISO 14001 COMPANY



**KERALA MEDICAL SERVICES CORPORATION LTD.pdf**  
381K