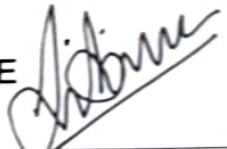


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	Ernakulam
2	Name of Hospital	PHC MOOKANNUR
3	Name of Equipment with Make, Model and Serial Number	Equipment: OXYGEN CONCENTRATOR Make: HOSCO Model: HEMODIAZ 10L Sr.no : MZJ10S47335
4	Equipment ID & Barcode	98237 & 0751460
5	Date of purchase / Year of manufacture /Installation Date	20-11-2021
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	26-02-2024 (Toll Free)
9	Action taken	Checked the machine and found that compressor unit, sieve bed, display unit, main board, humidifier bottle and flowmeter are defective. Enquired the spare.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA
13	Asset Value	Rs.26,500

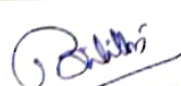
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report and OEM Mail communication attached
16	Reasons for recommending the equipment as BER	Checked and found that compressor unit, sieve bed, display unit, main board, humidifier bottle and flowmeter are defective. Enquired the spare and there is no response from the OEM, intimated the same to KMSCL. Also it is a donated equipment. As per the criteria 5.3.14.2 recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	JIBIN THOMAS GEORGE 

\*Not mandatory

#Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:  
 Not met BER previous criteria. Submitted BER as per 5.3.14.2 tender clause. Submitted after 30 days. Not attached any Quot from OEM. Repeated mail communication for the same attached.  
 Really  
 16/4/24  
 Signature of JC BM (NHM)

  
 MEDICAL OFFICER INCHARGE  
 P.H. CENTRE, MOOKKANNUR  
 Superintendent / Medical Officer (i/c)      Signature of seal      Date





# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

**No. :** 200659

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility ..... <u>PHC</u></p> <p>Address ..... <u>PHC Moorkannur</u> <u>Ernakulam, Kerala</u></p> <p>Ph : ..... <u>9946529592</u></p>	<p>Call Registration Date : ..... <u>26/2/2024</u></p> <p>Caller ID : ..... <u>98237</u></p> <p>Date of Visit : ..... <u>05/03/2024</u></p> <p>Asset No. : ..... <u>0751460</u></p> <p>EQPT Name : ..... <u>Oxygen Concentrator</u></p> <p>Manufacture ..... <u>Hasco</u> Model : <u>Nil</u></p> <p>S. No. <u>MZJ10547325</u> Dept. <u>Palliative Care</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** .....  
..... Machine not working .....

**Action Taken :** .....  
..... checked and compressor piston stuck identified. Replacing only damaged compressor not working properly. Piston cap and diaphragm faulty - RLLG damaged identified. Spare Not available .....

Completed  Date : ..... 5/3/24 ..... Time : ..... 1:00pm ..... Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. Piston with ring.	1		
2. Flowmeter 5l	1		
3. Silicon tubing, sieve bed, blowmer,			

Cyrix Engineer	Date	Start Time	End Time
<u>Yedhukrishna As</u>	<u>5/3/24</u>	<u>10:00 AM</u>	<u>1:00 PM</u>

**Customer Remark** Completed  Pending

<p><b>Service Engineer Name :</b> <u>Yedhukrishna As</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>5/3/24</u></p> <p><b>Contact Number :</b> <u>8086147236</u></p>	<p><b>Customer Name :</b> <u>[Signature]</u></p> <p><b>Signature :</b> <u>[Signature]</u></p> <p><b>Date :</b> <u>5/03/24</u></p> <p><b>Contact Number :</b> <u>9946529592</u></p> <p><b>Designation :</b> <u>Palliative nurse</u></p> <p><b>Hospital Seal :</b></p>
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MEDICAL OFFICER INCHARGE  
MOORKANNUR

20/11/21

Revised from 20/11/21

O<sub>2</sub> Concentration


5

(10L)

Canula no: 20g, -15

Genze, Diapher 2pek, Rg  
Bp apparatus - 1



 CAUTION:

1. Please read User's manual before operation.
2. Non-professional is prohibited to open shell of machine.
3. Clean intake air filter every 100 hours operation;  
Clean secondary filter every 300 hours operation.
4. The oxygen purity is 93 ±3% while in rated flowrate.
5. NO SMOKING OR NAKED FLAMES
6. USE NO OIL OR GREASE.

 **HOSCO**  
SERVING THE NATION SINCE 1942

BIOMEDICAL EQUIPMENT MAINTENANCE  
PROGRAMME (BEMP)



**CYRIX**

HEALTH CARE SERVICES



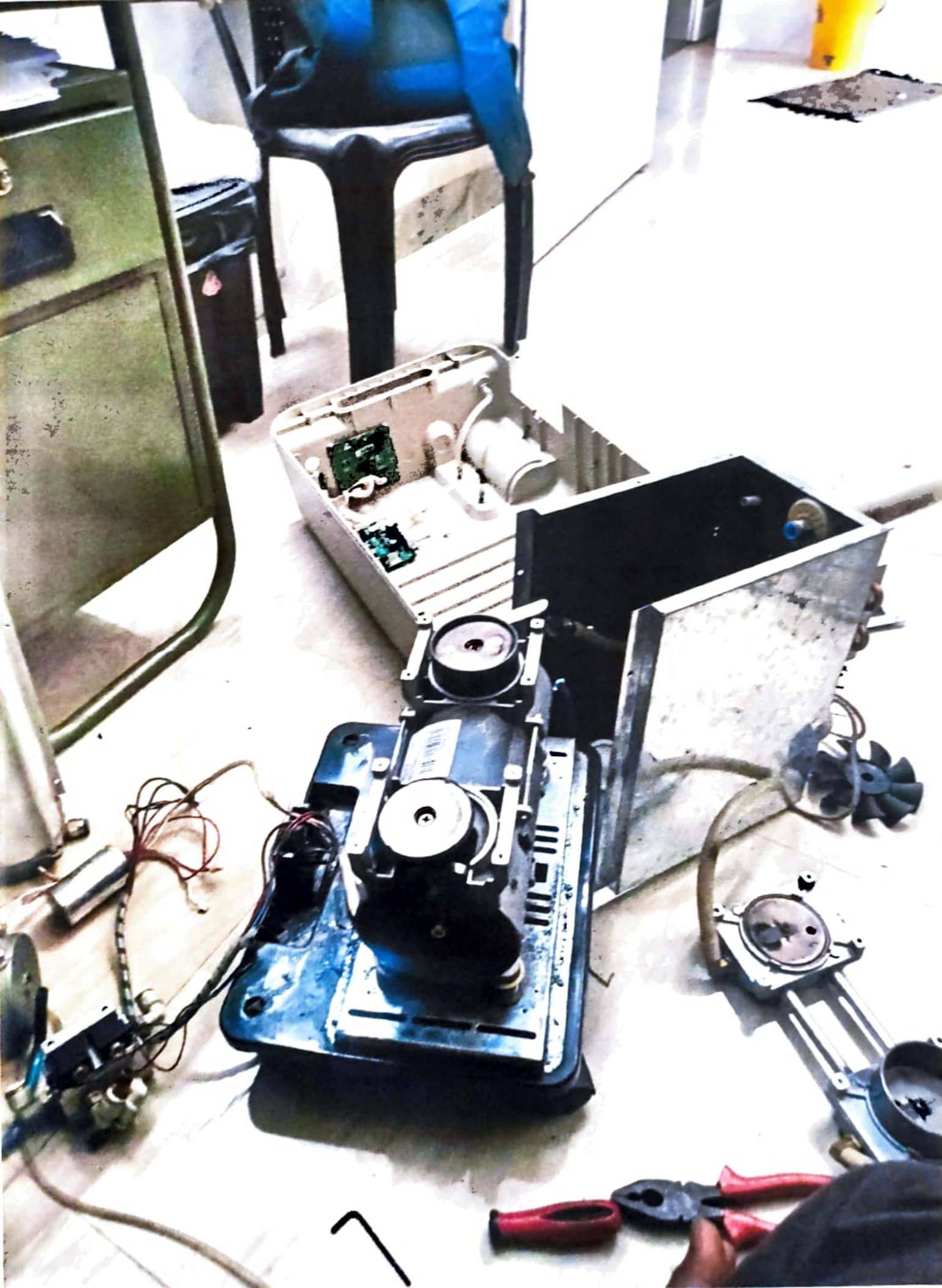
TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225)

0751460







CONCENTRATOR

MZJ10S 47335

Lot NO MZ21SC0525  
MFD 2021-05-28  
EXP 5 YEARS





## Spare Request for Oxygen Concentrator

8 messages

**JIBIN THOMAS GEORGE** <jibintcyrix@gmail.com>  
To: tender@hosco.co.in

Tue, Mar 12, 2024 at 5:04 PM

Dear Sir,

Herewith I request you to kindly send the estimation of the following spares for repairing the Oxygen Concentrator at Public Health Centre, Mookkannur - Ernakulam District, Kerala.

Barcode No: 0751460  
Caller ID: 98237  
Make: Hosco Hemodiaz - 10Litre Oxygen Concentrator  
SNO:MZJ10S47335

Requires the following spares

- \* Compressor unit
- \* Sieve bed
- \* Flowmeter
- \* Control board with display
- \* Humidifier bottle
- \* Air filters

Please share the details as soon as possible.

Regards,

Jibin Thomas George  
District Incharge  
KLBEMMP-ERNAKULAM DISTRICT  
MOB: 9047958051

**JIBIN THOMAS GEORGE** <jibintcyrix@gmail.com>  
To: tender@hosco.co.in

Thu, Mar 14, 2024 at 10:26 AM

Gentle reminder

Please provide the estimation for the spares of Oxygen Concentrator.

Regards,

Jibin Thomas George  
District Incharge  
KLBEMMP-ERNAKULAM  
CYRIX HEALTH CARE PVT LTD  
MOB: 9047958051  
[Quoted text hidden]

**Hosco** <tender@hosco.co.in>  
To: JIBIN THOMAS GEORGE <jibintcyrix@gmail.com>

Thu, Mar 14, 2024 at 11:01 AM

Dear Paulomi Di .

FYI

With Regards,  
Tender Department



**HOSCO PRIVATE LIMITED**

(Formerly Hospital Supply Company Pvt. Ltd.)

111, Chittaranjan Avenue

Kolkata : 700 073, West Bengal

Tel : +91-9831030676 / 9831877578

Website-www.hosco.co.in

**P** Please don't print this e-mail unless you really need to. Every 3000 sheets of paper cost us a tree. Let's conserve our environment.

[Quoted text hidden]

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Hosco <tender@hosco.co.in>

To: JIBIN THOMAS GEORGE <jibintcyrix@gmail.com>, Service HOSCO <service@hosco.co.in>

Thu, Mar 14, 2024 at 12:04 PM

+Service HOSCO

[Quoted text hidden]

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JIBIN THOMAS GEORGE <jibintcyrix@gmail.com>

To: Hosco <tender@hosco.co.in>

Mon, Mar 18, 2024 at 1:31 PM

Cc: Service HOSCO <service@hosco.co.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, abijithacyrix@gmail.com

Gentle reminder....

Dear Sir,

Herewith I request you to kindly send the estimation of the following spares for repairing the Oxygen Concentrator at Public Health Centre, Mookkannur - Ernakulam District, Kerala.

Barcode No: 0751460

Caller ID: 98237

Make: Hosco Hemodiaz - 10Litre Oxygen Concentrator

SNO:MZJ10S47335

Requires the following spares

- \* Compressor unit
- \* Sieve bed
- \* Flowmeter
- \* Control board with display
- \* Humidifier bottle
- \* Air filters

Please share the details as soon as possible.

Regards,

Jibin Thomas George

District Incharge

KL BEMMP-ERNAKULAM DISTRICT

MOB: 9047958051

[Quoted text hidden]

**JIBIN THOMAS GEORGE** <jibintcyrix@gmail.com>

Fri, Mar 22, 2024 at 12:06 PM

To: Hosco <tender@hosco.co.in>

Cc: Service HOSCO <service@hosco.co.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abijith A <abijithacyrix@gmail.com>

Gentle reminder

[Quoted text hidden]

**JIBIN THOMAS GEORGE** <jibintcyrix@gmail.com>

Sun, Mar 31, 2024 at 9:29 PM

To: Service HOSCO <service@hosco.co.in>

Cc: es.kmscl@kerala.gov.in

Gentle Reminder...

[Quoted text hidden]

**JIBIN THOMAS GEORGE** <jibintcyrix@gmail.com>

Tue, Apr 2, 2024 at 7:18 AM

To: es.kmscl@kerala.gov.in

Cc: Service HOSCO <service@hosco.co.in>, Hosco <tender@hosco.co.in>

Bcc: Afsal Yunuze <zm1.klbemp@cyrix.in>, Abijith A <abijithacyrix@gmail.com>

Dear Sir,

This mail is for your kind information that M/s. Hosco is the active vendor and we have already sent several mails for receiving the estimation for spares regarding the repair of oxygen concentrator and there is not a proper response from the side of Hosco. So we request to kindly look into the matter and do the needful at the earliest.

Regards,

Jibin Thomas George  
District Incharge  
KLBEMMP-Ernakulam  
CYRIX HEALTH CARE PVT LTD  
COCHIN  
MOB:9047958051

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