



**BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAMME
UNDER
NATIONAL HEALTH MISSION**



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. :176078

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility <u>TB CENTRE</u>	Call Registration Date : <u>2/2/24</u>
Address <u>ALAPPUZHA</u>	Caller ID : <u>93933</u>
<u>DIST: ALAPPUZHA</u>	Date of Visit : <u>5/2/24</u>
Ph : <u>9495102604</u>	Asset No. : <u>0411931</u>
	EQPT Name : <u>Biochemistry Analyzed</u>
	Manufacture <u>Robonik</u> Model : <u>pritest to use</u>
	S. No. <u>AT0820712</u> Dept. <u>LAB</u>

Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : No data on display

Action Taken : On checking found that primary board was faulty, enquired ans for quotation

Completed Date : 23/2/24 Time : 11:30 AM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhun raj R</u>	<u>23/2/24</u>	<u>10:00 AM</u>	<u>11:30 AM</u>

Customer Remark Completed Pending


Service Engineer Name : <u>Midhun raj R</u>	Customer Name : <u>For lab in charge</u>
Signature : <u>[Signature]</u>	Signature : <u>[Signature]</u>
Date : <u>23/2/24</u>	Date : <u>23/2/24</u>
Contact Number : <u>9072522056</u>	Contact Number : <u>9495102604 (Lab in charge)</u>
	Designation : <u>Lab Technician</u>
	Hospital Seal : <u>[Seal]</u>

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	TB CENTER
3	Name of Equipment with Make, Model and Serial Number	SEMIAUTO BIOCHEMISTRY ANALYZER MAKE :- ROBONIK MODEL :- PRIETEST TOUCH SN:- AT0820712RBK
4	Equipment ID & Barcode	93933 & 0411931
5	Date of purchase / Year of manufacture / Installation Date	26/03/2012
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	02/02/2024
9	Action taken	Checked the machine and found that the Primary Board is Defective. Enquired the OEM for Quotation.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	PRIMARY BOARD FOR ROBONIK (Spare Parts Not Available – Not Recommending For Repair)
12	Cost of spares (specify parts and cost)	NA

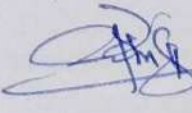
13	Asset Value	RS :- 64760/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND OEM EOL LETTER.
16	Reasons for recommending the equipment as BER	Checked the machine and found that the Primary Board is Defective. Enquired the OEM for Quotation. The equipment installed on 26/03/2012 aged up to 11 Years and 10 Months. The OEM informed that spare parts not available. This model is obsolete. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER


23/02/24
JYOTHISH THOMAS
Consultant (Biomedical Engineering)
Signature of JC BM (NHM)

Date

Seal


Signature of
Superintendent / Medical Officer (i/c)

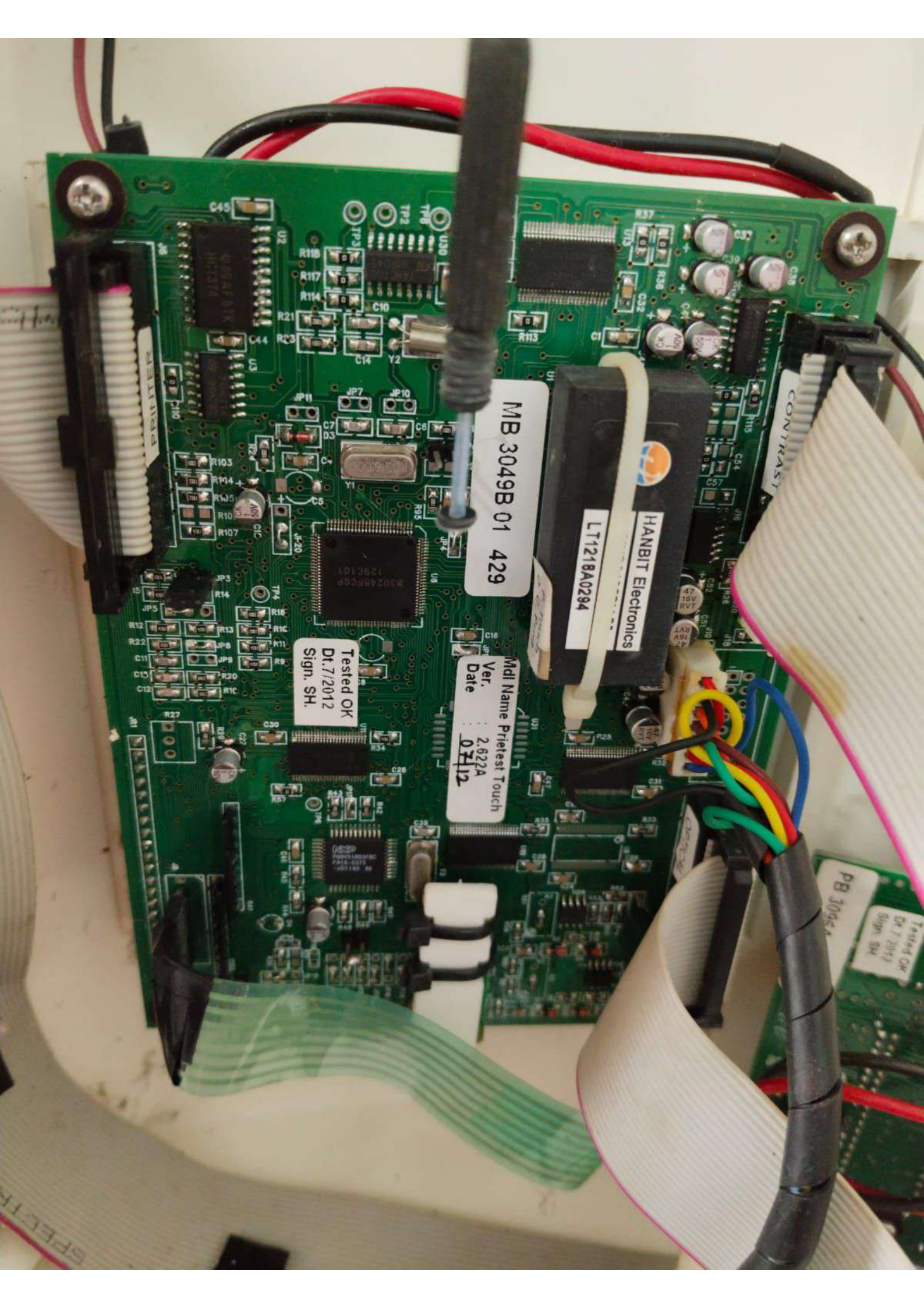
Handwritten signature: DTO Alappuzha
മിസ്റ്റർ ടി.സി.എ.എസ്. (i/c)
മിസ്റ്റർ ടി.സി.എ.എസ്. (i/c)

Stock Register

4

Name SEMI AUTO ANALYSER

Date	Received from or Issued to	Inv. No. or Issue	Rate		Receipts	Issues	Bal :	Remarks
			Rs.	Ps.				
26.3.12	Brought forward DTC STORE				1		1	(Semi analyses with reagents,) (Transferred from old register) Page No: A note book.
26.6.3.12	Pharmacy Lab	Stock			60	issue	01	NIL
	MODEL: PRI TEST TOUCH Sr. No: A T 0 8 2 0 7 1 2 R B K							



MB 3049B 01 429

HANBIT Electronics
LT1218A0294

Tested OK
Dt. 7/2012
Sign. SH.

Midi Name Prietest Touch
Ver. 2.622A
Date 07/12

Tested OK
Dt. 7/2012
Sign. SH.

PB 3095A

Date : 23rd February 2024

Dear Valued Customer,

Thank you for choosing **Robonik (India) Pvt. Ltd.** We appreciate the opportunity to support our business. This letter is to inform you regarding the EOL (End of Life) of the instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0820712RBK & AT1570411RBK & AT0110412RBK.**

As required, we stated herewith that the said instrument Semi Automated Biochemistry Analyser (Model : Prietest Touch) having **Serial No. AT0820712RBK & AT1570411RBK & AT0110412RBK** as **End of Life (EOL) Notified.** (During from installation is 10 years).

Thank you in advance for your understanding and your cooperation. If you have any questions, please contact our Customer Care Department at Toll Free No. 18005727977.

Yours faithfully,

For **ROBONIK (INDIA) PVT. LTD.**



Authorised Signatory