



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 196467

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

| | |
|---------------------------------------|---|
| Health Facility ... <u>PHC PAIPRA</u> | Call Registration Date : <u>16-04-2024</u> |
| Address ... <u>Ernakulam</u> | Caller ID : <u>106604</u> |
| ... <u>Ernakulam (Dt)</u> | Date of Visit : <u>17-04-2024</u> |
| Ph : | Asset No. : <u>0740139</u> |
| | EQPT Name : <u>BP Apparatus</u> |
| | Manufacture <u>Dr. Morepen</u> Model : <u>BP-09</u> |
| | S. No. <u>NA</u> Dept. <u>OP</u> |

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : BP Apparatus not working

Action Taken : Checked the machine and found that motor and main board are faulty.

Completed Date : 17-04-24 Time : 3:30PM Spare Required

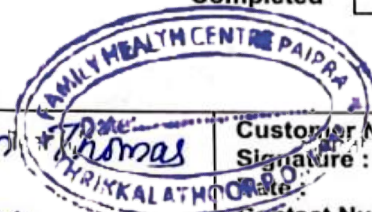
Spare Replaced Requested

| Description | Qty. | Part Number | PR Number |
|----------------------|--------------|-------------|-----------|
| 1. <u>MOTOR</u> | <u>1 NO.</u> | | |
| 2. <u>Main Board</u> | <u>1 NO.</u> | | |
| 3. | | | |

| Cyrix Engineer | Date | Start Time | End Time |
|----------------------------|----------------|----------------|---------------|
| <u>Jibin Thomas George</u> | <u>17-4-24</u> | <u>2:00 PM</u> | <u>3:30PM</u> |

Customer Remark Completed Pending

| | |
|---|---|
| Service Engineer Name : <u>Jibin Thomas</u> | Customer Name : <u>Seema Balakrishnan</u> |
| Signature : <u>Jibin</u> | Signature : <u>[Signature]</u> |
| Date : <u>17-04-2024</u> | Date : <u>17/4/2024</u> |
| Contact Number : <u>9047958051</u> | Contact Number : <u>9449674487</u> |
| | Designation : <u>NO grE</u> |
| | Hospital Seal : |




**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

| Sl. No | Particulars | Details |
|--------|---|---|
| 1 | Name of District | Ernakulam |
| 2 | Name of Hospital | PHC PAIPRA |
| 3 | Name of Equipment with Make, Model and Serial Number | Equipment: BP APPARATUS Make : Dr Morepen Model : BP 09 Sr.no : NA |
| 4 | Equipment ID & Barcode | 106604 & 0740139 |
| 5 | Date of purchase / Year of manufacture /Installation Date | 23-03-2018 |
| 6 | Warranty details (Yes/No) | No warranty |
| 7 | *AMC/ CAMC Period agreed at the time of purchase | No AMC/CAMC |
| 8 | Date of breakdown(Date of registration of complaint through email/ Toll free) | 16-04-24 (Toll Free) |
| 9 | Action taken | Checked the machine and found that motor and main board are faulty. |
| 10 | Present status of the equipment (Fully damaged / partially damaged) | Fully damaged |
| 11 | Recommendations for repair (required service details) | Not recommending for repair. |
| 12 | Cost of spares (specify parts and cost) | NA |


| | | |
|----|--|---|
| 13 | Asset Value | Rs.2200 |
| 14 | # Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value | NA |
| 15 | Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not) | Cyrix service report attached |
| 16 | Reasons for recommending the equipment as BER | Checked and found motor and main board are defective. Equipment installed on 01-02-18 and the machine outlived 6+years. Quotation not submitted since the spares are not available in the market. So recommending the equipment for condemnation. |
| 17 | Name & Signature of CYRIX Authority | JIBIN THOMAS GEORGE  |

*Not mandatory

#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:



Signature of JC BM (NHM)



Superintendent / Medical Officer (i/c)



Medical Officer in Charge
Family Health Centre
Paipra

Date _____ Signature of seal _____ Date _____



Dr. Morepen

Model No.:

BP-09

Customer Care : 011-66320248



MES

ID/ SI No: **68077549**

Cal. Date: **11.03.21**

Due Date: **10.03.22**

Medical Engineering & Services
Thrissur - 21. Ph: 0487-2420367



MES CALIBRATION CENTRE

W&L

WHO



CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (PERFORMANCE)

TOLL FREE NO: 1800 - 425-7000

BAR CODE - (8004-890615225)
0740139

