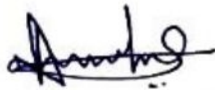


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	DH KANNUR
3	Name of Equipment with Make, Model and Serial Number	AUDIOMETER Make: ALPS Model: AD2000 SN: A00215FO12T
4	Equipment ID/ Barcode	1310731 #97947
5	Date of purchase/ Year of manufacture/Installation Date	10-12-2015
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of Purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free 24-02-2024
9	Action taken	Checked the Machine and found Varying output both AC and BC, Distortion in speech and Headphone also Defective. Machine send for service. Enquired OEM for quotation
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	AC Head phone DD-45 = 35,000/- GST 18% TOTAL= 42,480/-


13	Asset Value	52,000/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	81.692%
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report & quotation attached
16	Reasons for recommending the equipment as BER	Checked the Machine found Varying output both AC and BC, Distortion in speech and Headphone also Defective. Machine send for service. Enquired OEM for quotation. Equipment installed on 10-12-2015 aged up to 8 years 4 months. Repairing cost is 81.692% both criteria for RBER met. As per tender clause 5.3.14.1 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	AVINASH T 

*Not mandatory #Based on the period of life and value as per the BER guidelines


* Attach Photograph


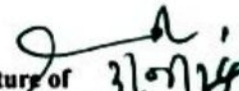
Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

checked & identified that the O/P variations, headphone defective. Machine aged up to 8 years & above. its repairing cost is 81% above as per OEM's quotation. So as per BER protocol machine under BER.


30/04/2024. Signature of JC BM (NHM)

CONSULTANT BIOMEDICAL
NATIONAL HEALTH MISSION
KANNUR - 670002


Lincy Mary Varghese.
Audiologist, NPPCO
Date: 03-05-2024


Signature of 
Superintendent/Medical Officer (i/c)

SUPERINTENDENT
DISTRICT HOSPITAL
KANNUR



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 202105

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrilx.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>DH KANNUR</u></p> <p>Address <u>KANNUR</u></p> <p>Ph : <u>9497542069</u></p>	<p>Call Registration Date : <u>24/2/24</u></p> <p>Caller ID : <u>97947</u></p> <p>Date of Visit : <u>25/2/24</u></p> <p>Asset No. : <u>1310731</u></p> <p>EQPT Name : <u>Audiometer</u></p> <p>Manufacture <u>ALPS</u> Model : <u>AD 2000</u></p> <p>S. No. <u>A00215F012T</u> Dept. <u>Audiology</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : varying output both AC and BC, Distortion in speech and Headphone also defective.

Action Taken : checked the machine and found varying output both AC and BC, Distortion in speech and Headphone also defective. Machine send for service. Enquired OEM for quotation.

Completed Date : 25/2/24 Time : 12:15 pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrilx Engineer	Date	Start Time	End Time
<u>Aswin</u>	<u>25/2/24</u>	<u>11:40 am</u>	<u>12:15 pm</u>

Customer Remark Completed Pending

Service Engineer Name : Aswin
Signature :
Date : 25/2/24
Contact Number : 8301012759



Customer Name : Lincy Mary Varghese
Signature :
Date : 25-02-2024
Contact Number : 9497542069
Designation : Audiologist
Hospital Seal :

Quotation

ALPS INTERNATIONAL PVT. LTD. Unit: Meerut Road, Ghaziabad Office at: Ashirwad Commercial Complex D-1, Green Park, New Delhi – 110 016 Phones : (011) 49326295, 9871117455 E-mail : sales@alps.in CIN No. U74899DL1978PTC009091 GSTIN/UIN: 09AAACA9584E1ZH		Quotation No. : 2024-25/02/S Date : 27-04-2024		
To, Cyrix Healthcare Pvt. Ltd. First Floor, 30/641-B, Kochi Dhanushkodi Road Poonithura, Ernakulam Cochin-38, Kerala		Buyer (if other than consignee)		
Dispatched by:		Dispatched on:		
Description of Goods	HSN	Quantity (No.)	Rate (Rs.)	Amount (Rs.)
<u>Accessories/ Parts for Audiometer/ALDS</u> 1. A.C. Head Phone DD-45	9033	01	35,000/-	35,000/-
Postage				1,000/-
G.S.T. @18%				36,000/-
Total				6,480/-
				42,480/-
(Rupees Forty Two Thousand Four Hundred Eighty only)				
Payment terms : Please send 100% advance . Bank details as per given below:				
Account Name		Alps International Pvt Ltd		
Bank Name		ICICI BANK LTD		
Branch Name		GREEN PARK		
RTGS/NEFT IFSC CODE		ICIC0000071		
Address		S-26,27,28, GREEN PARK EXTENSION, NEAR UPHAAR CINEMA, NEW DELHI-110016		
MICR Code Number of the Bank & Branch		110229009		
Current Account Number		007105002235		
Delivery :-4-6 weeks from the date of receipt of confirmed order.				
Validity : 15 days				



for ALPS International Pvt. Ltd.

Dear Alps team..

The equipment is down from 24/02/2024 (27 days back) we have despatched these equipment towards your banglore centre on 27/02/2024 and the item delivered in your Delhi office on 12/03/2024. After the receival of equipment in your priciple company it is 10 days.

As you aware the end user of the equipment is poor patients/ public due to the delay occuring in service process it is affecting badly both the user and services using by the people.

In these instances we seeking your urgent assistance regarding your findings and further procedures.

Treat these as a most priority case

Thanks& Regards,

Blessen Jose
Zonal Manager/North Zone
BEMMP- Kerala
Mobile: 7593847153
Email : zm2.klbemp@cyrix.in

CYRIX HEALTHCARE (P)LTD
30/641B,Petta,Poonithura,Ernakulam-682038
www.cyrixhealthcare.com

From: Alps H.O <ho@alps.in>
Sent: Wednesday, March 20, 2024 4:19:39 PM
To: 'Sarang KM' <sarangcyrix@gmail.com>
Cc: sales@alps.in <sales@alps.in>; Blessen Jose <zm2.klbemp@cyrix.in>; 'avinash t' <avinashtcyrix@gmail.com>
Subject: RE: AUDIOMETER SEND FOR SERVICE 1310731 #97947 @DH KANNUR,kerala

Still under diagnosis

From: Sarang KM [mailto:sarangcyrix@gmail.com]
Sent: 20 March 2024 15:38
To: Alps H.O
Cc: sales@alps.in; BLESSEN JOSE; avinash t
Subject: Re: AUDIOMETER SEND FOR SERVICE 1310731 #97947 @DH KANNUR,kerala

Dear sir,

Kindly update the status , we are waiting for your reply

On Sat, Mar 16, 2024 at 9:28 AM Sarang KM <sarangcyrix@gmail.com> wrote:

Dear sir,

Thank you for your reply

We are waiting for the quotation . do the needful asp

On Wed, Mar 13, 2024 at 6:12 PM Alps H.O <ho@alps.in> wrote:

We received this equipment yesterday , as you sent the same to our Bangalore centre.

The allotted repair number is 65635.

From: Sarang KM [mailto:sarangcyrix@gmail.com]

Sent: 12 March 2024 10:38

To: sales@alps.in; ho@alps.in

Cc: BLESSEN JOSE; avinash t

Subject: Re: AUDIOMETER SEND FOR SERVICE 1310731 #97947 @DH KANNUR,kerala

Dear sir,

Kindly update the status

On Wed, Feb 28, 2024 at 10:55 AM avinash t <avinashcyrix@gmail.com> wrote:

Dear Sir,

Please note, below mentioned machine has been sent for service ON 27.02.24 to Alps hearing centre vasanth nagar address and is expected to be repaired ASAP.

HOSPITAL – DISTRICT HOSPITAL KANNUR,kerala
DEPARTMENT – AUDIOLOGY
EQUIPMENT NAME – AUDIOMETER
BARCODE— 1310731
SERIAL NUMBER– A0015F012T
MAKE –ALPS
MODEL –AD2000

SENDING ITEMS

- 1.AUDIO METER
- 2.BONE VIBRATOR
- 3.HEADPHONE
- 4.MACHINE SUITCASE

Thanks & Regards

Avinash T

Dear sir,

kindly share the quotation for new headset in a pdf format

[Quoted text hidden]

Alps H.O <ho@alps.in>

Sat, 27 Apr, 2024 at 12:25 pm

To: Sarang KM <sarangcyrix@gmail.com>

Cc: Blesson Jose <zm2.klbemp@cyrix.in>, sales@alps.in, avinash t <avinashtcyrix@gmail.com>, Anjitha T L <purchasecyrix2@gmail.com>

Here it is ..

[Quoted text hidden]

 **cyrix health kochi qtn.pdf**
19 KB

STOCK REGISTER OF

Name of Article ALPS AUDIOMETER.

Date	No. and date of voucher or invoice	From whom received or to whom issued	Receipt	Issued	Balance after each transaction	Initials of Receiver	Remarks
		Brought forward					
10-12-15		Received from Drug Store DH. Kannur.					3Yr. Warranty
		Supplied under NHM, NPPCD					Rs. 54,600/-
		ALPS Audiometer:					Max stock P no 292 Vol III
		Pure tone Audiometer:					(Qty 500)
		Model: AD 2000					
		SN: A0015F012T					
		Eqp. Code: 198A-11					Invoice No: GA-37 dated on 01-07-15
		Purchase order No: 387/2015/198A					
		Name of the Supplier: Alps International Pvt. Ltd.					
		Charge handed over to Dr. Vijayakrishnan, Consultant ENT					
		On 12/3/19 FN					
		Charge taken over from Dr. A.D. Asha Rani					
		Consultant ENT from on 12-03-19 FN.					
		Change handed over to Dr. Sushama Kumari K. Consultant ENT					
		on 04-11-2020 FN.					



Dr. Vijayakrishnan, P.V.
SUPERINTENDENT
DISTRICT HOSPITAL
KANNUR

ALPS
ALPS Industries, Inc.
11-2-2000
ALPS Industries, Inc.
11-2-2000
ALPS Industries, Inc.
11-2-2000



ALPS INDUSTRIES
KANNUR

Handwritten text, possibly a signature or date, in the bottom-left area of the cover.

BIO MEDICAL EQUIPMENT MAINTENANCE PROGRAMME (BEMP)

CALL FREE NO: 1800 - 425-7669

**BAR CODE - (8004-890615225)
1310731**



2
31/12/24
SRI SANKAR HOSPITAL
KANNUR

CYRIX HEALTH CARE
BEMP SERVICE
PREVENTIVE MAINTENANCE
PMS DONE ON: *04/01/25*
NEXT PMS DUE: *04/01/26*
PERFORMED BY: *[Signature]*

