



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

# CYRIX

HEALTHCARE PVT LTD

**No. :**  
218109

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

## Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... <u>UP.H.C</u></p> <p>Address ..... <u>chalai</u> <u>Thiruvananthapuram</u></p> <p>Ph : ..... <u>9496300489</u></p>	<p>Call Registration Date : ..... <u>05/04/2024</u></p> <p>Caller ID : ..... <u>105076</u></p> <p>Date of Visit : ..... <u>08/04/2024</u></p> <p>Asset No. : ..... <u>0140989</u></p> <p>EQPT Name : ..... <u>Incubator</u></p> <p>Manufacture <u>Labline</u> Model : <u>MINS 5</u></p> <p>S. No. ..... <u>N/A</u> ..... Dept. <u>Lab</u></p>
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**Service Classification :** Breakdown Call  **PMS**  **Calibration**  **Cust.Training**

**Problem Identified :** Not getting on. Temperature Controller coil, sensor and transparent door with gasket defective

**Action Taken :** Checked and found heater coil, transparent door, temp. Controller, sensor and door gasket defective. Need to replace these spares for further checking and working condition of the unit. Enquired spare with vendor.

Completed  Date : 08/04/24 Time : 12:00pm Spare Required

Spare Replaced  Requested

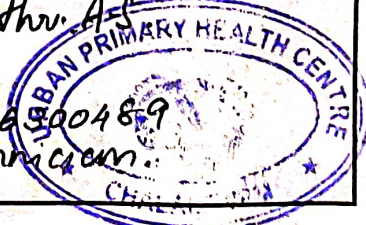
Description	Qty.	Part Number	PR Number
1.			
2. <u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
3.			

<b>Cyrix Engineer</b>	Date	Start Time	End Time
<u>Karyap p v</u>	<u>08/04/24</u>	<u>10:15am</u>	<u>12:00pm</u>

**Customer Remark**  
MEDICAL OFFICER  
UPHC, CHALAI, TYPM  
*[Signature]*

Completed  Pending

<p><b>Service Engineer Name :</b> <u>Karyap. p v</u></p> <p><b>Signature :</b> <i>[Signature]</i></p> <p><b>Date :</b> <u>08/04/2024</u></p> <p><b>Contact Number :</b> <u>7543547134</u></p>	<p><b>Customer Name :</b> <u>Gayathri A S</u></p> <p><b>Signature :</b> <i>[Signature]</i></p> <p><b>Date :</b> <u>08/4/24</u></p> <p><b>Contact Number :</b> <u>9496300489</u></p> <p><b>Designation :</b> <u>Lab Technician</u></p> <p><b>Hospital Seal :</b> <i>[Signature]</i></p>
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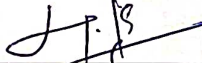


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	UPHC CHALAI
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Incubator Make : Labline Instruments Model : MINS 5 Serial No : 16F403
4	Equipment ID/ Barcode	105076/0140989
5	Date of purchase/ Year of manufacture/Installation Date	21/03/2016
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	05/04/2024
9	Action taken	Checked and found Heater coil, Transparent door, Door gasket, Temperature controller with relay, Sensor are defective. Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	Transparent door - Rs. 7788/- Door gasket - Rs. 1416/- Heater coil - Rs. 5664/- Temperature controller - Rs. 7670/- Sensor - Rs. 1003/- Total - Rs. 23,541/-

13	Asset Value	Rs. 32845.8/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	71.67%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND OEM QUOTATION ATTACHED
16	Reasons for recommending the equipment as BER	Checked and found Heater coil, Transparent door, Door gasket, Temperature controller with relay, Sensor are defective. This unit is installed on 21/3/2016 and covered up to 8+ years. The repairing cost is 71.67%. As per the tender clause 5.3.14.1, Both criteria met. Hence recommending for condemnation.
17	Name & Signature of CYRIX Authority	MOHAMMED SIYADH M 

\*Not mandatory


#Based on the period of life and value as per the BER guidelines

\* Attach Photograph

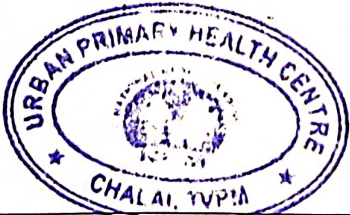
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


Heater coil, Transparent door, Door gasket Sensor etc defective. Repair cost high. So can be BER as per tender guidelines.

MANEESHA MOHAN M.R.  
Junior Consultant (Biomedical)  
National Health Mission  
Thiruvananthapuram

 10-06-2024  
Signature of JC BM (NHM)

Date:



MEDICAL OFFICER  
UPHC, CHALAI, TYPM  


Signature of  
Superintendent/Medical Officer (i/c)



Cost Rate 32.846.70

Date	PARTICULARS	V.No. or Bill No.	RECEIPT		ISSUED		BALANCE	
			Quantity		Quantity		Quantity	
11-2-16	Received from Lal Line Instrument Company (code 59 SA) 2601 - medical Incubator Model MI 153 Rate - Tax - 5 32.845.70 city							
	Issued to Lab.		1				1	21
21-3-16	Received on 21/3/16 Dr. Rehmath A. (Lab Technician) Entered in page no. 9 in Lab Register				1		0	



6/2/24, 1:45 PM

Gmail - Estimate



Mohammed Siyad <siyadmcyrix@gmail.com>

**Estimate**

3 messages

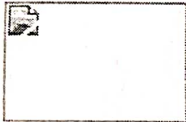
Labline Instruments <lablinefactories@gmail.com>  
To: siyadmcyrix@gmail.com

16 April 2024 at 16:45

Dear Sir,

Please find the attached estimate

--  
Regards,  
vishnu  
Labline Factory



cyrix.pdf  
980K

Labline Instruments <lablinefactories@gmail.com>  
To: siyadmcyrix@gmail.com

29 May 2024 at 17:00

**Please find the attached revised Estimate**

**Ref No: LF/6/R/2024-25**  
**29-05-2024**

**Cyrix Health Care Pvt Ltd**  
**Poonithura, Cochin**

Dear Sir,

We are pleased to submit our estimate as given below.

**1. Item Name. Incubator MINS**

Sl. No.	Product details	Estimated Cost/ Unit	Qty	Rate	GST@18%	Amount
1	Transparent Door Without Hinges and Handle	6600.00	1 No	6600.00	1188.00	7788.00

6/2/24, 1:45 PM

Gmail - Estimate

2	Door Gasket	1200.00	1 No	1200.00	216.00	1416.00
3	Heater	4800.00	1 No	4800.00	864.00	5664.00
4	Temp Controller with Relay	6500.00	1 No	6500.00	1170.00	7670.00
5	Sensor	850.00	1 No	850.00	153.00	1003.00
				19950.00		23541.00

Only spare cost mentioned, Service cost extra

**TERMS AND CONDITIONS**

**GST** : Inclusive  
**Validity** : 30 Days  
**Payment** : 100% Advance

Thanking you,

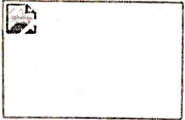
Yours Truly



**FOR LABLINE INSTRUMENTS**

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Regards,  
Labline Factory



Mohammed Siyad <siyadmcyrix@gmail.com>  
To: kasyepcyrix@gmail.com

1 June 2024 at 20:58

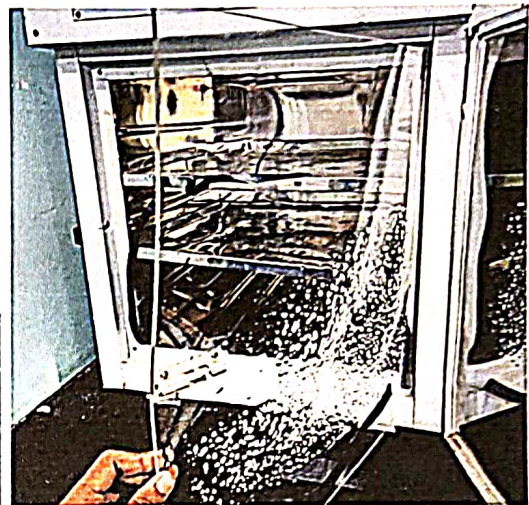
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Thanks & Regards

**MOHAMMED SIYADH M**  
**BIOMEDICAL ENGINEER**  
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siyadmcyrix@gmail.com  
**www.cyrixhealthcare.com**

**Cyrix Healthcare Pvt Ltd**  
**| 30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India**  
**KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH**





CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7669



BAR CODE - (8004-890615225) 0140989

