



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 204974

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

### Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : W&C	Call Registration Date : 09-05-2024
Address : Women & children Victoria hospital Kollam	Caller ID : 110200
Ph : 8547931139	Date of Visit : 10-05-2024
	Asset No. : 021111
	EQPT Name : Infant Warmer
	Manufacture : Phoenix Model : OCW100
	S. No. T2089 Dept. NICU

**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Warmer Not getting on, Mainboard, power supply heating coil, lamp defective

**Action Taken :** checked and found that the mainboard, power supply, heating coil, lamp defective. Enquired Spares with OEM

**Completed**  **Date :** 10-5-2024 **Time :** 12:30pm. **Spare Required**

**Spare Replaced**  **Requested**

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
Rishu R	10-5-2024		

**Customer Remark**  **Completed**  **Pending**

**Service Engineer Name :** Rishu R  
**Signature :**   
**Date :** 10-5-2024  
**Contact Number :** 9072522053

**Customer Name :**   
**Signature :**   
**Date :** 10/5/24  
**Contact Number :** 8547931139  
**Designation :**   
**Hospital Seal :**



**SUPERINTENDENT**  
**GOVT. VICTORIA HOSPITAL**  
KOLLAM, PIN 691001


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	Kollam
2	Name of Hospital	Women & Children Victoria Hospital
3	Name of Equipment with Make, Model and Serial Number	INFANT RADIANT WARMER Make : PHOENIX Model : OCW100 SI no: T2089
4	Equipment ID & Barcode	Barcode : 0211111 / Ticket id : 110200
5	Date of purchase / Year of manufacture /Installation Date	30-10-2013
6	Warranty details (Yes/No)	No
7	*AMC/ CAMC Period agreed at the time of purchase	No
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	09-05-2024
9	Action taken	Checked and found that the mainboard, power supply, heating coil, lamp are defective. Enquired spares with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not Recommending
12	Cost of spares (specify parts and cost)	MAIN Board – 15600+12% = 17472 Power supply Board – 13000+12% = 14560 Heater Coil – 4600+12% = 5152 Observation lamp – 2800+12% = 3136  <b>TOTAL = 40,320/-</b>



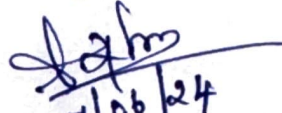
13	Asset Value	23256/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	173.37 %
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report, Quotation & Email Communication attached
16	Reasons for recommending the equipment as BER	Main board, Power supply board, Heater coil, Observation lamp defective. Machine installed on 30-10-2013 equipment outlived 10 + years. Repairing cost of equipment is 173.37 %. As per tender clause 5.3.14.1 both criteria met so recommend equipment for condemnation
17	Name & Signature of CYRIX Authority	Rishin Raveendran 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:


email communication from OEM is attached with this ~~letter~~ proforma. Verified rates and found that repairing cost is higher than Purchase value. So recommended for Beyond economic repair

  
07/06/24  
Signature of JC BM (NHM)

**ABMO  
NHM, KOLLAM**

Date 19/06/24



  
Signature of  
Superintendent /  
Medical Officer (i/c)  
**SUPERINTENDENT  
GOVT. VICTORIA HOSPITAL  
KOLLAM, PIN-691001**



Open case Wimmer

Tabl

20/10/18	Received from the stock	7 sets	1
	Page no. 22	116	

12/12/18	Received from the stock	1 set	8
	Page no. 23	116	Amphibian

18/1/19	Received brass stock	Page no. 231	
	(12 in brass bush)	1	9

14/3/19	Received brass stock	2	11
	in 56, 984 (Pins)	Page no. 231	

9/4/19	Transfer out to LR	1	10
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12/5/20	Transfer out to LR	1	9
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2

8

Certified that this register contains 176 (One hundred seventy six) pages serially numbered from 1-176

*[Signature]*  
 STORE SUPERINTENDANT  
 GOVT. VICTORIA HOSPITAL  
 KOLLAN  
 1/6/18



SUPERINTENDANT  
 GOVT. VICTORIA HOSPITAL  
 KOLLAN, KANGAROO ISLAND  
*[Signature]*  
 24/1/68



**Phoenix Medical Systems (P) Ltd.**  
DP-42, SIDCO Industrial Estate, Thirumudiyakottam, Chennai - 600 044, INDIA.  
Ph: 91-44-2478 1705, 2478 2227 Fax: 91-44-2478 0122

Product : OPEN CARE WARMER

Model No.: OCW 100

Power : 800W, 230VAC~, 3.4A, 50HZ

SN : T 2089

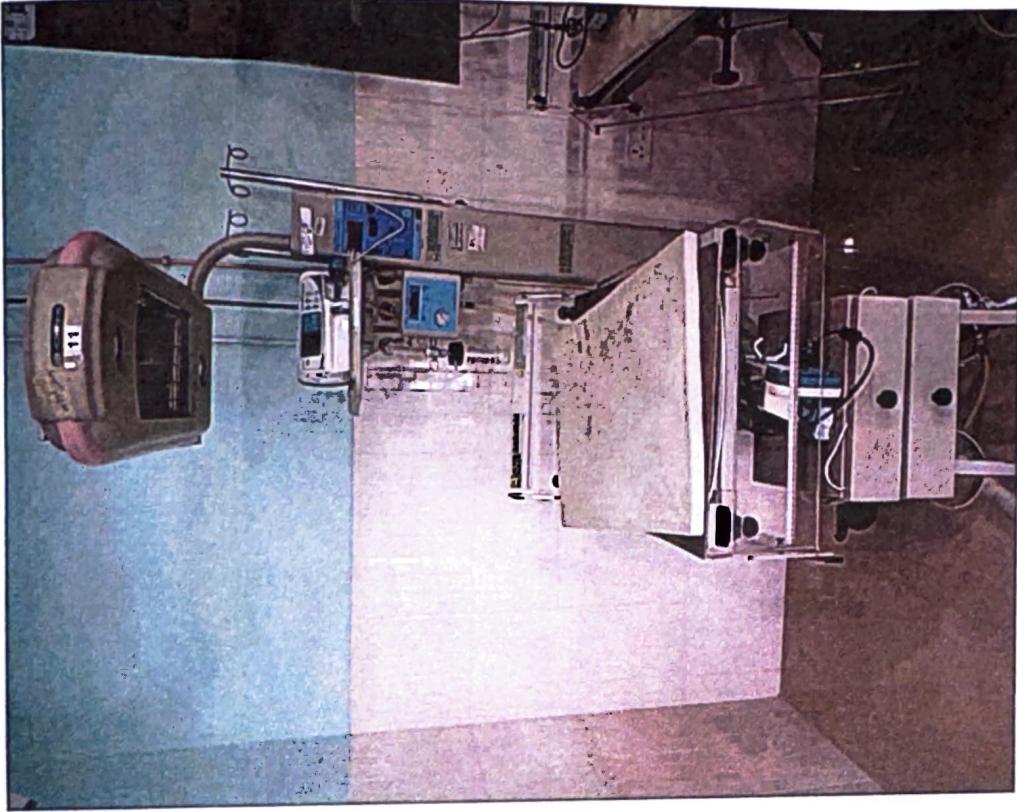


OCW 100 : Warranty-02 Jsr 2011



**CYRIX** BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)  
TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-8900615225)  
0211111



28/6/24,  
Kollam  
GOVT. VICTORIA HOSPITAL  
KOLLAM, PIN-691001



**Re: PRICE ENQUIRY - UPS - W&C Kollam - 0211111 #110200**

1 message

**Selvakumar M** <selva@pmsind.com>

23 May 2024 at 09:59

To: "Abilal S [\_DI Kollam\_] " &lt;abilalcyrix@gmail.com&gt;

Cc: Abijith A DM Cyrix South &lt;abijithacyrix@gmail.com&gt;, Afsal ZM new mail &lt;zm1.klbemp@cyrix.in&gt;, Anjitha Purchase Cyrix &lt;purchasecyrix2@gmail.com&gt;

Dear sir

As per your mail here I am forwarding warmer Spares price list

Main board-15600+gst 12%

Power supply Board-13000+gst 12%

New power supply Board don't need transformer

Heater coil-4600+gst 12%

Observation lamp with transformer-2800+gst 12%

Thanks and regards

M Selvakumar

Asst Customer Support Manager

Phoenix Medical Systems P Ltd

Kerala and Tamilnadu

09388833951

Get [Outlook for Android](#)**From:** Abilal S [\_DI Kollam\_] <abilalcyrix@gmail.com>**Sent:** Thursday, May 23, 2024 9:18:27 am**To:** Selvakumar M <selva@pmsind.com>**Cc:** Abijith A DM Cyrix South <abijithacyrix@gmail.com>; Afsal ZM new mail <zm1.klbemp@cyrix.in>; Anjitha Purchase Cyrix <purchasecyrix2@gmail.com>**Subject:** Re: PRICE ENQUIRY - UPS - W&C Kollam - 0211111 #110200

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Remainder #1

Kindly share the Price and Stock availability of Spares needed for Infant warmer

On Mon, 13 May 2024 at 21:04, Abilal S [\_DI Kollam\_] &lt;abilalcyrix@gmail.com&gt; wrote:

Dear Sir ,

Kindly share the Price and Stock availability of Spares needed for Infant warmer

**Spares Needed :**

Main Board

input transformer

Power supply Board,

Heating Coil

Lamp

Lightron Transformer

Hospital : W&C Kollam

Make : Phoenix

Model : OCW100

SI No : T2089

Barcode. : 0230011



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Thanks and Regards

**ABILAL .S**

District incharge

**CYRIX HEALTHCARE Pvt. Ltd**

Kollam - 691002

Ph:+91 7593847161

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Thanks and Regards

**ABILAL .S**

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