



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 200667

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : <u>CHC</u>	Call Registration Date : <u>19/3/24</u>
Address : <u>CHC Vengola</u> <u>Ernakulam, Kerala</u>	Caller ID : <u>102 2006</u>
Ph : <u>8075027180</u>	Date of Visit : <u>23/3/24</u>
	Asset No. : <u>0730197</u>
	EQPT Name : <u>Bp apparatus</u>
	Manufacture <u>lifetime</u> Model : <u>ultra</u>
	S. No. <u>NA</u> Dept. <u>Paediatric</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : checked the machine and found that glass tube, mercury tank, Bp cuff and bulb are faulty - and mercury spilled out completely

Completed Date : 23/3/24 Time : 12:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1. Bp bulb with valve	1		
2. Bleeder screw	1		
3. mercury	10mg		

Cyrix Engineer	Date	Start Time	End Time
<u>Yeelhubalshra As</u>	<u>23/3/24</u>	<u>11:40AM</u>	<u>12:00pm</u>

Customer Remark Completed Pending

Service Engineer Name : Yeelhubalshra As
Signature : [Signature]
Date : 23/3/24
Contact Number : 80847236



Customer Name : Mary Ma Thee
Signature : [Signature]
Date : 23/3/24
Contact Number : 8086673522
Designation : Nursing Officer
Hospital Seal : [Seal]

എക്സ്പെന്റ് അഫീസർ ഇൻ ചാർജ്ജ്
സാമൂഹികാരോഗ്യ കേന്ദ്രം വെങ്ങോരം
എറണാകുളം ജില്ല - 683 556

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	Ernakulam
2	Name of Hospital	CHC VENGOLA
3	Name of Equipment with Make, Model and Serial Number	Equipment: BP APPARATUS Make : LIFELINE Model : ULTRA Sr.no : NA
4	Equipment ID & Barcode	102208 & 0730197
5	Date of purchase / Year of manufacture /Installation Date	06-04-2018
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	19-03-2024 (Toll Free)
9	Action taken	Checked the machine and found that glass tube, mercury tank, bp cuff and bulb are faulty and mercury spilled out completely.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.

12	Cost of spares (specify parts and cost)	NA
13	Asset Value	Rs.2200
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report attached
16	Reasons for recommending the equipment as BER	Checked and found glass rode, mercury tank, BP cuff and bulb are defective. Equipment installed on 06/04/2018 and the machine outlived 5+years. Quotation not submitted, since mercury is not available in the market. So recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	JIBIN THOMAS GEORGE <i>Jibin</i>

*Not mandatory


#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Devikey
 1/1/24
 Signature of JC BM (NHM)

Shule
 സാമൂഹികാരോഗ്യ കേന്ദ്രം സെനോല
 സൂപ്രണ്ടന്റ് / മെഡിക്കൽ ഓഫീസർ (i/c)


 Signature of seal

Date

Bp apparatus

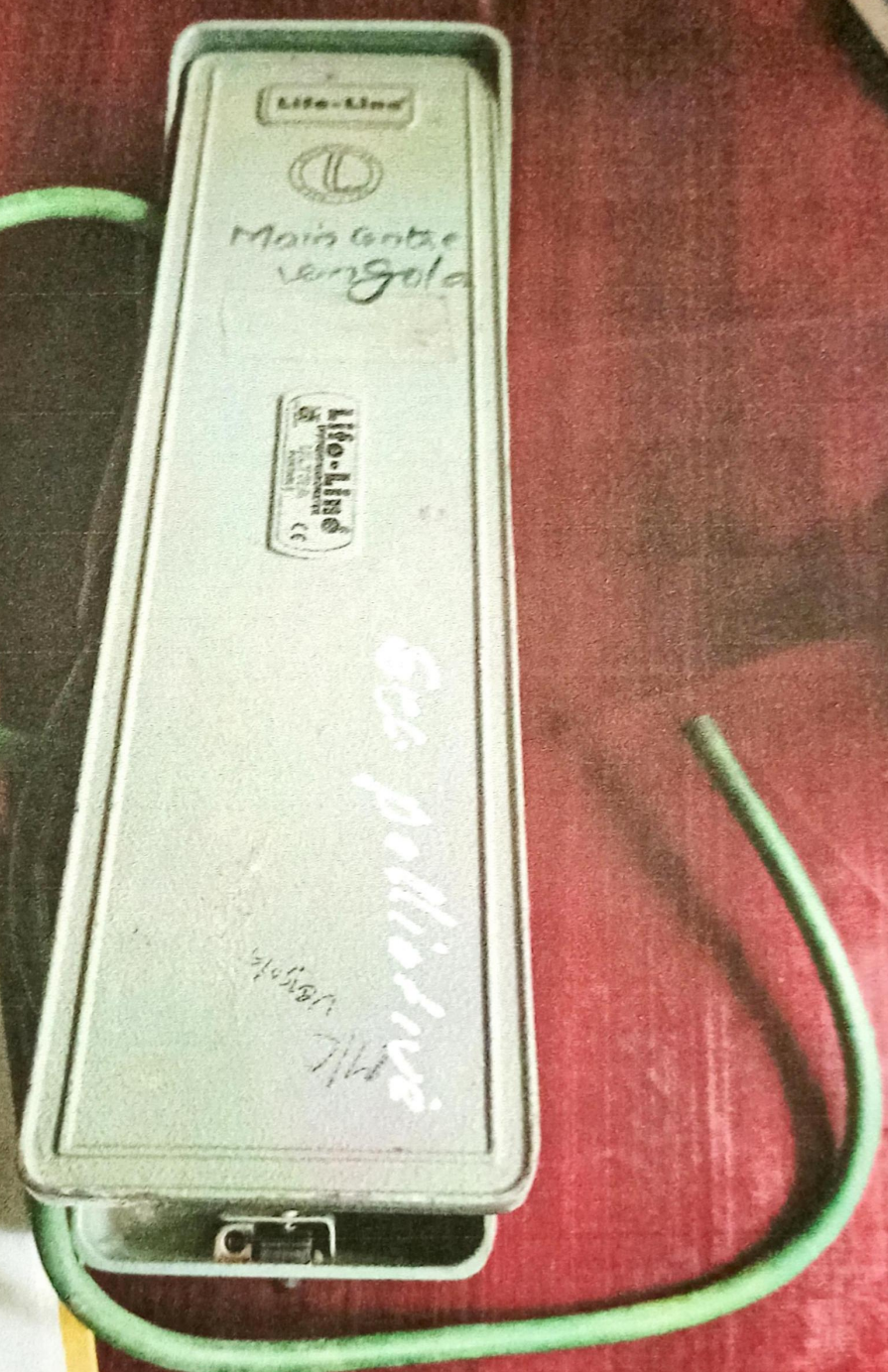
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19/3/24	Rd from the store		1	3		mz

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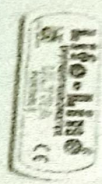
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Life-Line

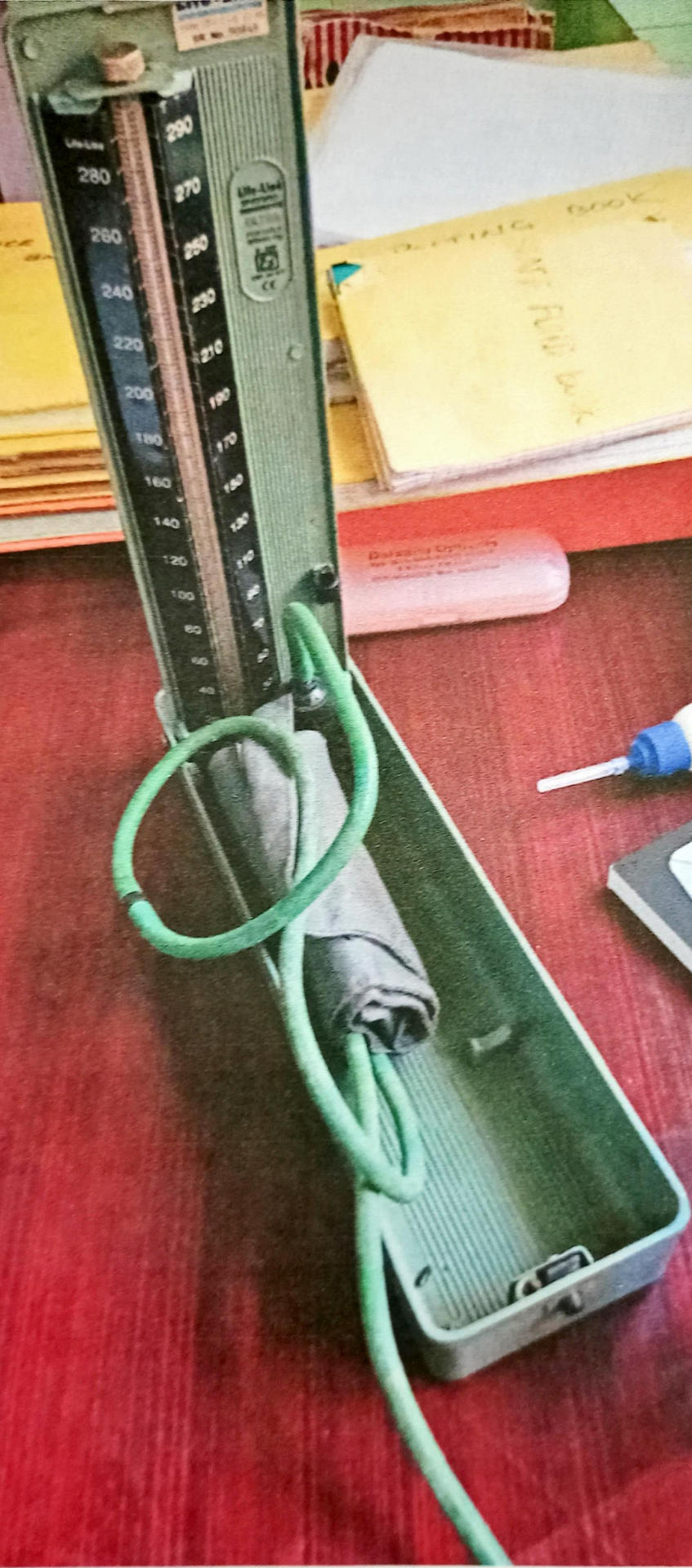


Main Centre
Vengola



Sec. palliarive

M/L
Vengola



Handwritten text on yellow folders: "DIARY BOOK" and "MY FOLD BOOK".

Handwritten text on a pink highlighter: "Distributing Copies to All Students in the School".

