

SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 200630

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : Phc	Call Registration Date : 09/03/2024
Address : Phc Dayamangalam, Ernakulam, Kerala	Caller ID : 99232
Ph : 9526637698	Date of Visit : 09/03/2024
	Asset No. : 0740365
	EQPT Name : BP apparatus
	Manufacture : Daneseper. Model : PP-12A
	S. No. : NP Dept. : observation room

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified :
not working

Action Taken :
Checked and Motor, Display in good condition identified. Not seeing pressure. Band issue found. Spare not available

Completed Date : 4/12/24 Time : 12:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. Pressure sensor	1		
2. Band for apparatus	1		
3.			

Cyrix Engineer	Date	Start Time	End Time
Yedhukrishna G	09/03/24	11:20AM	12:00pm

Customer Remark Completed Pending

Service Engineer Name : Yedhukrishna
Signature :
Date : 4/13/24
Contact Number : 8086197236

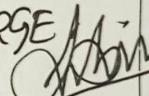
Customer Name : Ramesh A.P.P
Signature :
Date : 4/13/2024
Contact Number :
Designation :
Hospital Seal :
12/14/24

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Ernakulam
2	Name of Hospital	24x7 PHC RAYAMANGALAM
3	Name of Equipment with Make, Model and Serial Number	Equipment: BP Apparatus Make : Dr.Morepen Model : BP-12B Sr.no- NA
4	Equipment ID & Barcode	99322 & 0740365
5	Date of purchase / Year of manufacture /Installation Date	20/11/2020
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	04-03-2024(Tollfree)
9	Action taken	Checked the machine and found that pressure sensor and control board are faulty.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	It is not recommend for repair

12	Cost of spares (specify parts and cost)	NA
13	Asset Value	RS.2,200
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached
16	Reasons for recommending the equipment as BER	Checked and found pressure sensor and control board are defective. Equipment installed on 20/11/2020 and outlived 3+years. Quotation not submitted since the spares are not available in the market. So recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	JIBIN THOMAS GEORGE 

*Not mandatory

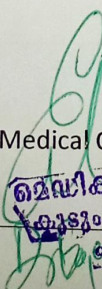
#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

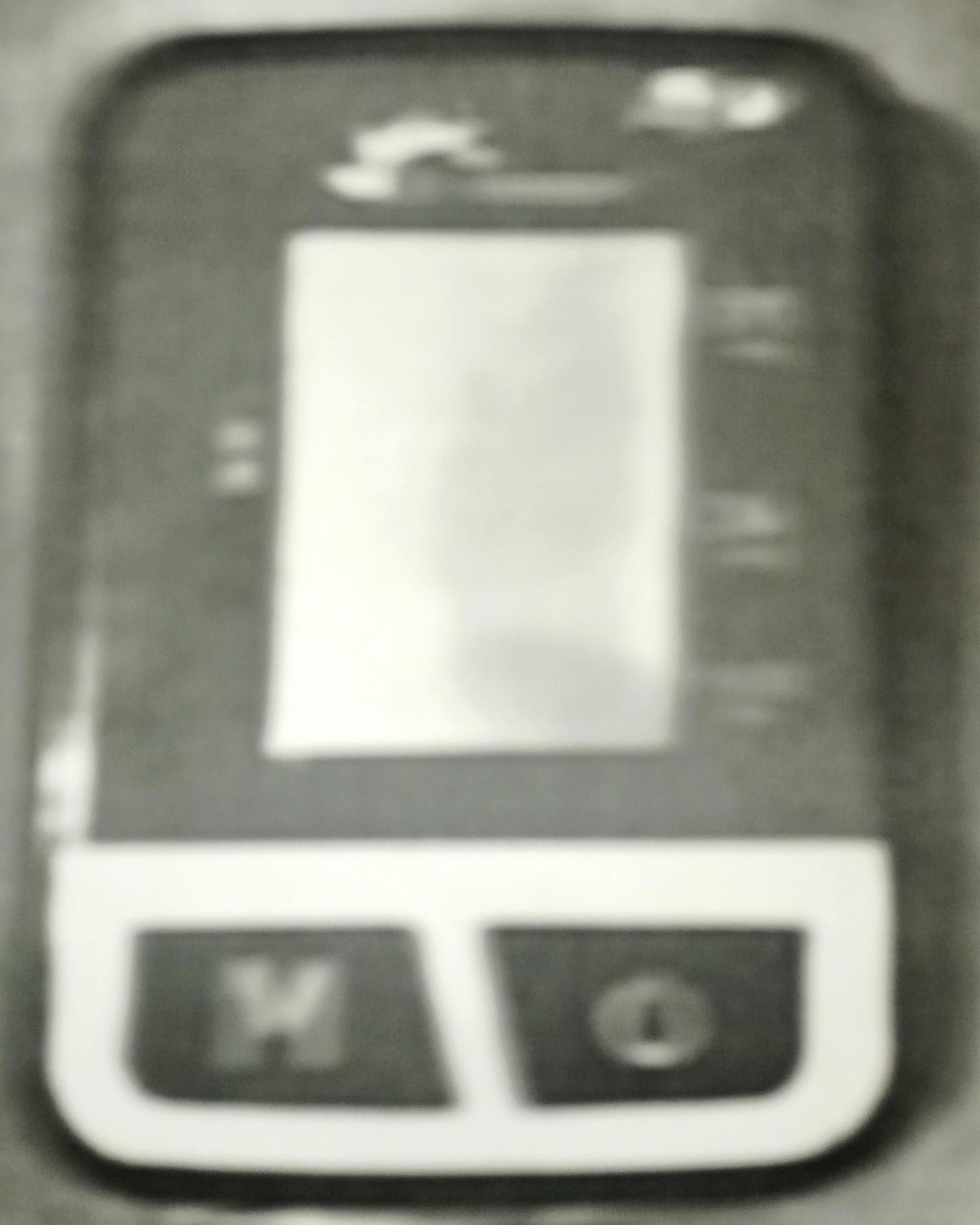
Swathy
27/3/24
Signature of JC BM (NHM)

Superintendent / Medical Officer (i/c)


മെഡിക്കൽ ഓഫീസർ ഇൻചാർജ്ജ്
കുടുംബാരോഗ്യ കേന്ദ്രം, രായമംഗലം
എറണാകുളം 683 545



Date

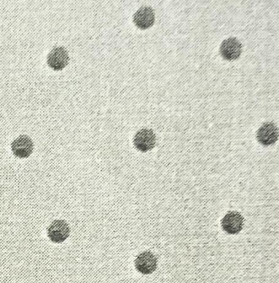
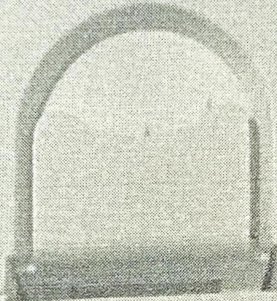




Dr. Morepen

Model No.:
BP-12B

Toll Free No.: 1800-11-7600



CODE 0740-1100

ISO 9001:2008 CERTIFIED No. 1744558073



CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE
HEALTH CARE SVCS PROGRAMME (BEMP)

TOLL FREE NO: 1800 - 425-7669

**BAR CODE - (8004-890615225)
0740365**



KMSCL

Ind Co. Po. 9744555073