



# BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



**SERVICE PROVIDER**  
Tender No. WO-37/2021-2022/698

## CYRIX

HEALTHCARE PVT LTD

No. : 188792

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

**Service Report** 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala  
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : Taluk Hospital	Call Registration Date : 19-03-2024
Address : Puthenvelikkara, Ernakulam (DE)	Caller ID : 102053
Ph : 08592934481	Date of Visit : 20-03-2024
	Asset No. : 0720974
	EQPT Name : Laboratory Microscope
	Manufacture : Labtech Model : CML-603
	S. No. : NA Dept. : Laboratory

Service Classification : Breakdown Call  PMS  Calibration  Cust. Training

Problem Identified : Microscope not working

Action Taken : checked the machine and found that Eyepiece (2Nos), lens (10x, 40x, 100x), stage, light source are defective.

Completed  Date : 20-03-24 Time : 11:00AM Spare Required

Spare Replaced  Requested

Description	Qty.	Part Number	PR Number
1. Eyepiece	2Nos.		
2. lens (10x, 40x, 100x)	Each 1No.		
3. stage and light source	Each 1No.		

Cyrix Engineer	Date	Start Time	End Time
Jibin Thomas George	20-03-24	10:00AM	11:00AM

Customer Remark  Completed  Pending

Service Engineer Name : Jibin Thomas	Customer Name : SUPERINTENDING TALUK HOSPITAL PUTHENVELIKKARA
Signature : [Signature]	Signature : [Signature]
Date : 20-03-24	Date : 20-03-24
Contact Number : 904795805	Contact Number : 8592934481
	Designation : Lab technician n2
	Hospital Seal :

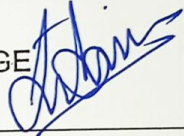


# REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT

## Recommendations for Beyond Economic Repair (BER)

### PROFORMA

Sl. No	Particulars	Details
1	Name of District	Ernakulam
2	Name of Hospital	THQH PUTHENVELIKKARA
3	Name of Equipment with Make, Model and Serial Number	Equipment: LABORATORY MICROSCOPE Make: LABTECH Model: NA Sr.no: NA
4	Equipment ID & Barcode	102053 & 0720974
5	Date of purchase / Year of manufacture /Installation Date	21-11-2011
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	19-03-2024 (TOLL-FREE)
9	Action taken	Checked the machine and found that lens, eyepiece, stage and condenser, light source with prism are defective.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA


13	Asset Value	Rs.15,400
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report attached
16	Reasons for recommending the equipment as BER	Checked and found that lens, eyepiece, stage and condenser, light source with prism are defective. The equipment outlived 13+years installed on 21-11-2011. Since it is an old model and customer not required this machine for daily use in laboratory. So recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	JIBIN THOMAS GEORGE 


\*Not mandatory #Based on the period of life and value as per the BER guidelines

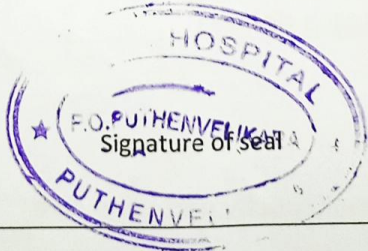
\* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Microscope (Almuve) is completely damaged. Supplied on 21/11/2011 not in use in lab and repair. Not attached Quot by Cyrix due to unavailability of OEM.  
 Call on 19/3/24  
 BER Submitted on 15/5/24

  
 Signature of JC BM (NHM)

  
 Superintendent / Medical Officer (i/c)  
 SUPERINTENDENT  
 PUTHENVEKKAL HOSPITAL  
 PUTHENVEKKAL

  
 HOSPITAL  
 P.O. PUTHENVEKKAL  
 Signature of Seal  
 PUTHENVEKKAL

Date

# TALUK HOSPITAL PUTHENVELIKKARA

Puthenvelikkara P.O - 683 594.

Phone : 0484 2487259, Email : cheputhenvelikkara@gmail.com

From

Superintendent  
Taluk Hospital  
Puthenvelikkara

To

Cyrix Health Care PVT Ltd  
Cochin

Sir

Old microscope (Labtech) not in use and with outdated technology. Not required this machine for use in laboratory.

Equipment Name : Binocular Microscope

Barcode : 0720974

Year of purchase : 2011

Model : Not Applicable

Serial no: :NA

Make : Labtech

Place : Puthenvelikkara

Date : 24/04/2014



16-6-14  
SUPERINTENDENT  
TALUK HOSPITAL  
PUTHENVELIKKARA

RECEIPT BOOK  
MICROSCOPE

Date	From whom Received	Receipt	Balance	Company Name	Model No	Remarks
21-11-2011	Received from Shree	1	1	Micro (Injark)		
26-10-2015	Received from Shree (loan purpose)	1	2	Micro (GAL 832812)	S NO LERICA A12 2000	
15/12/13	Received from Shree	1	2	Labomed LX 400		
10/1/14	one sent to Karambendy					
1.2.24.	Received from Shree Binocular microscope LeDipera Model: TONIC-77. Serial no 19696 (Growth guard fixed)	1	3	TONIC-77	INFINITY.	34268 / - sent to Karambendy when new microscope received. (working)



Hand  
SUPERINTENDENT  
TALUK HOSPITAL  
PUTHENVELIKARA.



Labtech  
CML-603

**CYRIX** BIOMEDICAL EQUIPMENT MAINTENANCE  
PROGRAMME (BEMP)  
HEALTHCARE OUTLIFE



**TOLL FREE NO: 1800 - 425-7669**

**BAR CODE - (8004-890615225)  
0720974**

