



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 220674

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility : <u>G.H</u></p> <p>Address : <u>General hospital</u> <u>Kottayam</u></p> <p>Ph : <u>8075535967</u></p>	<p>Call Registration Date : <u>07/06/2024</u></p> <p>Caller ID : <u>115709</u></p> <p>Date of Visit : <u>10/06/2024</u></p> <p>Asset No. : <u>0510694</u></p> <p>EQPT Name : <u>Body Composition Analyser</u></p> <p>Manufacture <u>Tanita</u> Model : <u>BC610</u></p> <p>S. No. <u>761</u> Dept. <u>NCD clinic</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Body composition Analyser is not working.

Action Taken : Tried to repair and failed. Found that equipment is irreparable.

Completed Date : Time : Spare Required

Spare Replaced Requested

No.	Description	Qty.	Part Number	PR Number
1.				
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Sarith Swain</u>	<u>10/6/24</u>		<u>10:30am</u>

Customer Remark Completed Pending

Equipmt not working. do needful Jem
SND

Service Engineer Name : Sarith Swain

Signature : [Signature]

Date : 10/6/24

Contact Number : 9946646571

Customer Name : _____

Signature : [Signature]

Date : _____

Contact Number : _____

Designation : _____

Hospital Seal : _____

[Signature]
7/7/24

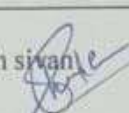
Suberin, Ident / a
General Hospital
Kottayam

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOTTAYAM
2	Name of Hospital	GH KOTTAYAM
3	Name of Equipment with Make, Model and Serial Number	Equipment :Body composition analyzer Make: Tanita <i>FAT Impedance</i> Model :Bc 610 <i>Machine</i> SN: 560912 <i>as per stock</i>
4	Equipment ID & Barcode	115709 & 0510494 ✓
5	Date of purchase / Year of manufacture /Installation Date	15/09/2017
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	07/06/2024 (Toll free)
9	Action taken	Checked and found out the problem main PCB and Display. Enquired the spare with oem
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	N/A


13	Asset Value	Rs. 14448/-
14	*Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and EOL letter are attached
16	Reasons for recommending the equipment as BER	Checked and found out the problem with main PCB and display board . Machine installed in 15/09/2017 and covered up to 6 + years. Quotation not submitted since spare are not available in the market. So recommended the machine for condemnation
17	Name & Signature of CYRIX Authority	Sanish sivan 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

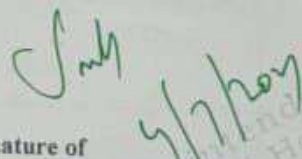
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Asset Value - Rs 14448
 Cost of spare - End of life certificate from supplier attached.
 Life period - 6 years 9 months
 As per the ~~RRER~~ guidelines recommended as ~~RRER~~


 NATIONAL MEDICAL ENGINEER
 Signature of JC BM (NHM)

Date

Seal


 Signature of Superintendent / Medical Officer (i/c)



Superintendent i/c
 General Hospital
 Kottayam



KERALA SURGICAL EQUIPMENT CO

Everything in Hospital Needs Under One Roof!

10/06/24

TO,

CYRIX Healthcare Pvt Ltd

Sub : servicing of Fat Impedence Machine (Make:Tanita,Model-BC 610) SN: 560912

Sir,

With reference to above ,one number of Fat Impedence Machine having severe defects ,and The repairing cost will be of more than 80 % of the equipment Value

Hence we suggest that, the service of this equipment is not reasonable and buy a new one.

Thanking you,

FOR KERALA SURGICAL EQUIPMENT CO

FOR KERALA SURGICAL EQUIPMENT CO



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