



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 218745

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>CHC</u></p> <p>Address <u>Kesavapuram</u> <u>Thiruvananthapuram</u></p> <p>Ph : <u>6238628271</u></p>	<p>Call Registration Date : <u>04/05/2024</u></p> <p>Caller ID : <u>109539</u></p> <p>Date of Visit : <u>06/05/2024</u></p> <p>Asset No. : <u>0131743</u></p> <p>EQPT Name : <u>Infant Radiant Warmer with photo therapy</u></p> <p>Manufacture <u>NA</u> Model : <u>NA</u></p> <p>S. No. <u>NA</u> Dept. <u>OT</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : Checked and found machine rusted, main board, acrylic damaged. Need to replace these spares for further checking and working condition of the machine

Completed Date : 06/5/24 Time : 11:30 am Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Deepak . E . m</u>	<u>06/05/24</u>	<u>10:00 am</u>	<u>11:30 am</u>

Customer Remark Completed Pending



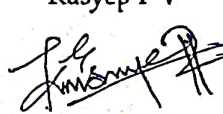
<p>Service Engineer Name : <u>Deepak . E . m</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>06/05/24</u></p> <p>Contact Number : <u>7902881038</u></p>	<p>Customer Name : <u>[Signature]</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>06/05/24</u></p> <p>Contact Number : <u>9446 175349</u></p> <p>Designation : <u>[Signature]</u></p> <p>Hospital Seal : <u>SNO</u></p>
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REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No.	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	CHC KESAVAPURAM
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Infant Radiant warmer with Phototherapy Unit Make : NA Model : NA Serial No : NA
4	Equipment ID/ Barcode	109539/0131743
5	Date of purchase/ Year of manufacture/Installation Date	01/05/2003
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	04/05/2024
9	Action taken	Checked the machine and found machine rusted, main board, acrylic damaged. Need to replace these spares for further checking and working condition of the machine.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	Rs. 24,100/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND LETTER FROM THE END USER ATTACHED
16	Reasons for recommending the equipment as BER	Checked the machine and found machine rusted, main board, acrylic damaged. The equipment is installed on 01/05/2003 and covered up to 21+ years. The equipment is very old and not suitable for daily use by considering the patient safety. Hospital side letter requesting for condemnation attached, so we recommend the unit for condemnation.
17	Name & Signature of CYRIX Authority	Kasyep P V 


*Not mandatory


#Based on the period of life and value as per the BER guidelines

* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:
 Machine is very old and rusted. Main board damaged.
 So can be RBER

MANEESHA MOHAN M.R.
 Junior Consultant (Biomedical)
 National Health Mission
 Thiruvananthapuram


 10.06.2024
 Signature of JC BM (NHM)



Date: 4.6.24


 Dr. Sasi Kumar
 Signature of
 Superintendent/Medical Officer (i/c)
 സാമൂഹികാരോഗ്യ കേന്ദ്രം
 കേശവപുരം, നഗരകൂർ പി.ഒ
 കിളിമാനൂർ 695601

PHOTOTHERAPY UNIT

115103

B/P P.

(4.0)

Vol. IV E₂

O/B

Nil

4 G



Bobby
 For the

കുടുംബാരോഗ്യ കേന്ദ്രം, കേശവപുരം
 നഗരപഞ്ചായത്ത്, തൃശ്ശൂർ ജില്ല
 695 601

COMMUNITY HEALTH CENTRE, KESAVAPURAM
NAGAROOR.P.O.695601
chcksvpm2022@gmail.com

No. AC/606/2024/CHCK

Community Health Centre,
Kesavapuram. Dated:30/05/2024

From,

Medical Officer

To,

Cyrix Health care Pvt.Ltd
Ernakulam.


Sir,

Subject - CHCK- Request for condemnation - regarding.
Reference - Letter from Senior Nursing Officer.

As per reference above, The following items are not working condition. Hence necessary action may taken for condemnation of the items as detailed below.

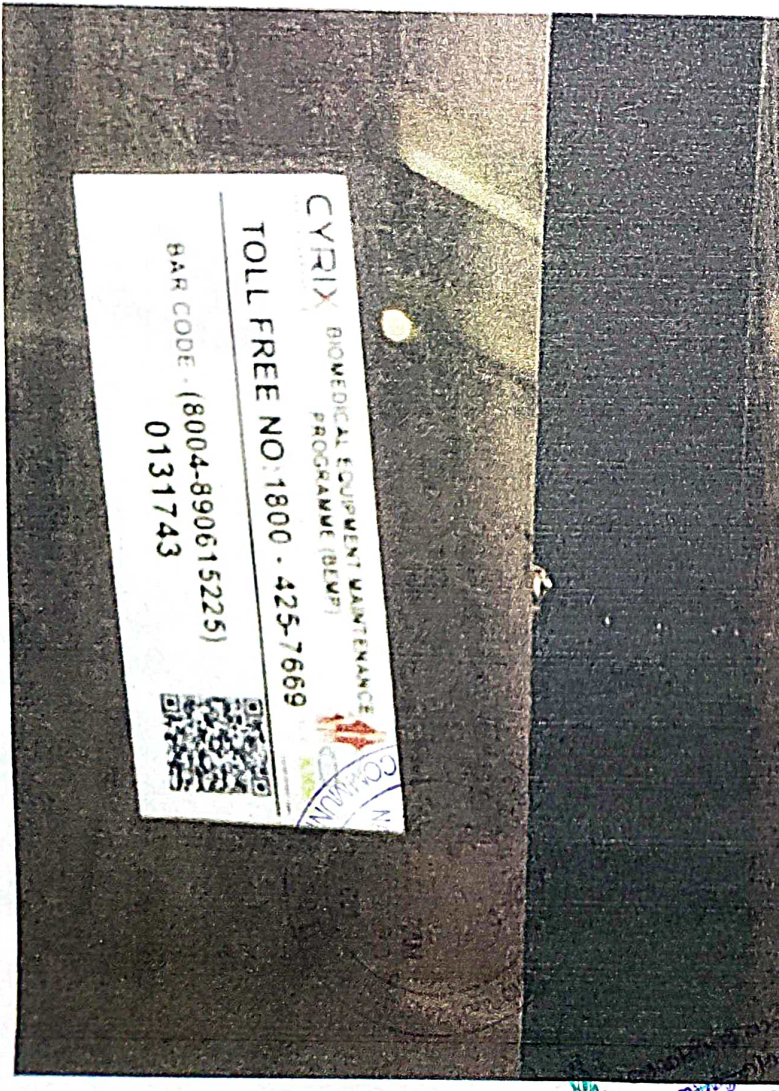
1. Operation Table. Barcode-0131739
2. Infant radiant warmer with phototherapy.
Barcode- 0131347

Yours Faithfully


Medical Officer



കുടുംബാരോഗ്യ കേന്ദ്രം
നഗരൂർ.പി.ഒ. 695601
ആരോഗ്യ - വകുപ്പ്



കേരള സർക്കാർ
ആരോഗ്യ വകുപ്പ്
കോഴിക്കോട്
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