



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

# CYRIX

HEALTHCARE PVT LTD

**No. :**  
218198

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... <u>PHC</u></p> <p>Address ..... <u>Chettivilakom</u> <u>Thiruvananthapuram</u></p> <p>Ph : ..... <u>8078298828</u></p>	<p>Call Registration Date : ..... <u>20/04/2024</u></p> <p>Caller ID : ..... <u>107361</u></p> <p>Date of Visit : ..... <u>24/04/2024</u></p> <p>Asset No. : ..... <u>0150004</u></p> <p>EQPT Name : ..... <u>BP Apparatus</u></p> <p>Manufacture <u>Elkometer</u> Model : <u>NA</u></p> <p>S. No. <u>551978</u> Dept. <u>OP</u></p>
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**Service Classification : Breakdown Call**  **PMS**  **Calibration**  **Cust.Training**

**Problem Identified :** ..... Not working - mercury spillage

**Action Taken :** Checked and found mercury spillage. Identified mercury tank, control valve glass rod in defective condition. Need to replace these spares for further checking and working condition at the machine.

**Completed**  **Date :** 24/04/24 **Time :** 10:50 AM **Spare Required**

**Spare Replaced**  **Requested**

1.	Description	Qty.	Part Number	PR Number
2.	<u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Aksh</u>	<u>24/4/24</u>	<u>10:00 AM</u>	<u>10:50 AM</u>

**Customer Remark** Completed  Pending

<p><b>Service Engineer Name :</b> <u>Aksh maushad</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>24/04/24</u></p> <p><b>Contact Number :</b> <u>8921568751</u></p>	<p><b>Customer Name :</b> <u>Mariane</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>24/04/24</u></p> <p><b>Contact Number :</b> <u>807829882</u></p> <p><b>Designation :</b> <u>Nursing officer</u></p> <p><b>Hospital Seal :</b></p>
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PRIMARY HEALTH CENTRE  
Dept. of Health Services  
Chettivilakom, Thiruvananthapuram

**Dr. S. S. MEEDS**  
Assistant Surgeon  
Reg. No. 29369  
Health Services

24/04/24

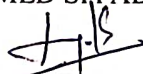
**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

<b>Sl. No</b>	<b>Particulars</b>	<b>Details</b>
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	PHC CHETTIVILAKOM
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : BP Apparatus Mercury Make : Elkometer Model : NA Serial No : 551978
4	Equipment ID/ Barcode	107361/0150004
5	Date of purchase/ Year of manufacture/Installation Date	03/01/2020
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	20/04/2024
9	Action taken	Checked and found mercury spillage. Identified mercury tank, control valve, glass rod in defective condition. Need to replace these spares for further checking and working condition of the machine.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE



13	Asset Value	Rs. 1323/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found mercury spillage. Identified mercury tank, control valve, glass rod in defective condition. This unit installed on 30/01/2020 and covered up to 4+ years. Since mercury is not available in the market, So recommending for condemnation
17	Name & Signature of CYRIX Authority	MOHAMMED SIYADH M 


\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Mercury spilled off all minor parts in defective condition. can be RBER.

**MANEESHA MOHAN M.R.**  
Junior Consultant (Biomedical)  
National Health Mission  
Thiruvananthapuram

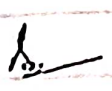



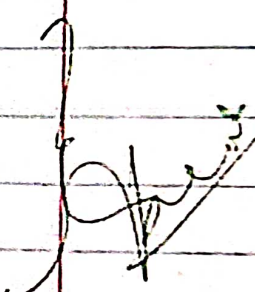
  
10-06-2024  
Signature of JC BM (NHM)

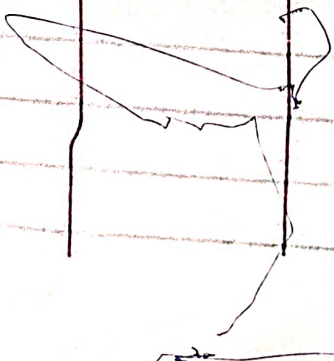
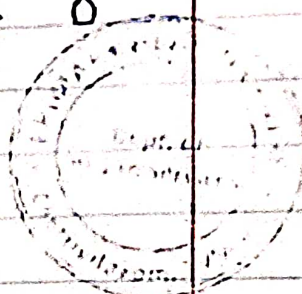
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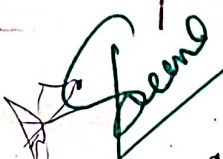
  
24/6/24.

Signature of  
Superintendent/Medical Officer (i/c) on  
**Dr. Seetha S. M. BS**  
Assistant Surgeon  
Reg. No. 29869  
Kerala Health Services



SL No	Stock Date	physically Received	issued	Balance Stock	Signature of SIN	Signature of M.O.
1.	3.1.2020	1 (Already use in OPD)		0		
2	23.8.22	0/s				
3.	5/8/23	Received from store		1 (OPD)		
	5/8/23	Issued to op.	1	0		



  
**Dr. Seema S. MEBS**  
 Assistant Surgeon  
 Reg. No. 29869  
 Kerala Health Services





BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)  
**CYRIX**  
HEALTH CARE EQUIPMENT LIFE  
TOLL FREE NO: 1800 - 425-7669  
BAR CODE - (8004-890615225) 0150004



PRIMARY HEALTH CENTRE  
Dept. of Health Services  
Chettivilam, TVM-43

*Seema*  
Dr. Seema S. MBS  
Assistant Surgeon  
Reg. No. 29869  
Kerala Health Services