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BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX
HEALTHCARE PVT LTD

No. : 182602

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Potta Junction, Poonithura, Kochi - 082 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

Health Facility : <i>C.H. Thiruvananthapuram</i>	Call Registration Date : <i>23/03/24</i>
Address : <i>Potta Junction</i>	Caller ID : <i>102964</i>
<i>Thiruvananthapuram, Kerala</i>	Date of Visit : <i>23/03/24</i>
Ph : <i>9496196776</i>	Asset No. : <i>0110059</i>
	EQPT Name : <i>Pulse oximeter</i>
	Manufacture : <i>LET</i> Model : <i>Lowest</i>
	S. No. <i>C12 P3003</i> Dept. <i>Male Surgical Ward</i>

Service Classification : Breakdown Call PMS Calibration Cust. Training

Problem Identified : *Machine not powering on.*

Action Taken : *Checked the machine and found SMPS, Display board and main board are damaged. Need to replace the above mentioned spares further checking and coarsing condition of the equipment.*

Completed Date : *23/03/24* Time : *05:30pm* Spare Required

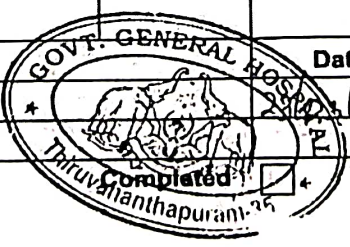
Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2. <i>NR</i>	<i>NR</i>	<i>NR</i>	<i>Nb</i>
3.			

Cyrix Engineer	Date	Start Time	End Time
<i>Mohammed Sajad H</i>	<i>23/03/24</i>	<i>04:30pm</i>	<i>05:30pm</i>

Customer Remark : *Completed* Pending

Service Engineer Name : <i>Mohammed Sajad H</i>	Customer Name : <i>SKM Hospital</i>
Signature : <i>[Signature]</i>	Signature : <i>[Signature]</i>
Date : <i>23/03/24</i>	Date : <i>23/03/24</i>
Contact Number : <i>7293499127</i>	Contact Number : <i>9496196776</i>
	Designation : <i>Senior nurse officer</i>
	Hospital Seal : <i>[Seal]</i>




Superintendent
General Hospital
Thiruvananthapuram

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	GENERAL HOSPITAL
3	Name of Equipment with Make, Model and Serial Number	Equipment : PULSE OXIMETER Make: L & T Model : COMET SN : C12P3003
4	Equipment ID & Barcode	102964 & 0110059
5	Date of purchase / Year of manufacture /Installation Date	27.02.2018
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	23-03-2024 (Toll free)
9	Action taken	Checked the machine and found the SMPS board, display and main board defective.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	Not recommending for repair.
12	Cost of spares (specify parts and cost)	NA

13	Asset Value	Rs.45013
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix service report and End of service support by manufacturer attached.
16	Reasons for recommending the equipment as BER	Checked the machine and found the SMPS board, display and main board is defective. Equipment installed on 27.02.2018 and has covered up to 6 years. On enquiring for replacement of spare parts, it was identified and communicated by the manufacturer that the particular series is now obsolete and no service support is provided. Considering the circumstances and in adherence to the tender clause 5.3.14.2, which states that in case an equipment is declared as end of support by manufacturer, the equipment should be evaluated for condemnation and hence recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	MOHAMMAD SIYAD M 


*Not mandatory #Based on the period of life and value as per the BER guidelines


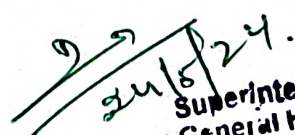
* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Machine obsolete.
So RBER.

MANEESHA MOHAN M.R.
Junior Consultant (Biomedical)
National Health Mission
Thiruvananthapuram


10.5.2024
Signature of JC BM (NHM)

Date		Signature of Superintendent / Medical Officer (i/c)
	Seal	 24/5/24. Superintendent General Hospital Thiruvananthapuram

Dear Customer,

Date: 24.01.2023

Subject: End of service support for Comet model

It is to inform you that the above said product is out of production and it is obsoleted.
There is no service support available for it, hence it is fit for condemnation.

Thanking you,

For Skanray Technologies Limited

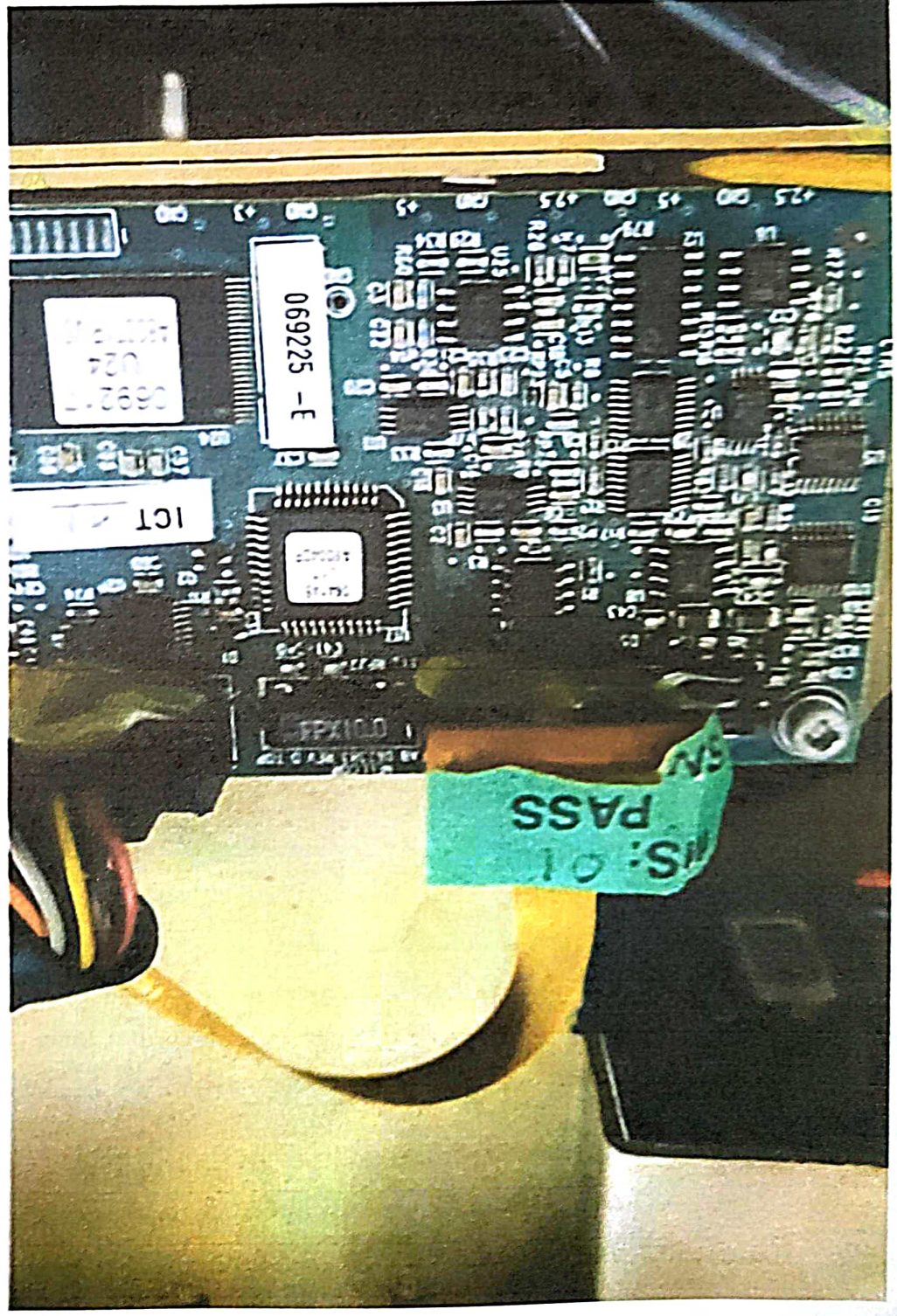
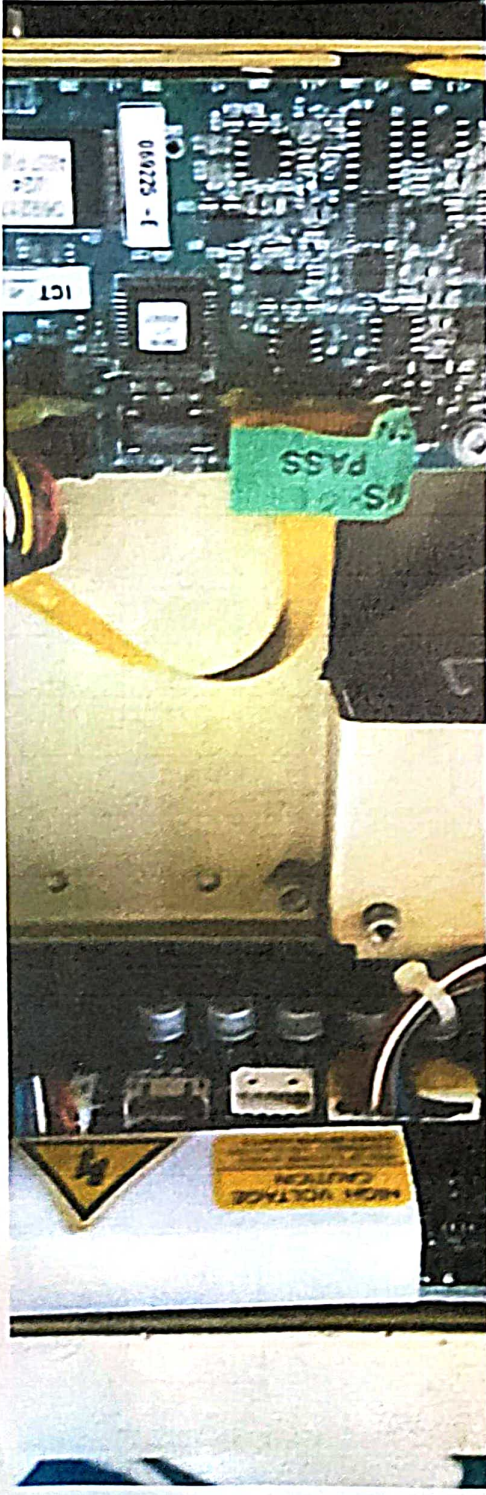
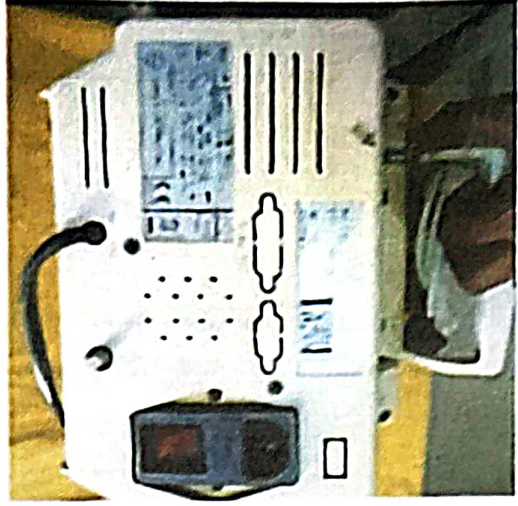


Avinash H.M.

Avinash H M

Service Operations Co-ordinator

DIGITAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)
REE NO: 1800- 425-7669
IAR CODE - 0110059



Date	PULSE OXYMETER (Table top)	R	I	B	Remark
	Description				
30.6.16	Brought from VOL II Page No: 113 (Comet)			1	✓
27/2/18	pulse oxy meter (LXT/Comet)	1		2	✓
31/2/18	As per description from ^{MC} Comet/Comet page no (18/11/18/18/18)	1		1	✓
18/2/21	Transfer out to unserviceable reg no: 82. Comet-1.		1	1	✓
12/1/24	Transfer out to unserviceable reg no: 87. Comet-1.		1	nil.	