



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 191387

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report**

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>PHC Madappally</u></p> <p>Address <u>Madappally,</u> <u>Kottayam</u></p> <p>Ph : <u>9400134177</u></p>	<p>Call Registration Date : <u>22/5/2024</u></p> <p>Caller ID : <u>112462</u></p> <p>Date of Visit : <u>24/5/2024</u></p> <p>Asset No. : <u>0540837</u></p> <p>EQPT Name : <u>UPS</u></p> <p>Manufacture <u>APC</u> Model : <u>BX600C-1N</u></p> <p>S. No. <u>B2174601004</u> Dept. <u>Laboratory</u></p>
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**Service Classification :** Breakdown Call  PMS  Calibration  Cust.Training

**Problem Identified :** Equipment not working. No output voltage.

**Action Taken :** Checked and changed the battery. Found the main board of the equipment is defective. Need to replace the main board in order to check the working condition of the equipment. Inquired spares with OEM.

Completed  Date : 24/5/2024 Time : 11:15am Spare Required

Spare Replaced  Requested

No.	Description	Qty.	Part Number	PR Number
1.	Main board for UPS-APC	1		
2.	UPS battery 12V, 7AH	1		
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Sreeja Suresh</u>	<u>24/5/2024</u>	<u>10:20am</u>	<u>11:15am</u>

Customer Remark  Completed  Pending



Service Engineer Name : Sreeja Suresh

Signature : [Signature]

Date : 24/5/2024

Contact Number : 7902 854749

Customer Name : Vineetha K.S

Signature : [Signature]

Date : 24/5/2024

Contact Number : 9400134177

Designation : LABORATORY TECHNICIAN


Hospital Seal : [Seal]

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT  
MAINTENANCE PROGRAM (BEMP)**

**Recommendations for Beyond Economic Repair (BER)**

**PROFORMA**

Sl. No	Particulars	Details
1	Name of District	KOTTAYAM
2	Name of Hospital	24X7 PHC MADAPPALLY
3	Name of Equipment with Make, Model and Serial Number	Equipment :UPS FOR SEMIAUTO ANALYZER Make : APC Model :BX600C-IN SN : B21746010047
4	Equipment ID & Barcode	112462 & 0540837
5	Date of purchase / Year of manufacture /Installation Date	1/03/2018
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	22-05-2024 (Toll free)
9	Action taken	Checked and found out the problem with main PCB and battery. Enquired the spare with OEM
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	1 KV line interactive ups pcb- 1062/- 7Ah battery -1920/- Total =2982/-


13	Asset Value	Rs . 4500/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	66.26%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and quotation are attached
16	Reasons for recommending the equipment as BER	Checked and found out the problem with main PCB and battery. Machine installed in 1/03/2018 and covered up to 5+ years. The repairing cost 66.26%, both criteria met, so recommended the machine for condemnation as per the tender close 5.3.14.1
17	Name & Signature of CYRIX Authority	Sreeju suresh 

\*Not mandatory #Based on the period of life and value as per the BER guidelines

\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Asset value - ~~4500~~ Rs 4500  
 Cost of spare - Rs 2982 (66.26%)  
 Life period - (Installation 1/3/2018) 6 years  
 As per the RAER guideline recommended as  
 RBER

  
 15/6/24  
 Signature of JC BM (NHM)

Date



  
 31/5/2024  
 Signature of  
 Superintendent / Medical Officer (MCO)  
 PRIMARY HEALTH CENTRE  
 MADAPPALLY

SEMI AUTOMATED BIO CHEMISTRY ANALYZER  
\* UPS MISPA VIVA

Invoice No : C01718 - 012173 dted 26/2/18

① Semi Analyzer :- HSN/SA code 90278090  
Product code : 21130100  
Lot/serial No :- 21173021967

② UPS Mispa Viva :- 850A HSN  
Product code : 22390009  
Lot/serial No : B24600A7

Rate : Invoice total : 59787.00

DATE

RECEIPT

ISSUE

BALANCE

01/3/18

(Semi analyzer)

1

1

01/3/18

1

1

01/3/18

(UPS)

1

1

01/3/18

1

1



Janey J  
31/3/2018

Primary Health Centre  
Madappally



Arun GC <arungcyrix@gmail.com>

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## 1 KVA UPS SERVICE PROPOSAL MADAPPALLY

2 messages

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**Bhagath Mohan** <aionbackups12@gmail.com>  
To: arungcyrix@gmail.com

Tue, May 28, 2024 at 12:20 PM

**Thanks & Regards**

**Bhagath Mohan**  
PH:-8921950217

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 **1 KVA UPS SERVICE PROPOSAL MADAPPALLY.pdf**  
558K

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**Arun GC** <arungcyrix@gmail.com>  
To: Bhagath Mohan <aionbackups12@gmail.com>

Tue, May 28, 2024 at 11:53 AM

Thanks

Arun G C  
District Incharge  
KLBEMMP, Kottayam,  
Cyrix Health Care.

[Quoted text hidden]

# AION BACKUPS

YP/VIII/320 AYLARA, KERALA KOLLAM

Date: 27/05/2024

Contact: 8921950217

Email: [aionbackups12@gmail.com](mailto:aionbackups12@gmail.com)

GSTIN: 32CGUPM9450L1ZN

## 1KVA LINE INTERACTIVE UPS PROPOSAL

TO,

CYRIX HEALTHCARE PVT. LTD, PHC MADAPPALLY

Dear Sir/Madam,

We are pleased to submit here with our quote for the same as per below.

SL	DESCRIPTION	QTY	UNIT RATE IN INR	TOTAL	GST	TOTAL PRICE IN INR
1	1 KVA LINE INTERACTIVE UPS PCB	1	900.00	900.00	18	1062.00
2	7 Ah AMARON BATTERY	2	750.00	1500.00	28	1920.00
<b>PAYABLE AMOUNT</b>						<b>2982.00</b>

### Commercial terms and conditions

1. Payment 80% advance along with PO balance before dispatch, 20% After installation.
2. Delivery period; 2weeks.
3. Tax :GST@18% for spares,28%@Battery
4. Installation; Our scope.

Please arrange to release the PO at our above address

Bank name :HDFC

Account no:50200082743176



IFSC Code:HDFC0004083

We hope you will find the above offer in line with our discussions and await your valuable order please free to call or mail us on above given number if any query.

Thank you, Sincerely,  
BHAGATH MOHAN



 **Customer Service**  
Toll free: 1-800-425-4272  
IndiaInfo@apo.com  
www.apo.com/in

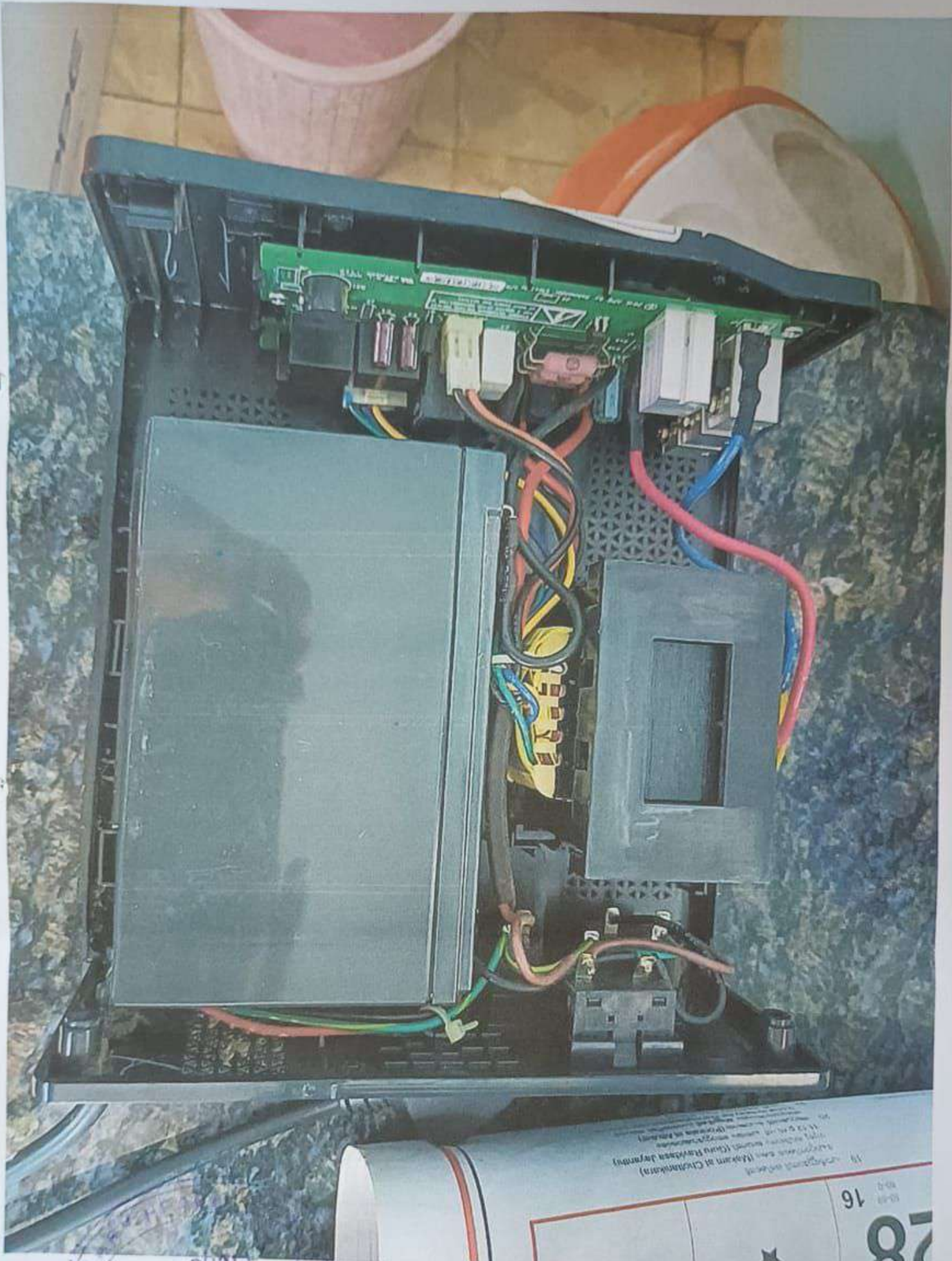
 Always keep UPS input connected to AC mains.  
Turn OFF UPS  when not in use.



**CYRIX** BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)  
TOLL FREE NO: 1800 - 425-7669  
BAR CODE - (8004-890615225) 0540837  




*Fancy*  
*31/5/2024*  
MEDICAL OFFICER IN CHARGE  
PRIMARY HEALTH CENTRE  
MADAPPALLY



*Jany J*  
*10/10/2016*

MEMBER IN CHARGE  
PRIMARY HEALTH CENTRE  
MADAGASCAR

16  
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