



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 169903

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>WCCY ALAPPUZHA</u></p> <p>Address</p> <p style="text-align: center;"><u>DIST. ALAPPUZHA</u></p> <p>Ph : <u>9249759730</u></p>	<p>Call Registration Date : <u>1/5/24</u></p> <p>Caller ID : <u>108925</u></p> <p>Date of Visit : <u>2/5/24</u></p> <p>Asset No. : <u>0412239</u></p> <p>EQPT Name : <u>Haemaglabinometer</u></p> <p>Manufacture <u>HEMONE</u> Model : <u>HB.201+</u></p> <p>S. No. <u>1340013058</u> Dept. <u>Blood Bank</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Error E02 is showing

Action Taken : Checked the machine and found that main board is defective, need to replace the main board for further checking and working condition of the equipment.

Completed Date : 2/5/24 Time : 11:00 AM Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Micheraj R</u>	<u>2/5/24</u>	<u>10:30 AM</u>	<u>11:00 AM</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Micheraj R</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>2/5/24</u></p> <p>Contact Number : <u>9072522056</u></p>	<p>Customer Name : <u>Vandana - M. Suresh</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>2-5-2024</u></p> <p>Contact Number : <u>9249759730</u> (in charge nurse)</p> <p>Designation : <u>Blood Bank Technician</u></p> <p>Hospital Seal : <u>[Seal]</u></p> <p style="text-align: right;">SUPERINTENDENT WCC HOSPITAL, ALAPPUZHA</p>
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BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 175794

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report

30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>W & C ALAPPUZHA</u></p> <p>Address</p> <p style="text-align: center;"><u>DIST: ALAPPUZHA</u></p> <p>Ph : <u>9249759730</u></p>	<p>Call Registration Date : <u>1/5/24</u></p> <p>Caller ID : <u>108925</u></p> <p>Date of Visit : <u>2/5/24</u></p> <p>Asset No. : <u>0412239</u></p> <p>EQPT Name : <u>Haemaglobinometer</u></p> <p>Manufacture <u>Hemacue</u> Model : <u>HB 201T</u></p> <p>S. No. <u>1340013058</u> Dept. <u>Blood Bank</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Error E02 is showing

Action Taken : Checked the machine and found that main board is defective. Enquired spare with the OEM

Completed Date : 11/6/24 Time : 12:00pm Spare Required

Spare Replaced Requested

Description	Qty.	Part Number	PR Number
1.			
2.			
3.			

Cyrix Engineer	Date	Start Time	End Time
<u>Midhensaj R</u>	<u>11/6/24</u>	<u>11:00AM</u>	<u>12:00PM</u>

Customer Remark Completed Pending

E02 Error showing, Not working condition

<p>Service Engineer Name : <u>Midhensaj R</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>11/6/24</u></p> <p>Contact Number : <u>9072522056</u></p>	<p>Customer Name : <u>[Signature]</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>11/6/2024</u></p> <p>Contact Number : <u>9849759730</u></p> <p>Designation : <u>Blood Bank Technician</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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SUPERINTENDENT
W & C HOSPITAL ALAPPUZHA

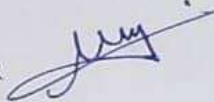
**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	ALAPPUZHA
2	Name of Hospital	W&C HOSPITAL ALPPUZHA
3	Name of Equipment with Make, Model and Serial Number	HEMOGLOBINOMETER MAKE :- HEMOCUE MODEL :- HB201+ SN:-1340013058
4	Equipment ID & Barcode	108925 & 0412239
5	Date of purchase / Year of manufacture /Installation Date	05/06/2014
6	Warranty details (Yes/No)	NO WARRANTY
7	*AMC/ CAMC Period agreed at the time of purchase	NO AMC/CAMC
8	Date of breakdown(Date of registration of complaint through email/ Toll free)	01/05/2024
9	Action taken	Checked the Machine and found that Mainboard is defective. Enquired spare with the OEM.
10	Present status of the equipment (Fully damaged / partially damaged)	NA
11	Recommendations for repair (required service details)	Not Recommending For Repair.
12	Cost of spares (specify parts and cost)	NA

2024


13	Asset Value	RS:- 32000/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	NA
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	Cyrix Service Report attached.
16	Reasons for recommending the equipment as BER	Checked the Machine and found that Mainboard is defective. Enquired spare with the OEM. Spare is not available and OEM is not responding. Equipment was installed on 05/06/2014 and aged up to 9 years and 11 months. So we are recommending the equipment for condemnation as per the tender clause 5.3.14.2.
17	Name & Signature of CYRIX Authority	MIDHUN RAJ R 

*Not mandatory #Based on the period of life and value as per the BER guidelines


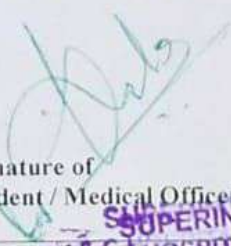
* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

Recommended for BER


JYOTHISH HODAYA
 Consultant (Biomedical Engineering)
 NHM ALAPPUZHA
 Signature of JC BM (NHM)

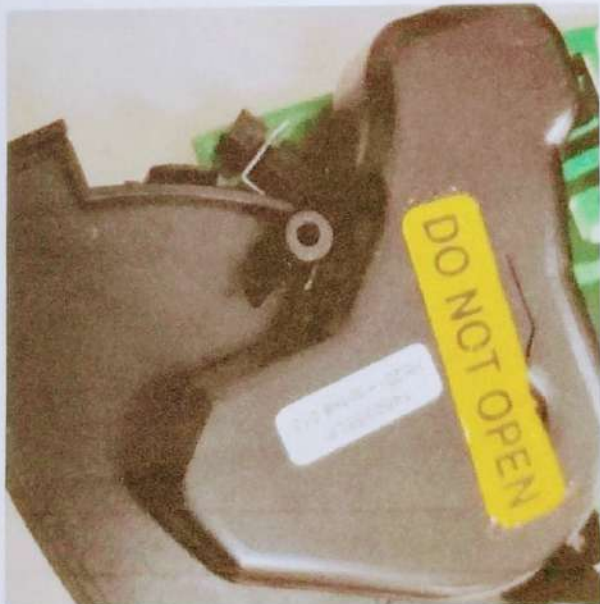
Date _____ Seal _____

 
 Signature of Superintendent / Medical Officer (i/c)
W & C HOSPITAL, ALAPPUZHA



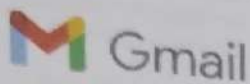
SL. NO.	DATE	PARTICULARS OF ASSETS	PARTICULARS OF SUPPLIER	
			NAME AND ADDRESS	BILL NO. AND DATE
7	22/1/12	portable tube boiler	M/s. Krishna tube equipment India Pvt. Ltd. Kulappadhal, Trichy Kadambur Road Kadambur, Kanchi-622011	Invoice No. 4/0/001342/11-12 19.1.01.11.2012
8	6/5/14	Hemacore HB 201 Analyser HB 201 - microanalyser	VIS NACHYAR ASSOCIATES P.O. 21525 (A) Anna Nagar Madurai College Road T.N. M. V. Road M. - 625011 91904722475	Invoice No. VSN/2013-14/1102 Dated: 31 March 2014
9	26/8/10	1500 Centrifuge	Model Matsui C1240 Babh na Baroda/22 159,300 including GST.	

COST OF ASSET (TAX+ LANDING CHARGES)	IDENTIFICATION NUMBER	LOCATION OF THE ASSET	REMARKS
₹ 120,122.00 Tax @ 22% 26,426.84 Inv. 12 Total 146,548.84 Total 22,748.84 ₹ 29,131.00 Tax @ 1.2% 349.58 Total 29,480.58	"Name Smart/ 111-100 Serial - 159000052		
1,59,300 including GST			



6/11/24, 4:40 PM

Gmail - PRICE ENQUIRY :-"0412239" - TICKET NO 108925 - MAINBOARD FOR HEMOGLOBINOMETER - W&C ALAPPUZHA



Abhilash A <abhilashacyrix@gmail.com>

PRICE ENQUIRY :-"0412239" - TICKET NO 108925 - MAINBOARD FOR HEMOGLOBINOMETER - W&C ALAPPUZHA

5 messages

Thu, May 2, 2024 at 5:17 PM

Abhilash A <abhilashacyrix@gmail.com>

To: "vsnassociates@gmail.com" <vsnassociates@gmail.com>

Cc: Project Manager KLBEMP <pm.bempkl@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, Anjitha T L <anjithacyrix@gmail.com>, Assistant Manager Purchase <ampurchase@cyrix.in>

Dear Sir,

I would like to inform you that please share the price and availability of the Mainboard for the Hemoglobinometer **Hemocue** model HB201+ (SN:-1340013058) and also update the expected date of delivery after issuing PO. I am expecting a favourable response from you soon.

With Regards,

Abhilash A

SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA

Mob: +91 8157068890 , 7593847172

Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

"Genius in Healthcare"

2 attachments



IMAGE 1.jpeg
519K



IMAGE 2.jpeg
394K

Abhilash A <abhilashacyrix@gmail.com>

To: "vsnassociates@gmail.com" <vsnassociates@gmail.com>

Fri, May 10, 2024 at 10:18 AM

6/11/24, 4:40 PM

Gmail - PRICE ENQUIRY :-"0412239" - TICKET NO 108925 - MAINBOARD FOR HEMOGLOBINOMETER - W&C ALAPPUZHA

Cc: Project Manager KLBEMP <pm.bempkl@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, Anjitha T L <anjithacyrix@gmail.com>, Assistant Manager Purchase <ampurchase@cyrix.in>, es.kmscl@kerala.gov.in, Bme Alapuzha <bmealpy@gmail.com>

Dear Sir,

Please update the status.

With Regards,

Abhilash A

SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA

Mob: +91 8157068890 , 7593847172

Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

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"Genius in Healthcare"

[Quoted text hidden]

Abhilash A <abilashacyrix@gmail.com>

Mon, May 13, 2024 at 7:53 AM

To: "vsnassociates@gmail.com" <vsnassociates@gmail.com>

Cc: Project Manager KLBEMP <pm.bempkl@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, Anjitha T L <anjithacyrix@gmail.com>, Assistant Manager Purchase <ampurchase@cyrix.in>, es.kmscl@kerala.gov.in, Bme Alapuzha <bmealpy@gmail.com>

Dear Sir,

Gentle Reminder.

With Regards,

Abhilash A

SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA

Mob: +91 8157068890 , 7593847172

Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com

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30/641 B | Pettah Jn | Poonithura | Cochin -38 | Kerala | India

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"Genius in Healthcare"

On Thu, May 2, 2024 at 5:17 PM Abhilash A <abilashacyrix@gmail.com> wrote:

[Quoted text hidden]

Abhilash A <abilashacyrix@gmail.com>

Sat, May 25, 2024 at 2:43 PM

To: "vsnassociates@gmail.com" <vsnassociates@gmail.com>

Cc: Project Manager KLBEMP <pm.bempkl@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abijith A <abijithacyrix@gmail.com>, Anjitha T L <anjithacyrix@gmail.com>, Assistant Manager Purchase <ampurchase@cyrix.in>

Dear Sir,

Please update the status.

With Regards,

Abhilash A

6/11/24, 4:40 PM

Gmail - PRICE ENQUIRY :-"0412239" - TICKET NO 108925 - MAINBOARD FOR HEMOGLOBINOMETER - W&C ALAPPUZHA

SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA

Mob: +91 8157068890 , 7593847172

Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com

Cyrix Healthcare Pvt Ltd

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KERALA || KARNATAKA || TAMIL NADU || UTTAR PRADESH

"Genius in Healthcare"

On Thu, May 2, 2024 at 5:17 PM Abhilash A <abilashacyrix@gmail.com> wrote:

[Quoted text hidden]

Abhilash A <abilashacyrix@gmail.com>

Tue, Jun 11, 2024 at 4:10 PM

To: "vsnassociates@gmail.com" <vsnassociates@gmail.com>

Cc: Project Manager KLBEMP <pm.bempkl@cyrix.in>, Afsal Yunuze <zm1.klbemp@cyrix.in>, Abijith A

<abijithacyrix@gmail.com>, Anjitha T L <anjithacyrix@gmail.com>, Assistant Manager Purchase <ampurchase@cyrix.in>

Dear Sir,

Gentle Reminder.

With Regards,

Abhilash A

SENIOR BIOMEDICAL ENGINEER | BEMP-KERALA

Mob: +91 8157068890 , 7593847172

Email: abhilashacyrix@gmail.com | Website:- www.cyrixhealthcare.com

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"Genius in Healthcare"

On Thu, May 2, 2024 at 5:17 PM Abhilash A <abilashacyrix@gmail.com> wrote:

[Quoted text hidden]