



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. :
191270

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>GH Changamassery</u></p> <p>Address <u>Changamassery</u> <u>Kottayam</u></p> <p>Ph : <u>9492584579</u></p>	<p>Call Registration Date : <u>14/3/2024</u></p> <p>Caller ID : <u>101194</u></p> <p>Date of Visit : <u>14/3/2024</u></p> <p>Asset No. : <u>0512731</u></p> <p>EQPT Name : <u>Ech Machine</u></p> <p>Manufacture <u>Cante</u> Model : <u>1006</u></p> <p>S. No. <u>000762</u> Dept. <u>Ech Room</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not turning ON. Display cable damaged & battery not charging.

Action Taken : Need to replaced the battery & display strip cable. The further checking will be only possible after replacing the spare.

Completed Date : 14/3/2024 Time : 12:45pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Sujeesh Suresh</u>	<u>14/3/2024</u>	<u>10:40am</u>	<u>12:40pm</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Sujeesh Suresh</u></p> <p>Signature : </p> <p>Date : <u>14/3/2024</u></p> <p>Contact Number : <u>790285424</u></p>	<p>Customer Name : <u>SARITHA PG</u></p> <p>Signature : </p> <p>Date : <u>14-03-2024</u></p> <p>Contact Number : <u>8590407038</u></p> <p>Designation : <u>ECG Technician</u></p> <p>Hospital Seal : <u>CHY</u></p>
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Superintendent
General Hospital

**REPAIR OF BIO MEDICAL EQUIPMENTS UNDER BIOMEDICAL
EQUIPMENT MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KOTTAYAM
2	Name of Hospital	GH CHANGANACHERRY
3	Name of Equipment with Make, Model and Serial Number	Equipment : ECG MACHINE Make: CONTEC Model: 100 G SN: 00762
4	Equipment ID & Barcode	101194 & 0512731
5	Date of purchase / Year of manufacture / Installation Date	28-11-2011
6	Warranty details (Yes/No)	No warranty
7	*AMC/CAMC Period agreed at the time Of purchase	No AMC/CMC
8	Date of break down (Date of registration of complaint through email/Tollfree)	14-03-2024 (Tollfree)
9	Action taken	Checked and found out the problem with main PCB, display, display cable and battery
10	Present status of the equipment (Fully damaged/partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	N/A

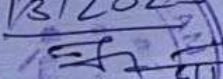
13	Asset Value	Rs.22193/-
14	#Percentage value of the cost of spares with respect to Cost of Purchase/Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/CYRIX(Attached or Not)	Cyrix service report and end of life letter attached
16	Reasons for recommending the equipment as BER	Checked and found out the problem with main PCB, display, display cable and battery. Spares are not available. Machine installed in 28/11/2011 and covered up to 12+ years. Oem declared end of life for this machine So recommending the machine for condemnation as per the tender clause 5.3.14.2
17	Name & Signature of CYRIX Authority	Sreeju suresh 


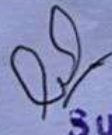
*Not mandatory #Based on the period of life and value as per the BER guidelines

*Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Asset value Rs. 22193 / -
 Cost of spare - EOL form dealer submitted...
 Installing Date - 28/11/2011
 Life period - 12 years + 4 months
 EOL Letter form dealer dated 11/3/2023 submitted by Cyrix Health care


 Signature of JCBM(NHM)

	 Superintendent General Hospital Changanacherry Signature of Superintendent/Medical Officer(i/c)
Date	Seal

28/11/11 Bill No: ADPL/8039/11-12 dt 22/11/2011 of Aspen Diagnostics Pvt. Ltd B-82, G.T. Karnal Road Industrial Area Delhi - 110 033

Phon - 45201100, 91-11-27113032, Fax No: 45201198, 91-11-2741-3437
 Email: dzjinda@vsnl.com Fr. Rs. 22193-22

S/O NO: 258/2011/37 of KMSCL TUM dt 27/10/2011
 Code - 37-80

ECG MACHINE - Single channel 1 unit 21136.40

Model - ECG 100G Central Sch. 1056.82
 Tax 5%

(Serial) Lot No: E000762

- | | | | |
|---|------------------------------------|-------|----------|
| 1 | ECG Single channel - 1 unit | Total | 22193-22 |
| 2 | 10 Lead Patient Cable .02 No | Rs. | 22193/- |
| 3 | Chest Electrode with Bulb - 02 Set | | |
| 4 | Clamps 02 Set | | |
| 5 | Recording paper 12 Nos | | |
| 6 | Gel 01 Box | | |
| 7 | Reusable chest Electrode 12 Nos | | |

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Sub stock Pg-13

Issued to Casualty 1 cent
 with Warranty Certificate
 Balance - Nil

[Signature]

Installed on 28/11/11

Received Correct

Warranty for 3 years (from 28/11/11 to 27/11/2014)



[Signature]
 Superintendent
 General Hospital
 Mangalore

BCS Healthcare Private Limited
3136, 1st floor, Mathewsons square
Metro Pillar No: 464 Near Changapuzha park
Cochin, Kerala - 682024,
Email: info@bcshealthcare.in
web: www.bcshealthcare.in



BCS HEALTH CARE PVT LTD

Date: 11/03/2023

Dear Customer


Subject: End of service support for Contec ECG Machine 100G

It is to inform you that the above said product is out of production and it is obsolete. There is no service support available for it. Hence it is fit for condemnation.

Thanking you

For BCS Healthcare Pvt Ltd




Electrocardiograph
CONTEC CE₀₁₂₃
 Model: ECG100G
 Rated Input Voltage: AC 100V~240V 50/60Hz ⚠
 Rated Input Power: ≤150VA ⏸
 Safety Class: Class I, Type CF ⚡
 SN 00762 code ⏏

CONTEC MEDICAL SYSTEMS CO., LTD
 No.24 Huanghe West Road, Economic & Technical
 Development Zone, Qinhuangdao, Hebei Province,
 066004, P.R.China



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Superintendent
 General Hospiita
 Chandanacherry

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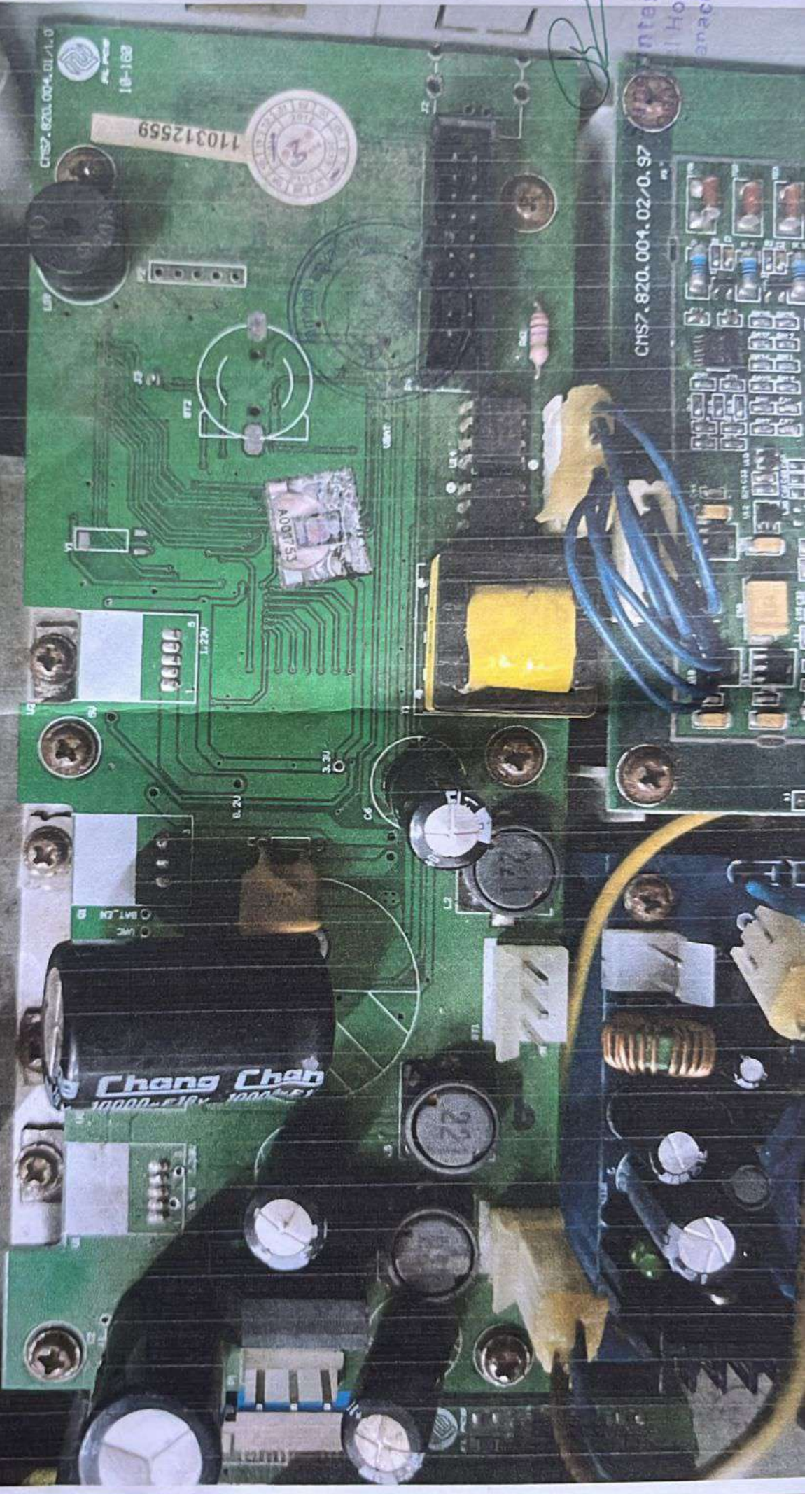
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10000-ET6V-1000-ET1

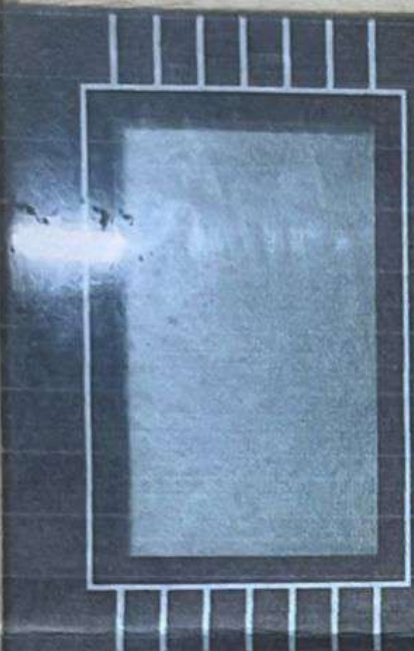
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ECG100G




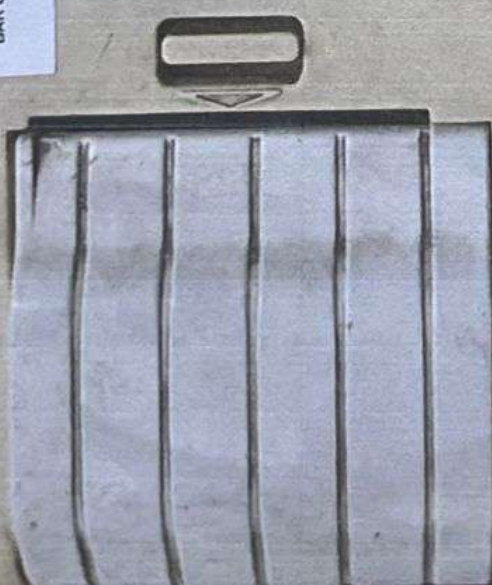
Digital Single Channel ECG



CYRIX BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME (REMP)

TOLL FREE NO: 1800 - 425-7669

BAR CODE - (8004-890615225)
0512731

DANGER
Possible explosion hazard if used in the presence of flammable anesthetics

Signature
Superintendent
General Hospital
Bangalore