



BIOMEDICAL EQUIPMENT MAINTENANCE PROGRAMME UNDER NATIONAL HEALTH MISSION



SERVICE PROVIDER
Tender No. WO-37/2021-2022/698

CYRIX

HEALTHCARE PVT LTD

No. : 218214

ISO 13485 : 2012 & ISO 9001-2008 CERTIFIED COMPANY | AERB Approved Service Agency

Service Report 30/64 1 B, Petta Junction, Poonithura, Kochi - 682 038, Kerala
Ph : 98472 99500 Website : www.cyrix.com | E-mail : bemp.kl@cyrix.in

<p>Health Facility <u>General Hospital</u></p> <p>Address <u>Thiruvananthapuram</u></p> <p><u>Kerala</u></p> <p>Ph : <u>9847173036</u></p>	<p>Call Registration Date : <u>6/5/24</u></p> <p>Caller ID : <u>109740</u></p> <p>Date of Visit : <u>6/5/24</u></p> <p>Asset No. : <u>0151011</u></p> <p>EQPT Name : <u>Syringe Pump</u></p> <p>Manufacture <u>EMCO</u> Model : <u>Influx 950</u></p> <p>S. No. <u>0511143</u> Dept. <u>ICU</u></p>
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Service Classification : Breakdown Call PMS Calibration Cust.Training

Problem Identified : Not working

Action Taken : Checked and found main board, keypad, stepper motor, syringe plunger & sensor, SMPs, linear scales and display defective. Need to replace these spares for further checking and working condition of equipment

Completed Date : 6/5/24 Time : 3:55 PM Spare Required

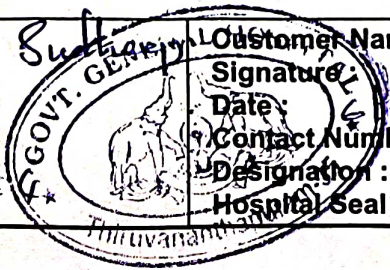
Spare Replaced Requested

No.	Description	Qty.	Part Number	PR Number
1.	<u>NA</u>	<u>NA</u>	<u>NA</u>	<u>NA</u>
2.				
3.				

Cyrix Engineer	Date	Start Time	End Time
<u>Souya Sudheep</u>	<u>6/5/24</u>	<u>3:15 PM</u>	<u>3:55 PM</u>

Customer Remark Completed Pending

<p>Service Engineer Name : <u>Souya Sudheep</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>6/5/24</u></p> <p>Contact Number : <u>790740624</u></p>	<p>Customer Name : <u>Lakshmi M</u></p> <p>Signature : <u>[Signature]</u></p> <p>Date : <u>6/5/24</u></p> <p>Contact Number : <u>9847173036</u></p> <p>Designation : <u>SNO</u></p> <p>Hospital Seal : <u>[Seal]</u></p>
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[Signature]
Superintendent
General Hospital
Thiruvananthapuram

**REPAIR OF BIOMEDICAL EQUIPMENTS UNDER BIOMEDICAL EQUIPMENT
MAINTENANCE PROGRAM (BEMP)**

Recommendations for Beyond Economic Repair (BER)

PROFORMA

Sl. No	Particulars	Details
1	Name of District	THIRUVANANTHAPURAM
2	Name of Hospital	GENERAL HOSPITAL THIRUVANANTHAPURAM
3	Name of Equipment with Make, Model and Serial Number	Equipment Name : Syringe Pump Make : EMCO Model : Infusor 950 Serial No : 05111143
4	Equipment ID/ Barcode	0151011/109740
5	Date of purchase/ Year of manufacture/Installation Date	13/05/2013
6	Warranty details (Yes/No)	No Warranty
7	*AMC/ CAMC Period agreed at the time of Purchase	No CAMC/AMC
8	Date of breakdown (Date of registration of complaint through email/ Toll free)	06/05/2024
9	Action taken	Checked and found Mainboard, keypad, stepper motor, syringe plunger & sensor, SMPS, linear slider and display defective. Need to replace these spares for further checking and working condition of the equipment.
10	Present status of the equipment (Fully damaged / partially damaged)	FULLY DAMAGED
11	Recommendations for repair (required service details)	NOT RECOMMENDING FOR REPAIR
12	Cost of spares (specify parts and cost)	NOT AVAILABLE

13	Asset Value	30870/-
14	* Percentage value of the cost of spares with respect to Cost of Purchase/ Asset Value	Not Available
15	Abstract of Service Report provided by the OEM/ Authorized Service Provider/ CYRIX (Attached or Not)	CYRIX SERVICE REPORT AND EOL LETTER ATTACHED
16	Reasons for recommending the equipments as BER	Checked and found Mainboard, keypad, stepper motor, syringe plunger and sensor, SMPS, Linear slider and display defective. Enquired the spares with OEM. OEM declared End of Life for this model. The unit was installed on 13/05/2013 and covered upto 11+ years. Since OEM declared End of Life, As per the tender clause 5.3.14.2 recommending the unit for condemnation
17	Name & Signature of CYRIX Authority	KASYEP PV 

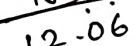
*Not mandatory

#Based on the period of life and value as per the BER guidelines

* Attach Photograph

Remarks and Recommendations of Junior Consultant (Biomedical) NHM:

End of life (support) received from company.
∴ As per tender clause this can be recommended BER.


MANEESHA MOHAN M.R.
Junior Consultant (Biomedical) National Health Mission
Thiruvananthapuram
12.06.2024
Signature of JC BM (NHM)

Date:




Signature of Superintendent/Medical Officer (i/c)

Superintendent
General Hospital
Thiruvananthapuram

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STOCK REGISTER

Transferred out
to Biomedical
Register page (60)

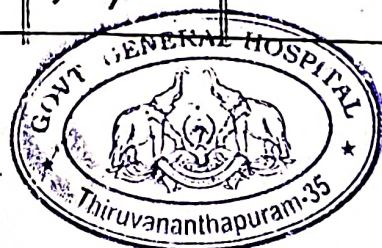
Name of Article

Syringe Pump

Rate

Unit

Date	PARTICULARS	V. No. of Bill No.	Receipt	Issued	Balance
			Quantity	Quantity	Quantity
13/5/13	Recd from DI (Recd to DI on 19/5/11, from stock) (Rs - 30,187.00) P. No - 223 B1-8 (Page - no - 3 Page - no - 182 DI Book) EMCO - Infuser 950		2	1	2
25/11/13	Recd from store. (KMSCL) (Kept in store - for use) (Warranty period - 19/11/13 to 18-11-2016 (3 year) Gree Colubm Health Care Pvt Ltd) Model: perfuser Compaet's make: B-braun Medical Cost - 51376.00 / each Total cost G. Val - 5% = 53944.8 (Stock. p. no. 158 VBI 8A Instrument register)		10		12
30/7/21	To in from NICU		2		14
11/7/21	To out to NICU			1	13
8/11/22	Received from store. Issue No: KH00037/SP/00345/22-23 Total value Rs: 1,02,200.00		5		18



done / no



EMCO MEDITEK PRIVATE LIMITED



CIN NO. : U32109MH1999PTC053525 • GSTIN No. : 27AAACE5991R1ZT

Office : Vasam Udayag Bhavan, Unit No. 109, 1st Floor, Off Senapati Bapat Marg, Lower Parel,
Mumbai - 400 013. Tel. : 91-22-2490 3653 / 2492 3634

E-mail : emeditek@emcomeditek.com / service@emcomeditek.com (Service Dept.) /
Customersupport@emcomeditek.com

EMPL/CYRIX HEALTHCARE PVT. LTD, TRIVANDRAM/CONDAMATION LETTER FOR EMCO SYRINGE

PUMP SIP950- 1 NO. /ADG HO/2024-25

DT: 04.06.2024

To,

CYRIX HEALTHCARE PVT. LTD.

KLBEMP

DISTRICT INCHARGE, TRIVANDRUM

KIND ATTN: MR. KASTEP PV (7593847134)

SUB: CONDEMNATION letter for Emco Syringe pump 950- 1No. in CYRIX HEALTHCARE PVT. LTD.

Dear Sir/ Madam,

This is in reference to the discussion with you regarding EMCO SIP 950 in General hospital
Thiruvananthapuram

SIP 950 Serial No. 05111143

Please note this machine are 13 year old, spare part for the machine is not available with us.

Hence we are recommending to condemnation of the machine.

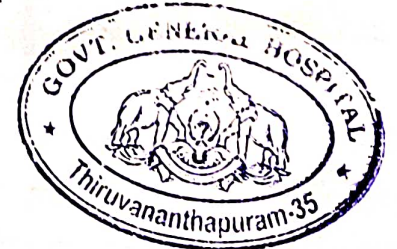
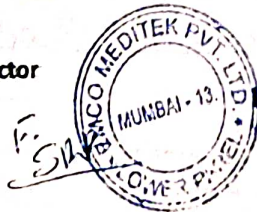
Thanking you

Yours Faithfully

For EMCO Meditek Pvt. Ltd

H. D. Gandhi

Managing Director

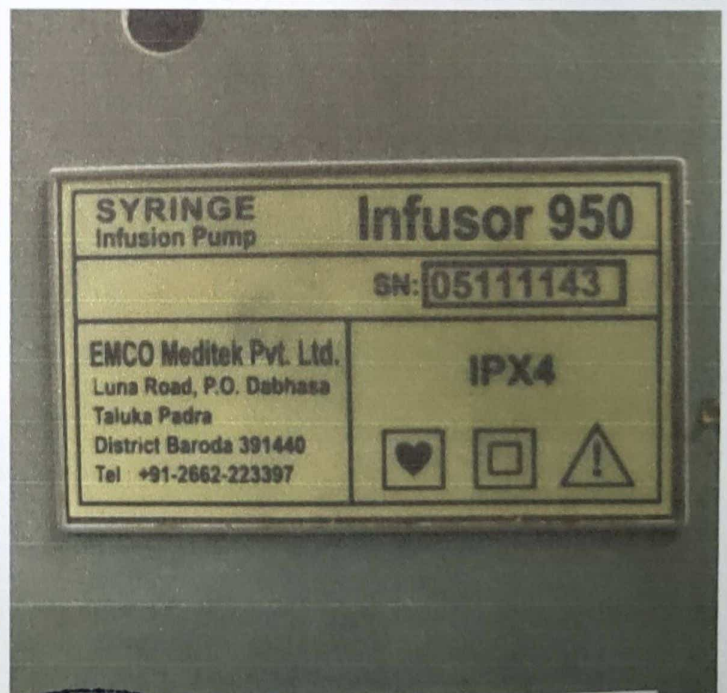
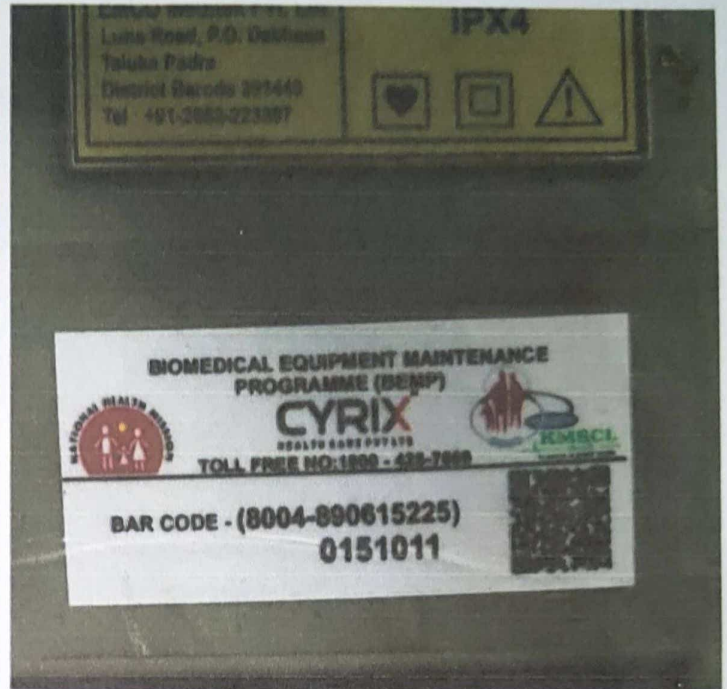


AN ISO 9001 & ISO 13485 CERTIFIED

Plant : Luna Road, Post Dabhas, Tal Padra, Dist. Baroda - 391 440. Telefax : (02662) 223397, 223398

E-mail : emco.meditek@gmail.com Website : www.emcomeditek.com

GSTIN No. : 24AAACE5991R1ZZ



SIP 950 Condemnation Certificate

service <service@emcomeditek.com>

Wed 6/5/2024 4:48 PM

To: abijithacyrix@gmail.com <abijithacyrix@gmail.com>; Afsal Yunuze <zm1.klbemp@cyrix.in>; kasyepcyrix@gmail.com <kasyepcyrix@gmail.com>

Cc: 'Ashit Gandhi - Emco Meditek' <emco.meditek@gmail.com>; 'harish gandhi' <hdg251940@gmail.com>; shekhar_pujare@yahoo.co.in <shekhar_pujare@yahoo.co.in>

📎 1 attachments (253 KB)

Adobe Scan 05-Jun-2024.pdf;

Kind Attn: Mr. Kasyep P V

Dear Sir,

As per your mail here we attached Condemnation Certificate for EMCO Syringe Pump SIP 950 Sr. No. 05111143.

Regards,

SARITA RAOKHANDE.

SERVICE DEPT.

EMCO MEDITEK PVT. LTD.

109, VASAN UDYOG BHAVAN, OPP. PHOENIX MILLS,

OFF. SENAPATI BAPAT MARG, LOWER PAREL, MUMBAI 400013.

TEL. NO. 022-24923634 / 31823174, MOB. NO. +91 9702665224

WEBSITE : <http://www.emcomeditek.com>



From: Ashit Gandhi - Emco Meditek <emco.meditek@gmail.com>

Sent: Saturday, June 1, 2024 2:30 PM

To: Service - EMCO <service@emcomeditek.com>

Subject: Fw: Re: REGARDING QUOTATION FOR SPARE PARTS-EMCO-INFUSOR 950-GH THIRUVANANTHAPURAM-(109740/0151011)

----- Forwarded Message -----

From: "Kasyep P V" <kasyepcyrix@gmail.com>

To: emcomeditek@gmail.com

Cc: "Abijith A" <abijithacyrix@gmail.com>; "Afsal Yunuze" <zm1.klbemp@cyrix.in>

Sent: 01-06-2024 14:13:06

Subject: Re: REGARDING QUOTATION FOR SPARE PARTS-EMCO-INFUSOR 950-GH THIRUVANANTHAPURAM-(109740/0151011)

Dear sir,

Consider this mail as a gentle reminder.
if the model of the equipment is obsolete .
Kindly provide an End of life letter for the same.

Thanks & Regards,

KASYEP PV
District Incharge ,Trivandrum
CYRIX HEALTHCARE Pvt.Ltd
KLBEMP
Ph : +91 7593847134
kasyepcyrix@gmail.com

On Wed, 29 May 2024, 10:00 pm Kasyep P V, <kasyepcyrix@gmail.com> wrote:

Dear sir,
I am reaching out to enquire about the quotation for the spare parts for EMCO Infusor 950.
kindly provide the quotation for the below mentioned spares ;

- 1.Main board
- 2.Keypad
- 3.Stepper motor
- 4.Syringe Plunger
- 5.Syringe Sensor
- 6.SMPS
- 7.Linear slider
- 8.Display

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Thanks & Regards,

KASYEP PV
District Incharge ,Trivandrum
CYRIX HEALTHCARE Pvt.Ltd
KLBEMP
Ph : +91 7593847134
kasyepcyrix@gmail.com