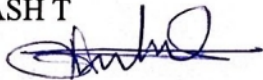


**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	KANNUR
2	Name of Hospital	DH KANNUR
3	Name of Equipment with Make, Model and Serial Number	POWERED INSTRUMENT DRIVE Make: STRYKER Model: CORE SN: 930302843
4	Equipment ID/ Barcode	#108813- 1310612
5	Date of purchase/ Year of manufacture/Installation Date	22-02-2010
6	Warranty details (Yes/No)	No warranty
7	*AMC/ CAMC Period agreed at the time of purchase	No AMC/CAMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	Toll free 30-04-2024
9	Action taken	Checked the machine and found that Machine is not switching ON, found problem with mainboard and Display, Requested OEM for one time service.
10	Present status of the equipment (Fully damaged / partially damaged)	Fully damaged
11	Recommendations for repair (required service details)	No recommendations
12	Cost of spares (specify parts and cost)	N/A

13	Asset Value	1834383/-
14	# Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	N/A
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service report & OEM End of life letter attached
16	Reasons for recommending the equipment as BER	Checked the machine and found that Machine is not switching ON, found problem with mainboard and Display. Equipment installed on 22-02-2010 aged up to 14 years 3 Months, OEM informed that this machine is obsolete model, end of life letter issued. As per tender clause 5.3.14.2 we recommending the equipment for condemnation.
17	Name & Signature of CYRIX Authority	AVINASH T 

*Not mandatory

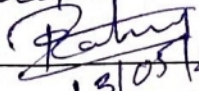
#Based on the period of life and value as per the BER guidelines

* Attach Photograph


Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

checked & identified that main board & display failure. Aged up to 14 years and above. OEM reported that the machine under obsolete model. So, recommended for BER as per BER protocol.

Signature of JC BM (NHM)


13/05/2024

CONSULTANT BIOMEDICAL
NATIONAL HEALTH MISSION
KANNUR - 670002


SJI M.G
SNO
9446859054

Date: 15/05/24



Signature of 
Superintendent/Medical Officer (i/c)

**SUPERINTENDENT
DISTRICT HOSPITAL
KANNUR**



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 189166

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>D.H Kannur</u></p> <p>Address <u>Kannur</u> <u>Kerala</u></p> <p>Ph : <u>9446859054</u></p>	<p>Call Registration Date : <u>30-04-24</u></p> <p>Caller ID : <u>10.88.13</u></p> <p>Date of Visit : <u>02-05-24</u></p> <p>Asset No. : <u>13.10.6.1.2</u></p> <p>EQPT Name : <u>power instrument drive</u></p> <p>Manufacture <u>Stryker</u> Model : <u>core</u></p> <p>S. No. <u>930302843</u> Dept. <u>09.3</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : # machine not switching on

Action Taken : # Checked the machine and found that machine not switching on found problem with mainboard and display, request OEM for one time service.

Completed Date : 02/05/24 Time : ...12:20pm Spare Required

Spare Replaced Requested

1.	Description	Qty.	Part Number	PR Number
2.				
3.				

Cyrux Engineer	Date	Start Time	End Time
<u>Shebin vs</u>	<u>02-05-24</u>	<u>11: 10am</u>	<u>12: 40pm</u>

Customer Remark Completed Pending



<p>Service Engineer Name : <u>Shebin vs</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>02/05/24</u></p> <p>Contact Number : <u>7593847109</u></p>	<p>Customer Name : <u>SISI M-G.</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>2.05.2024</u></p> <p>Contact Number : <u>9446859054</u></p> <p>Designation : <u>SAD</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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SUPERINTENDENT
DISTRICT HOSPITAL
KANNUR

To:	Stryker Ortho Customers
From:	Stryker India Pvt. Ltd
Subject:	End of Life Notification
Date:	Aug 26, 2022

Dear Valued Customer,

Stryker is committed to provide high quality service for the life of our products. Certain products within the Stryker Endoscopy portfolio are approaching their end-of-life status and are in a discontinuation phase owing to supplier restraint & technology obsolescence and as a result will be obsoleted in the near future.

This letter serves as notice that the following product are no longer manufactured and will be serviced or supported basis the spare parts and service kits availability only.

Cat numbers which will have restricted repair on best effort basis are mentioned below.

Catalogue No.	Product Description
5400050000 / 5400050000E	Core Console

Stryker values your continued partnership in delivering high quality patient care and encourages you to reach out to your local Stryker Service/Sales Representative for replacement options.

Thank you,
Rajan Kumar
National Service Manager
Stryker India Pvt Ltd

DISTRICT HOSPITAL, KANNUR.

STOCK REGISTER OF MEDICINES

Name of Drug:

Arthroscopic Camera, instruments and Shaver system

Date	From whom Received or to whom issued	Receipt	Issue	Balance	Batch No.	Exp. Date	Price	Remarks
15/15	BF from vol III Stock							
	Register page no. 157			1 Set				
	Rd on 22/2/10							
	(Entered in main Stock register 515 vol II)						12,48,480/-	
	Accessories							
	1. Digital endoscope 1							
	2. Telescope 40° 30° 1							
	3. Light Source and Fibre optic Cable 1							
	4. Shaver system 1							
	5. Arthroscopic instrument (set)							
	6. Endoscopic trolley 1							
	7. Automatic Servo Stabilizer							
	8. Femoralis chamber 2							
	9. LCD Monitor 90" 1							
	10. Stabilization tray 2							



S. S. S.

M. S.



REQUIRED SERVICE SUPPORT #1310612, 108813 POWERED INSTRUMENT DRIVE @DH KANNUR, KANNUR

3 messages

avinash t <avinashtcyrix@gmail.com>
To: sangeeth.vr@stryker.com
Cc: Sarang KM <sarangcyrix@gmail.com>

Mon, 6 May, 2024 at 3:42 pm

Dear Sir,

There is a complaint reported from DH KANNUR, Regarding the complaint with .POWERED INSTRUMENT DRIVE We required your service support for rectifying the problem. Kindly give estimate for the same

EQPT NAME- POWERED INSTRUMENT DRIVE
MAKE- STRYKER
MODEL- CORE
SL NO- 930302843
COMPLAINT- DISPLAY ISSUE

Thanks & Regards

Avinash T
District charge, kannur
bemp kerala
mobile: +91 6364064948
E mail: avinashtcyrix@gmail.com

CYRIX HEALTHCARE (P) LTD
30/641B | Petta | Punithura | Kochi | Kerala- 682038
www.cyrixhealthcare.com

VR, Sangeeth (Contractor) <sangeeth.vr@stryker.com>

Mon, 6 May, 2024 at 4:07 pm

To: avinash t <avinashtcyrix@gmail.com>
Cc: Sarang KM <sarangcyrix@gmail.com>, Kumar, Sunil <sunil.kumar@stryker.com>, Perumal, Sathis prabu <sathis.perumal@stryker.com>

Dear Avinash,
Greetings from Stryker Service.

We won't be able to provide an estimate based on the field inspection. Unit need to be taken for further inspection at our regional service centre. Mentioned unit is an obsolete model and service is limited due to unavailability of spares. Service end of life letter attached for your reference.

Thanks & Regards,

Sangeeth V R

Sr. Service Engineer,

Kerala

M: 9048215494.

Mail ID : sangeeth.vr@stryker.com

Toll free number: 18001038030

Service India mail ID: service.india@stryker.com

Visit us for a Service request: <https://bit.ly/3Eh1Xjd>

Use through Mobile scanner



From: avinash t <avinashtcyrix@gmail.com>
Sent: Monday, May 6, 2024 3:42 PM
To: VR, Sangeeth (Contractor) <sangeeth.vr@stryker.com>
Cc: Sarang KM <sarangcyrix@gmail.com>
Subject: REQUIRED SERVICE SUPPORT #1310612, 108813 POWERED INSTRUMENT DRIVE @DH KANNUR, KANNUR

You don't often get email from avinashtcyrix@gmail.com. [Learn why this is important](#)

EXTERNAL EMAIL

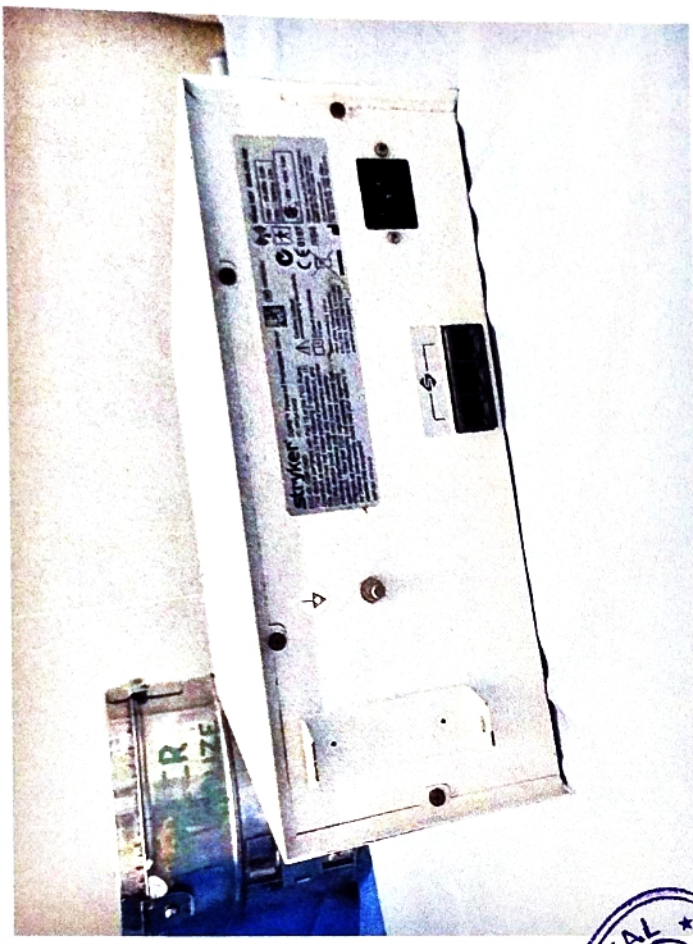
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CAUTION: External email. Do not click links or open attachments unless you recognize the sender and know the content is safe.
Please forward all suspicious emails to informationsecurity@stryker.com.

Follow this link to read our [Privacy Statement](#)

avinash t <avinashtcyrix@gmail.com> Mon, 6 May, 2024 at 4:16 pm
To: VR, Sangeeth (Contractor) <sangeeth.vr@stryker.com>
Cc: Sarang KM <sarangcyrix@gmail.com>, Kumar, Sunil <sunil.kumar@stryker.com>, Perumal, Sathis prabu <sathis.perumal@stryker.com>

Dear sir,
Thank you for your response
[Quoted text hidden]



SET NO
SANO

