



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 216173

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility: <u>General Hospital</u></p> <p>Address: <u>Pathanamthitta,</u> <u>Kerala.</u></p> <p>Ph : <u>9747955884</u></p>	<p>Call Registration Date : <u>11/06/2024</u></p> <p>Caller ID : <u>116555</u></p> <p>Date of Visit : <u>12/06/2024</u></p> <p>Asset No. : <u>0310227</u></p> <p>EQPT Name : <u>Pharmacy Refrigerator.</u></p> <p>Manufacture <u>Godrej</u> Model : <u>GPA193AH/2014</u></p> <p>S. No. <u>NA</u> Dept. <u>ward 3</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : No cooling.

Action Taken : Checked the equipment & found that no cooling.
Enquired the service support from local vendor.

Completed Date : 12/06/24 Time : 11:00 AM Spare Required

Spare Replaced Requested

1.	Description	Qty.	Part Number	PR Number
2.	<u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
3.				

Cyrux Engineer	Date	Start Time	End Time
<u>Kune Reji</u>	<u>12/06/24</u>	<u>10:00 AM</u>	<u>11:00 AM</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Kune Reji</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>12/06/2024</u></p> <p>Contact Number : <u>9061190042.</u></p>	<p>Customer Name : <u>Aruntharam</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>12-6-2024</u></p> <p>Contact Number : <u>9747955884</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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Rajeev R
Nursing Officer
[Signature]



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

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Service Report

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Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>General Hospital</u></p> <p>Address <u>Pathanamthitta</u> <u>Kerala.</u></p> <p>Ph : <u>9747955884</u></p>	<p>Call Registration Date : <u>11/6/24</u></p> <p>Caller ID : <u>116555</u></p> <p>Date of Visit : <u>18/6/24</u></p> <p>Asset No. : <u>0310227</u></p> <p>EQPT Name : <u>Pharmacy Refrigerator.</u></p> <p>Manufacture <u>Godrej</u> Model : <u>GPA19AH/2014</u></p> <p>S. No. <u>NA</u> Dept. <u>ward 3</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : No cooling

Action Taken : Checked the refrigerator & found that the compressor, freezer coil, condenser coil with pipe, copper pipe, filters & capillary tube are defective. Enquired quotation from local vendor.

Completed **Date :** 18/6/24 **Time :** 4:30 PM **Spare Required**

Spare Replaced **Requested**

Description	Qty.	Part Number	PR Number
1. Compressor		NA	NA
2. freezer coil			
3. condenser coil with pipe			
4. copper pipe			
5. Filter			
6. capillary tube			

Cyrux Engineer	Date	Start Time	End Time
<u>Rinu Keji</u>	<u>18/6/24</u>	<u>2:30 PM</u>	<u>4:30 PM</u>

<p>Customer Remark</p> <p>Completed <input type="checkbox"/> Pending <input checked="" type="checkbox"/></p> <p>Service Engineer Name : <u>Rinu Keji</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>18/6/24</u></p> <p>Contact Number : <u>9861190042</u></p>	<p>Customer Name : <u>Amritham</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>18-6-2024</u></p> <p>Contact Number : <u>9747955884</u></p> <p>Designation : <u>Medical Officer</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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Mobile No. 7034346777, 9446770162

To, CYREX HEALTH CARE PUT LTP
LOCATION - CH PATTAMANTHITTA

Sub :- For A/C & Fridge Maintenance

Sr. No.	Deatils of A/C & Fridge	No. of Ref.	Rate of Work	Total Amount
1.	Crocker Compressor	1	5700	5700
	Freezer coil	1	2200	2200
2.	Additional accessories	1	1800	1800
	Condenser coil, Pipe	1	2300	2300
	Pipe, Filter, capillary tube, Gas charging	1	3200	3200
3.	Service Charge	1	2000	2000
Total Amount :				17200

In Words :-

Date : 19-6-2024

Place : Vennikulam

Yours Faithfully,




Note :-

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	PATHANAMTHITTA
2	Name of Hospital	GH PATHANAMTHITTA
3	Name of Equipment with Make, Model and Serial Number	Name- Refrigerator Make- Godrej Model- GPA19A3H/2014 Sl.no- Na
4	Equipment ID & Barcode	116555 & 0310227
5	Date of purchase / Year of manufacture /Installation Date	07-10-2014
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	11-06-2024
9	Action taken	Checked and found that compressor, freezer coil, Condenser coil with pipe, copper pipe, filter, capillary tube is defective. Enquired quotation from local vendor.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not recommending for repair
12	Cost of spares (specify parts and cost)	Compressor – 5700/- Freezer Coil- 2200/- Condenser coil & Pipe- 1800/- Copper pipe, filter, capillary tube & Gas(134a)- 5500/- Service charge- 2000/- Total- 17200/-

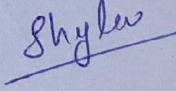
13	Asset Value	Rs. 17000/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	101%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and Local vendor quotation attached
16	Reasons for recommending the equipment as BER	Checked and found that compressor, freezer coil, Condenser coil with pipe, copper pipe, filter, capillary tube is defective. The Machine was aged up to 10 yrs. and repairing cost of the machine is 101%, both of the criteria met as per tender clause 5.3.14.1. So, the machine recommended for BER
17	Name & Signature of CYRIX Authority	Rinu Reji 

*Not mandatory #Based on the period of life and value as per the BER guidelines


* Attach Photograph

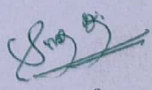
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Physically verified on 26/6/24. Recommended to BER as per rule.


Signature of JC BM (NHM)

CONSULTANT (BIOMEDICAL)
NATIONAL
PATHANAMTHITTA


Seal


Signature of
Superintendent / Medical Officer (i/c)
GENERAL HOSPITAL
PATHANAMTHITTA

Date

REFRIGARATER & STAND

101

7/10/11

Remnd from the Bidme
HDC Register No: 3
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Book

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Register Book no 2 Page no. 187



[Signature]
SUPERINTENDENT
GENERAL HOSPITAL
PATHANAMTHITTA



CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

TOLL FREE NO: 1800-425-7669

BAR CODE - 0310227



Sreeja
SUPERINTENDENT
GENERAL HOSPITAL
PATHANAMTHITTA

