



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 194225

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>SIH, kagamkulam</u></p> <p>Address <u>Alappuzha</u> <u>Kerala</u></p> <p>Ph : <u>9400691682</u></p>	<p>Call Registration Date : <u>14/03/2024</u></p> <p>Caller ID : <u>101219</u></p> <p>Date of Visit : <u>16/03/2024</u></p> <p>Asset No. : <u>0421651</u></p> <p>EQPT Name : <u>Hot air oven</u></p> <p>Manufacture <u>Labline</u> Model : <u>Labline</u></p> <p>S. No. <u>N/A</u> Dept. <u>Lab</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not getting on.

Action Taken : checked the machine and found that temperature controller, temperature sensor PT, 100, SSR, fan, Door gasket and heating element are defective. Body is fully rusted condition.

Completed Date : 14/05/24 Time : 2:00pm Spare Required

Spare Replaced Requested

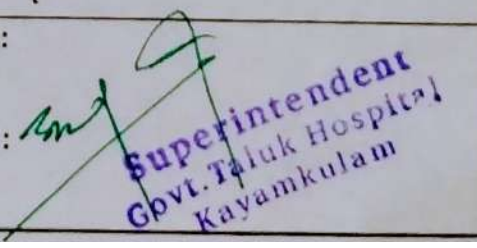
Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Mridula B</u>	<u>14/05/24</u>	<u>1:00pm</u>	<u>2:00pm</u>

Customer Remark Completed Pending

Requesting for condemnation through mobile

<p>Service Engineer Name : <u>Mridula B</u></p> <p>Signature : <u>Mridula</u></p> <p>Date : <u>14/05/2024</u></p> <p>Contact Number : <u>90619947</u></p>	<p>Customer Name : _____</p> <p>Signature : _____</p> <p>Date : _____</p> <p>Contact Number : _____</p> <p>Designation : _____</p> <p>Hospital Seal : _____</p>
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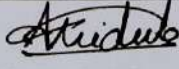


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	THQH KAYAMKULAM
3	Name of Equipment with Make, Model and Serial Number	HOT AIR OVEN MAKE :- LABLINE INSTRUMENTS MODEL :- LABORATORY OVEN SN :- NA
4	Equipment ID & Barcode	101219 & 0421651
5	Date of purchase / Year of manufacture /Installation Date	02/12/2015
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	14/03/2024
9	Action taken	Checked the machine and found that temperature controller, temperature sensor PT 100, SSR , Fan , Door Gasket and Heating element are Defective. Body is fully rusted condition.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully Damaged
11	Recommendations for repair (required service details)	Not Recommended For Service
12	Cost of spares (specify parts and cost)	NA

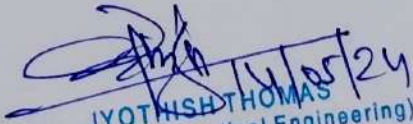
13	Asset Value	RS = 26198/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report Attached.
16	Reasons for recommending the equipment as BER	Checked the machine and found that temperature controller, temperature sensor PT 100, SSR , Fan , Door Gasket and Heating element are Defective. Body is fully rusted and irreparable condition. The equipment was installed on 02/12/2015 and aged up to 8 years 3 months. So we are recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	 MRIDULA G

*Not mandatory #Based on the period of life and value as per the BER guidelines

* Attach Photograph

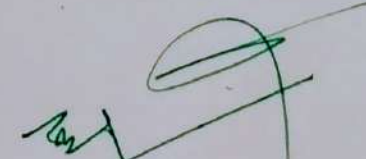
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER


JYOTHISH THOMAS
 Consultant (Biomedical Engineering)
 NHM ALAPPUZHA
 Signature of JC BM (NHM)

Date




 Signature of
 Superintendent / Medical Officer (i/c)
Superintendent
Govt. Taluk Hospital
Kayamkulam

From,

Preethamma P
Lab Incharge
THQH Kayamkulam
Alappuzha

TO,

Cyrix Healthcare (P) Ltd
Poonithura
Ernakulam
Kerala

Subject: "Request for Condemnation of Old and Rusted Hot Air Oven"

Dear Sir,

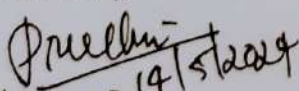
I am writing to bring to your attention the deteriorating condition of the hot air oven we have been utilizing in our laboratory. As loyal customers of your services, we have always appreciated the quality and reliability of the equipment. However, our recent inspection of the hot air oven has revealed alarming signs of wear and tear.

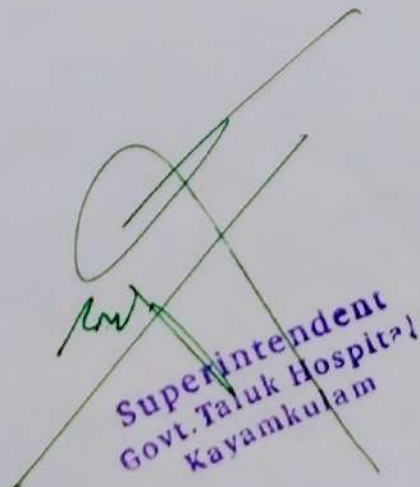
Upon inspection, we discovered that the hot air oven is in an excessively old and rusted condition, with visible rust holes compromising its structural integrity. This poses a significant risk not only to the accuracy of our laboratory experiments but also to the safety of our staff. Given the critical nature of our work, it is imperative that we have access to equipment that is both reliable and safe.

In light of these findings, we kindly request that you condemn the aforementioned hot air oven. We trust in your commitment to maintaining the highest standards of quality and safety, and we are confident that you will address this matter with the urgency it deserves.

Thank you for your attention to this matter. We look forward to your prompt response and resolution of this issue.

Yours sincerely,


Preethamma P 14/5/2024


Superintendent
Govt. Taluk Hospital
Kayamkulam





Handwritten signature
Superintendent
Govt Taluk Hospital
Kayamkulam

